# **Statewide Combined Results**

Prepared by Court Services Division

February 20, 2009

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#### **Summary**

- The Drug Court Team Member Survey was conducted October 17 November 3, 2008. Individual courts provided names and email addresses of team members, who were then invited, via email, to take the survey. Prior to the deployment of the survey, the Statewide Drug Court Evaluation Committee assisted in developing the questionnaire, methodology and logistics of the survey. The Office of Justice Programs facilitated the data collection, and the analysis was completed by SCAO Staff.
- A total of 327 team member survey responses are included in this summary. The overall response rate was 66% (497 total team members across the state). Adult Drug Courts had the highest percentage of respondents at 37% of the statewide total, followed by DWI Courts (23%), Family Dependency Treatment Courts (14%), Hybrid Courts (12%), Juvenile Drug Courts (11%), and Mental Health Courts (3%).
- One in three (35%) survey participants has been involved with the team for one year or less, 44% have been involved for 2-3 years, 13% for 4-5 years and 8% for more than 5 years. Hybrid Courts have a greater share of team members involved with the team for more than 5 years (25%) compared to statewide (8%). DWI Courts have a greater share of team members involved with the team for one year or less (56%) compared to statewide (35%).

#### **Statewide Team Member Results**

- The statements with the highest agreement levels for all team members statewide are:
- I understand how my job contributes to the overall mission of the drug court. (97% agree/strongly agree)
- Participants' relationships with the judge promote motivation and accountability. (96% agree/strongly agree)
- Participants' due process rights are protected in the drug court process. (96% agree/strongly agree)
- ° Drug court services are better at promoting positive results for participants than are traditional court services. (95% agree/strongly agree)
- I am proud that I work in the drug court. (95% agree/strongly agree)
- The highest mean scores for statements that didn't also have the highest agreement levels, with all of them from the Collaboration and Communication index, are:
- <sup>°</sup> Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program. (4.5 mean)
- Drug court policies and procedures are developed collaboratively. (4.5)
- There is frequent communication across drug court team members. (4.5)
- Conflicts among drug court team members are addressed and resolved. (4.5)
- There are three statements with disagreement levels of 15% or more, with all of them from the Availability of Services index, are:
- Funding for treatment is adequate and stable. (35% disagree/ strongly disagree)
- Service accommodations are made for those persons needing child care. (23% disagree/ strongly disagree)
- A wide range of treatment services are available to meet participants' needs. (18% disagree/strongly disagree)

#### Statewide Team Member Index Scores\*

- The highest index score for all combined team members is for Collaboration and Communication (87). The highest mean
  scores in this index are for representatives from the court, community, treatment, health, and criminal justice agencies
  meeting regularly to provide guidance and direction to the drug court program, drug court policies and procedures being
  developed collaboratively, and frequent communication across drug court team members (4.5 mean each).
- The lowest index score for all combined team members is for Availability of Services (75). In this index, the statements with the lowest levels of agreement and the lowest mean scores are:
- Funding for treatment is adequate and stable. (3.1 mean; 46% agree/strongly agree)
- Service accommodations are made for those persons needing child care. (3.3; 49% agree/strongly agree)
- Service accommodations are made for those persons not fluent in English. (3.7; 55% agree/strongly agree)

- Index scores were compared by role on the drug court team. Drug Court Coordinators had the highest index scores (or tied for highest) across four of the five index categories including, Policies & Procedures (89), Working in Drug Court (89), Accountability (88), and Availability of Services (81). Defense Attorneys had the lowest index scores across four of the five index categories including, Policies & Procedures (80), Working in Drug Court (78), Accountability (81), and Availability of Services (66).
- Index scores were also compared by years of service on the drug court team. Index scores were highest across all index categories for team members who have been involved with the drug court team for more than five years. There were two categories that had a range of ten between the highest and lowest index score. Team members with four to five years of service had an index score of 81 for Collaboration & Communication, while those with more than five years of service had an index score of 91. The Availability of Services index showed a similar pattern as team members with four to five years of service had an index score of 71, while those with more than five years of service had an index score of 81.

