CAMPER VENDOR ISSUES LIST						
Date	Issue No.	SC	Issue	Date to vendor or State Court	Resolution or Workaround	New System Notes
12/20/2010	1	0	Forms update required due to statutory changes last summer!	01/2011	3/25/11 - Forms updated by vendor	
12/21/2010	2	0	User unable to update protected person's contact information	6/1/2011 ITD 216118	Fixed by vendor	
2/2/2011	23	0	Import issues with .csv file. (Glineburg originally) This has now happened to several other people and Dean Maus is looking at them to see if he can find anything. Is there an issue with the date of the program they use? Is it a Mac vs. PC issue? We need some technical assistance to assist these people as double entry doesn't seem the best option!	ITD 204849 Reported resolved by vendor 5/22/11	In terms of the .csv import losing the categories, it is still not resolved/fixed. The work-around is to define the category as any of the selections and then when it is in the system you know you have to go back in and do it again. So the first time just do it with the simplest category selection possible from a time utilization point of view. What the selection is doesn't matter. At least it is in Camper. Then take the time to make the proper selection.	
2/7/2011	27	0	There was a time prior to January 26, 2011, when CAMPER was not carrying over the proper balance from a prior electronically submitted report when opening a second electronic report. This issue was fixed in CAMPER on that date.	Resolved	Workaround: One solution is for the conservator to delete that incorrect report and start over. If that is not a desirable option, conservators should contact the Help line for assistance. (LaVonn working on the appropriate solution.)	

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3/21/2011	36	0	This is a pre-existing issue previously reported by Ramsey County. When importing if some of the categories are incorrect or missing and then are fixed for import purposes, they are lost after the import is completed. Sometimes it picks a random entry and pulls just that one in, but we couldn't determine any reason why it picked that entry. We will provide a copy of this to Dean Maus who can supplement with any additional historical information.	ITD 209332 Resolved 4/11/11 S/b new functionality 5/22/11 Resolved by vendor upgrade issue ASP.Net 2.0	Per Dean, this should have been corrected before we went live. 4/11/11 Dean responded he felt this was a bug and not new functionality. The vendor indicated on 5/22/11 "The problem traced back to the upgrade to ASP.net 2.0, the names of the form fields changed, causing the system to not see the selected values."	
3/11/2012	40	0	Ticket was submitted to Service Desk by conservator: "73-P1-03-5585 I did submit the form, and now when I review the submitted form, it is only showing 10 pages in the PDF, when there should be many more (detailed expenses). I hope everything submitted properly. The summary totals are all correct and the final asset amount is correct."	ITD Resolved 4/3/11	Response from vendor on 4/3/11: After looking into this issue, I believe that she downloaded the Detail by Category during the submission process, but that mode was not available after submitting the report. The application has been updated so conservators can download either the normal mode or the categorized mode. The categorized mode has many more pages than the normal mode.	
5/26/2011	42	0	CAMPER doesn't "hold" Final Account designation prior to submitting if you go to other tabs. Ticket submitted by LaVonn #215806.	May 31, 2011, Ticket 215806	Per Ticket, resolved by vendor 6/6/11.	

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12/6/2011	54	0	Conservator reported issue with incorrect starting balance. Prior account was submitted in CAMPER, but second account did not pull ending balance, it pulled the same starting balance as the prior account. Case: 29-P5-02-738.	Resolved- System no longer allows opening multiples of same account	Workaround: Conservator did not want to delete account, so an adjusting entry was made. Admin should be able to adjust start $ even if account open.	
1/6/2012	56	0	Co-conservators on the case cannot see reports in open status. Service desk ticket submitted and referred to vendor.	ITD 1/6/2012	Resolved by vendor 1/18/2012	
1/20/2012	63	0	Attorney info not showing on Well-Being report even when entered in CAMPER.	1/23/12	Per vendor this has been fixed, however, any old .pdf documents will NOT display this information	
1/18/2012	64	0	.csv import error (Turns out Name column has 100 character limit - which was exceeded. Memo is unlimited. NOTE: This came as a result of downloading spreadsheets that come from banks. (They often contain a lot of extra information that should not or does not need to be included.)	1/18/12 ticket #239062 (CAAP NOTE: Clean-up prior to export may ALWAYS be desirable and necessary !)	Per vendor: DATABASES j00000scrtpubdb/Conservatorship j00000scrtpubdb/Conservatorship_DEV J00000sVNDQADB/conservatorship_demo TABLE = account_item COLUMN = Name Currently its a nvarchar(100), that could be changed to nvarchar(255).We don't have permission to change database tables. (This suggested resolution NOT implemented as not certain as this additional information SHOULD be included in CAMPER.)	
6/2/2012	78	0	Instructions brief & concise,		Written instructions or system instructions? Once define can update SC with correct number.	

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6/2/2012	80	0	Provide information on how many people in house - dependant on food bill?		Is this a change to our annual account form? If we include in form, need to include in system as an enhancement.	
12/17/2010	7	1	Dual Process request: Let the conservator complete the accounting, but allow attorney to reflect they (the attorney) completed the service of documents. The service info doesn't capture who did the service, it only states that it was done.		Can service integration be included?	
12/22/2010	11	1	Have the Verification of Funds document available from CAMPER (similar to the notice of right to petition form) Additional forms suggested to be added to CAMPER: Notice of Hearing and Affidavit of Service including Interested Parties (if Affidavit language not included in other forms)		They also need the confidential	
1/4/2011	13	1	Should documents be e-filed rather than imaged?			
1/6/2011	14	1	Files that also contain Trust Accountings have to file in paper format. Perhaps the re-write would allow civil (and some probate) trust filings on-line as well.			
2/9/2011	29	1	Once an inventory has been filed, it is no longer available to the CAMPER users, or if a conservator is set up with an ending balance the inventory is not available. Admin entry of $0.0 is an entry and should not allow filing of an inventory. Leaving blank should indicate new account needing inventory.		This will go away with time, but would have been nice to have an "existing" designation we could have entered that would have hidden the inventory from view of conservators.	
2/17/2011	30	1	The totals for each asset do not carry forward from the inventory to the annual account, nor from annual account to annual account. Only the total carries forward. Wouldn't it be nice IF at the end of one year the bank balance carried forward so conservators knew where to begin for each succeeding year? Note: #57 Personal assets & 58 Account names do not carry forward either			

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3/16/2011	34	1	Several new categories have been identified that need to be added to annual account. Current suggestions are: **INCOME CATEGORIES**: Insurance Proceeds, Rental Income, VA Benefits, Inheritance, Personal Property Sale Proceeds, Disability Benefits; **EXPENSE CATEGORIES:** Automobile: Purchase, Travel, Education, Entertainment, Hobbies, Medical: Eye Exams/Glasses/Contacts, Medical: Hospice, Medical: Equipment, Pre-existing Debt, Pet Care	Also on Best practice list.		
3/21/2011	35	1	Need ability to split multiple categories for one entry. Example: Check or credit card payment - but split out various categories such as groceries and clothing.			
5/31/2011	45	1	Add a comments section to the annual account - customer request from professional conservator.			
5/31/2011	47	1	Provide an entry example for income and expense account set up in system - e.g. MyLocalBank Checking - Name and NO acct numbers			
6/27/2011	49	1	Per court counties, REALLY need a way to allow conservators to ammend accounts and inventories. (Pine & Hennepin County)			
8/23/2011	50	1	Have CAMPER capture data needed for tax reporting purposes			
12/12/2011	55	1	Real estate value does NOT transfer from inventory to annual account, nor from annual account to annual account. Inventory form and Annual Account form inconsistent as to value to be placed there. Net or assessed should be determined and consistently used for both. Judge Seibel business issue that became CAMPER issue due to form - believes real estate values should be included in total assets-existed on previous forms as well.			
2/2/2012	57	1	Tangible personal assets should be handled in a separate section of the report from liquid assets with an easier way to show additions and deletions to this inventory.			