#### **Comparison to 2006 Stakeholder Survey Results**

- The 2008 Team Member Survey results are compared to the 2006 Stakeholder Survey. In September 2006, the Office of Justice Programs conducted a survey of current stakeholders (members of drug court teams). There were 77 (of a possible 93) responses from 7 courts. Since the 2008 Team Member Survey was based off the Stakeholder Survey, many of the statements can be compared. Overall, most agreement levels remained the same or increased since 2006.
- There are three statements that have increased in agreement (agree/strongly agree) by more than 10% as compared to the results from the 2006 Stakeholder Survey:
- A wide range of supportive services are available to meet participants' needs. (14% increase)
- A wide range of treatment services are available to meet participants' needs. (12%)
- Treatment providers deliver quality services to participants. (11%)
- An additional three statements that have increased in agreement by more than 5% as compared to the results from the 2006 Stakeholder Survey:
- Participants are periodically assessed to ensure proper participant/treatment matching. (8% increase)
- Services are designed to address the particular issues of women and other special populations. (6%)
- Treatment agencies give the court accurate and timely information about a participant's progress. (6%)

#### **Results by Model**

• The statements with the highest and lowest mean scores for team member results by court model are:

#### Adult Drug Courts

- I am proud that I work in the drug court. (4.7)
- Service accommodations are made for those persons needing child care. (3.2)
- Funding for treatment is adequate and stable. (3.2)

#### Juvenile Drug Courts

- <sup>°</sup> Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program. (4.7)
- Funding for treatment is adequate and stable. (2.6)

#### **DWI** Courts

- There is frequent communication across drug court team members. (4.8)
- $\circ$  I am proud that I work in the drug court. (4.8)
- Funding for treatment is adequate and stable. (3.4)

#### Hybrid Courts

- I have the resources (materials, equipment, supplies, etc.) necessary to do my job well. (4.7)
- Funding for treatment is adequate and stable. (3.1)

#### Family Dependency Treatment Courts

- I am proud that I work in the drug court. (4.7)
- Funding for treatment is adequate and stable. (3.1)

#### Mental Health Courts

- The judge plays an active role in the treatment process, including frequently reviewing treatment progress. (4.8)
- Participants' relationships with the judge promote motivation and accountability. (4.8)
- Participants are periodically assessed to ensure proper participant/treatment matching. (4.8)
- Eligible participants are promptly advised about program requirements and the relative merits of participating. (4.8)
- Funding for treatment is adequate and stable. (2.6)

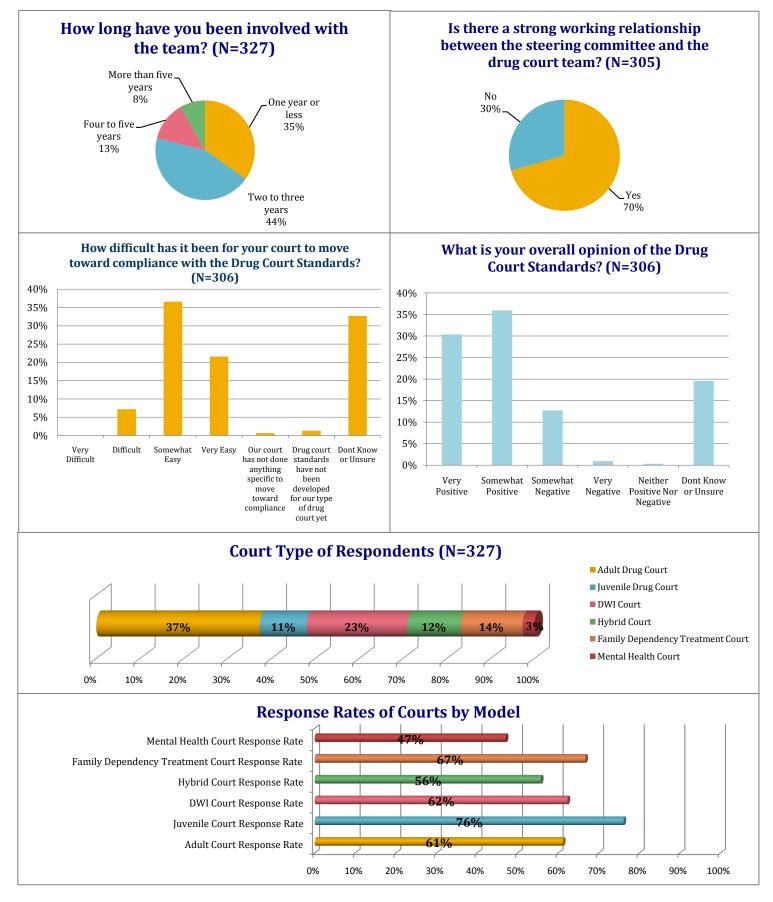
\*Index scores are an overall score for a grouping of statements; also referred to as index categories or sections. If there are 5 statements in a section with responses on a 1-5 point scale, the index is calculated by summing the means (average) for each question in the section which brings the total maximum score to 25. (5 questions x 5 points maximum each) This score is then multiplied by 4 to place it on a 100-point scale. For a grouping of 4 statements, the total maximum score is 20, so the multiplier is 5.