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3/5/2012	60	1	There should be a running balance similar to QuickBooks so you can enter deposits and checks and always know the current balance in an account. Rather than having to enter the same account both as an income account and as a expense account			
3/5/2012	61	1	Transfers end up showing as income and expense and require manual double entry - when it should be able to be a transfer from a savings to a checking and be one entry - like QuickBooks.			
3/20/2012	62	1	Chart of accounts not GAAP compliant per Hennepin Atty 27GCPR1077. Merger or separation of transactions required to fit CAMPER. Quick Books export required for each bank account, separately for receipts & disbursements, and transactions in each of several investment accounts. Once exported, multiple account entries must be split for investment accounting as split is not retained. (ex: sale or purchase of security, gross proceeds received or disbursed, adjusted basis, accrued interest, gain or loss must be separated. Mortgage payments of principal, property tax escrow, insurance manually split required. Negative amounts not allowed to post as income or expense, rather need to void checks and expense recoveries. (Triple time required to re-record causing additional expenses in conservator fees.)		(See letter to Hennepin County from Atty. Thomas I. Hara)	
6/21/2011	69	1	Related to business issue #13 - request for translated forms: 1) Are translated versions available in CAMPER 2) If so, do they convert back to English upon filing for court staff?		Look at further once business issue decided how to handle request for translated forms.	

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3/22/2012	70	1	Per Dustin at Digital Array, Well-Being reports can be "re-opened" or amended. Admin staff need instructions on how to do this AND if this option is available for Annual Accounts and Inventory reports as well. (Relates to #49) If this is allowed, additional history will need to be maintained to avoid Order to Show Cause for attempted submissions. Need editable version to be filed as a separate amended account. (once approved, locked for editing?)	3/22/12 ITD ticket #246047	Dustin thought this could be done, but could not provide details. ITD ticket submitted to State to see if they could allow queue reports to be withdrawn - no response to date.	
8/19/2011	71	1	Updates to the protected person and conservator's profiles should transfer to reports in progress. Add Ex & Issue: A law firm has a number of cases belonging to an attorney that is no longer with the firm. Updating the profile will not work long term as the firm name and address are different than the other attorney, so the other attorney will need to change it back to work on their cases. The documents already submitted have the incorrect attorney and cannot be changed once submitted. We need a way to correct reports or return to allow changes. Conservators should be able to preview from protected person page other co-conservators attached to case prior to submission. Updates made should transfer to all reports in progress.			
4/9/2012	72	1	Additional income & expense transaction types: **INCOME TRANSACTION TYPE:** Gain **EXPENSE TRANSACTION TYPE:** Loss			
6/2/2012	77	1	Compatable with multiple accounting systems and multiple browsers			
6/2/2012	79	1	Hover over space & be told what to enter			
6/2/2012	81	1	Standardize in system or forms amt of conservator fees & if approved			
12/21/2010	4	2	When searching for existing cases via protected person's name, it's unclear what order is being used. This should be sortable by alphabetical order, date filed (default to alphabetical). Anything else?			

Date	Issue No.	SC	Issue	Date to vendor or State Court	Resolution or Workaround	New System Notes
12/16/2010	5	2	Files to be imported to CAMPER were pdf file, but contained a signature which made it a jpg file. The file name did not contain an extension to tell the computer what program to use to open the file. Should program accept other types of files or lock it as .pdf?		Workaround: User had to save it to their computer and open there with Adobe Reader.	
12/17/2010	8	2	Conservator originally files acknowledgement form, but later designates attorney. Attorney has been added, but do not believe CAMPER will show who did what.			
12/22/2010	10	2	Have the "Assign a Conservator" list only return conservators that have a user name.			
1/11/2011	15	2	Searching for O'Neil does not bring up anything. You have to search for Neil to find the name. Apparently characters cause search problems.			
1/11/2011	16	2	When a conservator is set up, the initial date becomes a status date in CAMPER and we are not able to edit that anywhere. We have found if a co-conservator begins a report before the other co-conservator is assigned in CAMPER, the second one does not have access (cannot even view) rights for that pre-existing report! This issue also exists for successor conservators who are unable to view previously submitted reports			
1/12/2011	17	2	Co-Conservators must be able to ALL approve a form. Currently only ONE is allowed to submit and it is "assumed" the others agree by the submitting co-conservator entering all the names.			
1/12/2011	18	2	Well-Being Report inserts current date even though filed date is prior. When staff print this for the file, the filed date will always show an earlier date from the one that is printing on the document			
2/1/2011	20	2	IF a conservator does not print the Summary from the Preview, they do NOT have access to print it again! Only the Detail by Category and Detail by Transaction appear under the Reports tab for either conservator or protected persons.			

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2/1/2011	21	2	When updating camper, you MUST update before leaving a tab or the information resorts back to the original. There should at least be a warning that asks you if you want to update before losing the information. Example: you update the sign on information and want to also provide the appropriate password, which is on another tab, if you switch to the tab to generate the password, the sign-on is lost along with any updates you made on that first tab, including updates to name, address, etc.			
2/3/2011	26	2	File number search should accept entry of file number with or without "-" similar to MNCIS. Currently we are adding the "-" because that is the way the conservators submit the paperwork. Users do NOT use the "-" so they often have difficult locating the files			
2/8/2011	28	2	Protected Person & Conservatorship entry screens should have address immediately under name. Currently phone is immediately there and it requires entry person to stop entry flow.		Form can be changed, but if there is a system rewrite, logical order entry is name, address, phone number.	
3/21/2011	37	2	Some accounting programs don't like the ":" used in some of the categories. Consider eliminating from CAMPER category names.			
5/26/2011	43	2	Allow access to previews prior to balancing and allow access to accounts to make changes in one area without submitting. (Example, may want to add an account, but aren't ready to enter all the banking information for submission. Users have to enter something in EVERY box, just to keep moving to get where they want to view.)			
5/26/2011	44	2	Name component for collecting assets on hand data the same as it appears on the account document. On step 2, it is labeled "Personal Property;" in the report, it is labeled "Assets on Hand." Screen should include instruction on what should be entered			

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5/31/2011	46	2	Allow editing of inventory entries, account names on annual account, and real estate entries without having to delete entire entry - customer request from professional conservator.			
6/27/2011	48	2	When changing venue or doing inter-agency change of address, old reports are no longer visible to new county or to new agency address. (Address changes have to be un-assign as no other option.)			
8/23/2011	51	2	Transaction view detail should identify the category, and category view detail should identify the account for each entry			
12/5/2011	52	2	Transaction view should sort entries first by date, then by number, then by name (currently appears to sort date then amount making check numbers out of order)			
12/5/2011	53	2	A better way to accommodate and reflect designated agents in CAMPER and on reports (attorney objected to having his firm reflected in "conservator" field - felt report was fraudulent even with "Designated Agent" noted)			
3/5/2012	58	2	Account names should carry over from year to year on annual account. Currently they have to be re-entered each year. If an account has changed, there should be a feature for conservator to indicate what happened to the account. (Closed, transferred to CD, etc.)			
3/5/2012	59	2	Auto fill should be provided similar Excel function. Once a category or check has been entered once, it begins to fill it in for you so you can use "enter" to complete.			
3/10/2012	68	2	File numbers should show on the Assignment History screen. It's extra work to have to go into the Conservator name just to locate a file number, especially when looking at possible issues with professional conservator cases that need auditing.			
4/16/2012	73	2	Show total by account (in transaction view) as it does for categories			

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6/25/2012	83	2	Ability for other agencies to view or get reports? (e-file might take care of this) Initial request from Steve at Alternative Decision Makers was to allow VA access to accounts			
2/1/2011	19	3	Program looks at the county attached to protected person when FIRST document is created. It locks to that county, even if it's incorrect and corrected in the system prior to submission. (EX: Acknowledgement form is submitted with the incorrect county. County calls to correct, but conservator has already started creation of annual account. That shows up in the incorrect county and cannot be processed as a Summary version by the correct county.) Examples: 55P4023756 Jackson/Olmsted) Someone with Admin access should be able to unlink and relink to correct county.	2/2/11 ITD 204854	2/3/2011 - Workaround: IF a report is initially created under an incorrect county, it ends up in the incorrect county queue. We have to have the incorrect county or admin person process to remove from queue. (Summary version printed & provided to correct county for manual filing.)	
2/2/2011	24	3	The reports queue does not have a nice print feature where you can get a list of cases sitting in the queue, whether processed or unprocessed and have it exportable to excel.			
2/3/2011	25	3	There is no report to give us numbers of reports submitted and/or processed by county/district.			
3/19/2012	66	3	Need Report from CAMPER to provide total amount of assets under court control at any given time. (To include Ramsey, which previously was not included as manual reports based on initial beginning balances counties starting after Ramsey pilot.)		6/21/12 Per Craig when trying to pull info requested: assuredly has to do with attaching names – makes sense that the numbers wont make sense necessarily to the name only being attached at different times to the case… Very bad database design – ergo DB should have a bridge table between party and case.	
6/2/2012	76	3	Provide trend analysis between years & categories			