### All Drug Court Models Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Ac	countability				8	85				
9	Treatment agencies give the court accurate and timely information about a participants' progress.	4%	0%	4%	9%	42%	45%	87%	317	4.3
10	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	2%	1%	1%	5%	30%	63%	94%	317	4.5
13	Participants' relationships with the judge promote motivation and accountability.	1%	0%	1%	3%	30%	66%	96%	317	4.6
16	Treatment providers deliver quality services to participants.	3%	0%	3%	8%	47%	42%	89%	315	4.3
20	Services are provided to participants in a timely manner.	5%	0%	5%	10%	56%	29%	85%	316	4.1
26	Participants are periodically assessed to ensure proper participant/treatment matching.	6%	0%	6%	13%	48%	34%	81%	307	4.1
29	AOD testing policies and procedures are based on established and tested guidelines.	3%	0%	3%	21%	45%	31%	76%	300	4.0
30	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	11%	1%	10%	5%	36%	49%	84%	306	4.2
32	The court applies appropriate sanctions and incentives to match participant treatment progress.	5%	0%	4%	6%	48%	41%	89%	309	4.2
Av	ailability of Services				7	<b>'</b> 5				
15	Drug court and treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	3%	0%	3%	8%	45%	44%	89%	315	4.3
17	Services are designed to address the particular issues of women and other special populations.	4%	0%	4%	20%	49%	27%	76%	314	4.0
18	A wide range of treatment services are available to meet participants' needs.	18%	1%	16%	9%	44%	29%	73%	317	3.8
19	A wide range of supportive services are available to meet participants' needs.	11%	1%	10%	12%	48%	28%	77%	317	3.9
22	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	33%	40%	27%	67%	246	3.9
23	Service accommodations are made for those persons not fluent in English.	3%	0%	2%	42%	39%	17%	55%	210	3.7
24	Service accommodations are made for those persons needing child care.	23%	2%	20%	28%	40%	10%	49%	283	3.3
25	Service accommodations are made for those persons with limited literacy.	4%	0%	4%	27%	52%	17%	69%	282	3.8
28	Funding for treatment is adequate and stable.	35%	7%	28%	19%	36%	10%	46%	306	3.1