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12/21/2010	3	4	Court user rights need to be more restrictive or more choices. Should NOT be allowed to enter a beginning balance, or modify conservator passwords. Assign/un-assign features should be determined by supervisors? What rights role should allow following: view & process reports; view, add, modify conservators including passwords and assign un-assign; view add & modify protected persons & can add in a beginning balance.			
12/21/2010	9	4	Co-Conservators - need a better way to allow access and allow more than 3 to be attached to a case. (Especially now with agency access)			
1/20/2012	65	4	CAMPER is http://co site and not https for secure site Conservators should not be entering account numbers, but....when they upload FILE documents such as the verification of funds, the account numbers are visible on those documents			
4/26/2012	75	4	Conservators as well as court users should have ability to change their own passwords.			
3/16/2011	32	5	Vendor advises when form updates are made in system, all reports currently in the system will change. CAMPER will not maintain historical copy of original submission. Promotes reason to allow camper image directly to MNCIS and locked so prior submissions won't be affected by updates.		Current language advises submitter that submission indicates all interested parties have been served. Prior submissions did not require this, but with update old reports will indicate conservators swore to service. Courts MUST have original printed and filed in their court file and cannot depend on CAMPER document for accuracy.	
3/24/2011	38	5	When users print the inventory, the total for the real estate value produced automatically by CAMPER prints a box with a + sign in it instead of the entire figure. (Even 6 digit amounts such as $298,000 are truncated.) Also, Inventory, personal property comments not visible. The "+" sign shows to indicate additional information, but not viewable. (Ex: 83PR11648)		NO Resolution: Work around ONLY - court user can right click and select all to see the rest of the text, but still can't see the field in its entirety on one screen. Address on any rewrite!	

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3/24/2011	39	5	On the Annual account, there is a scroll bar available for income when they extend beyond one page, but it is not available under when adding transactions in the expense area.		To be verified by LaVonn I am not able to replicate this.	
4/14/2011	41	5	When editing to re-enter categories from an imported file, once you reach the bottom of the first screen of transactions, you have to scroll to continue. Once done, the screen does not allow you to continue moving down, but takes you back to the top requiring scrolling back for each additional entry. File no. 31-PR-06-4805			
4/16/2012	74	5	Conservators are able to have both an inventory and an annual account open simultaneously. Per vendor, current update to correct having more than one annual account open would NOT fix this as it was only looking at other reports of the same kind.	4/2/12 Ticket #246722		
6/8/2012	82	5	When viewing 58-PR-10-956 some of the assets were missing from the pdf file, but were viewable in the submitted report. The total did not match and it appears the system truncated at 2 pages with the two page total rather than the 3 page total. Most cases do not have this many assets, but it's possible. Issue sent to vendor for resolution.	6/8/12 Ticket #253201 Resolved 6/24/12	The report has been upgraded to allow 3 pages of assets. If there are more than 3 pages, then on the row #89 the remainder will be summed. (Per Dustin)	
12/20/2010	6	6	Would like to be able to attach images from CAMPER to events in MNCIS.	7/2010	Manual Workaround: This is doable manually to anyone having imaging capability - instructions in User Manual (Note: Would prefer integration do this via e-filing.)	
1/4/2011	12	6	Changes to party records should be integrated between MNCIS and CAMPER. Currently users have to update both systems when a change is made.			
2/2/2011	22	6	Wish List Item: Having the ending annual account amount and date due transfer to MNCIS somewhere so we can pull reports from MNCIS as to totals we will be responsible for auditing and dates past due and having an audit date connected with these account amounts			

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			Key to SC - System Category (previously known as GBB-Grant Building Blocks):			
			1. Enhance system functionality			
			2. Modifications to system			
			3. Improve system reporting capabilities			
			4. Improve system security			
			5. Fix system glitches			
			6. Build integration with MNCIS			

CAMPER BUSINESS PROCESS DISCUSSION ISSUES LIST					
Date	**Issue No.**	**Issue From:**	**Issue**	**Date to State Court**	**Resolution**
3/5/2012	1	Anoka	Suggested appropriate Conservator Fee chart		
3/5/2012	2	Anoka	Public Website to contain message or "New this Year" postings		
3/5/2012	3	Anoka	Do all counties have notice to pick up materials within 30 days or destroy?		
3/6/2012	4	Hennepin	Not requiring copies of checks to avoid additional bank charges.		
3/6/2012	5	Hennepin	Need MNCIS event of "CAAP Audit in Process" when file provided to internal auditors or audit begins without physical file? Or Location change in MNCIS?	5/18/2012	Sara Beth Aune is working on this code & CAAP Conservator Account Audit Report code
3/6/2012	6	Hennepin	Should our report reflect categories used currently in banking industry? Conservators could then get statements sorted by appropriate categories for easier auditing.		
3/6/2012	7	Hennepin	Should we consider "read-only" access to on-line banking for auditors?		
3/6/2012	8	Hennepin	Should conservator fees be based on something other than just hourly rate? Should number of checks written be considered or something more tangible than it's a big account?		
3/6/2012	9	Hennepin	Any case requiring referral to law enforcement should be returned to county and directed back to hearing officer or judge for that action. Written report can include information. Should we have a fast track referral form to "stop the bleed?"		
1/30/2012	10	Judge Seibel	Annual Account form has Total Class I Property: Real Estate separate from Class II Property: Personal Property. Class I property is NOT included in total assets and he believes it should be. It could be very easy to "lose" property from one account to the next when it isn't included in the total amount.		

3/5/2012	11	CAAP	Question on PWV & AA forms "c. I have received the following amount of reimbursement for services rendered to the protected person in the past year and this amount was not reimbursed by county contract." Conservators are unsure how to answer this and may require background information and training for conservators who don't understand what to put in there.		
11/30/2011	12	CAAP	Need a way to include Ramsey County amounts under court jurisdiction.	9/21/2011	6/20/12 Craig found amount and is working on a query
6/21/2011	13	Rock County	Request for all conservator forms to be translated into Spanish and Lao for their community needs.		
2/2/2011	14	Dakota	County received request for copy of the detailed transaction view of the annual account report. Per CAMPER instructions, they have only officially "filed" the summary version. Should they provide this detailed version?		
8/19/2011	15	Svingen, Karkela & Cline, PLLP	A law firm has a number of cases belonging to an attorney that is no longer with the firm. Updating the profile will not work long term as the firm name and address are different than the other attorney, so the other attorney will need to change it back to work on their cases. The documents already submitted have the incorrect attorney and cannot be changed once submitted. We need a way to correct reports or return to allow changes.		
4/9/2012	16	CAAP	If conservator/guardian discharged for loss of funds or inappropriate actions, should there be an event entered on MNCIS?		
4/9/2012	17	CAAP	If conservator/guardian discharged for loss of funds or inappropriate actions, should there be a statewide alert provided to all counties?		

4/9/2012	18	CAAP & MaGic	Several new categories have been identified that need to be added to annual account. Current suggestions are: **INCOME CATEGORIES**: Insurance Proceeds, Rental Income, VA Benefits, Inheritance, Personal Property Sale Proceeds, Disability Benefits; **EXPENSE CATEGORIES:** Automobile: Purchase, Travel, Education, Entertainment, Hobbies, Medical: Eye Exams/Glasses/Contacts, Medical: Hospice, Medical: Equipment, Pre-existing Debt, Pet Care		
4/20/2012	19	Hennepin & CAAP	When should documents be deleted in CAMPER?		
6/20/2012	20	LaVonn Nordeen	Who files inventories? New generals even if they were emergency? New successors?		

CAAP RECOMMENDATIONS FOR MNCIS PROCESSING					
Date	**Issue No.**	**Issue From:**	**Issue**	**Date to State Court**	**Resolution**
4/9/2012	1	CAAP	Events for Letters should have mandatory party completion including Successor Letters and Letters of Conservatorship Letters of Emergency Guardianship/Conservatorship Letters of General Administration Letters of Guardianship Letters of Guardianship/Conservatorship Letters of Special Administration Letters Testamentary		Event CAP
4/9/2012	2	CAAP	Party connections should be ended when any conservator or guardian is discharged		Event CAP
4/9/2012	3	CAAP	Bond tab should be used for all posted surety bonds		Bond CAP
4/9/2012	4	CAAP	Event of Discharge should be used when conservator or guardian is discharged by the court and party connection should be required.		Event CAP
4/9/2012	5	CAAP	Judgment entry of any money judgment should be standardized		Judgment CAP