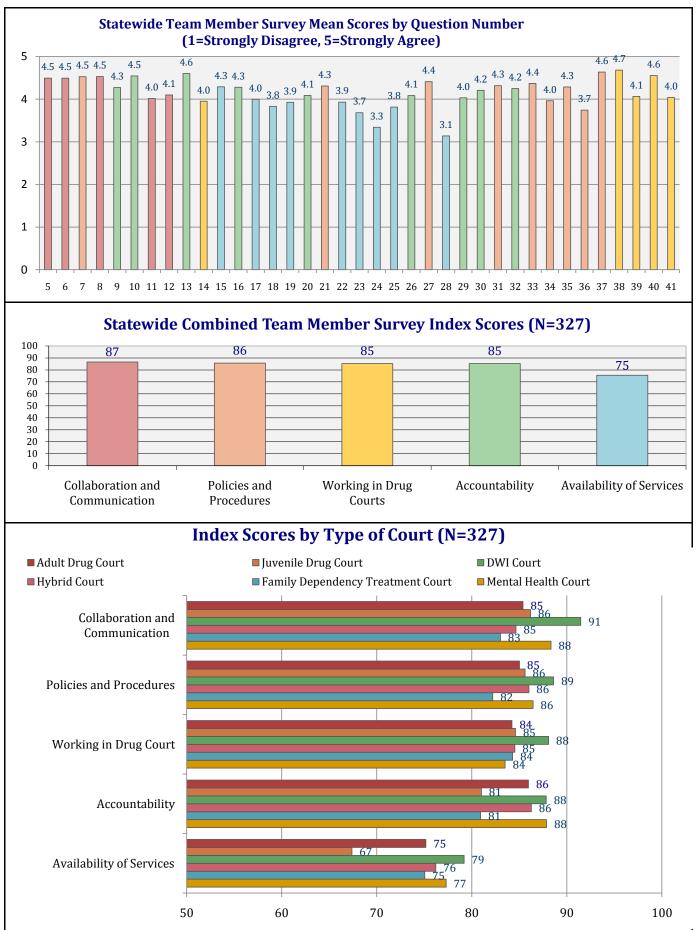
### All Drug Court Models Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Со	llaboration & Communication				8	37				
5	Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program.	5%	1%	4%	4%	26%	65%	91%	316	4.5
6	Drug court policies and procedures are developed collaboratively.	3%	1%	2%	4%	34%	59%	93%	316	4.5
8	There is frequent communication across drug court team members.	3%	1%	2%	4%	29%	64%	93%	317	4.5
11	Conflicts among drug court team members are addressed and resolved.	8%	1%	7%	14%	42%	35%	77%	306	4.0
12	Prosecuting attorneys and defense counsel are full partners in the drug court process.	12%	3%	9%	8%	35%	45%	80%	316	4.1
Po	licies & Procedures				8	36				
7	Participants' due process rights are protected in the drug court process.	2%	1%	2%	2%	35%	60%	96%	317	4.5
21	Case management services are used to assess participant progress and needs and to coordinate referrals.	2%	0%	2%	8%	48%	43%	90%	313	4.3
27	Eligible participants are promptly advised about program requirements and the relative merits of participating.	3%	0%	2%	4%	44%	50%	94%	308	4.4
31	Consequences for program compliance/ non-compliance are clearly explained to participants.	4%	0%	4%	6%	44%	46%	90%	309	4.3
33	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	2%	0%	2%	6%	47%	46%	93%	308	4.4
34	Program leaders and managers review monitoring and outcome data periodically to analyze program effectiveness and modify operations.	5%	0%	5%	20%	48%	27%	75%	306	4.0
35	Our drug court is in compliance with the Drug Court Standards.	1%	0%	1%	10%	47%	42%	89%	305	4.3
36	Our drug court has improved because of the Drug Court Standards.	5%	0%	4%	37%	38%	21%	59%	301	3.7
37	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	4%	27%	69%	95%	308	4.6
W	orking in Drug Courts				8	85				
14	All drug court team members receive needed education and training.	8%	1%	8%	15%	49%	28%	77%	316	4.0
38	I am proud that I work in the drug court.	0%	0%	0%	5%	22%	73%	95%	307	4.7
39	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	7%	1%	6%	37%	52%	32%	83%	306	4.1
40	I understand how my job contributes to the overall mission of the drug court.	1%	0%	1%	2%	38%	60%	97%	309	4.6
41	Opportunities exist for me to receive on- going training as needed.	8%	2%	6%	10%	50%	32%	82%	307	4.0

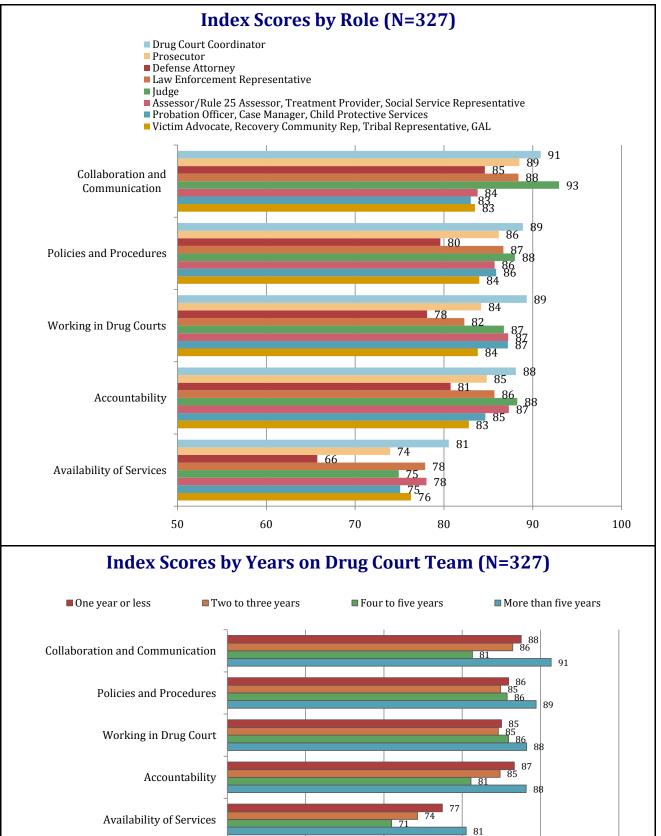


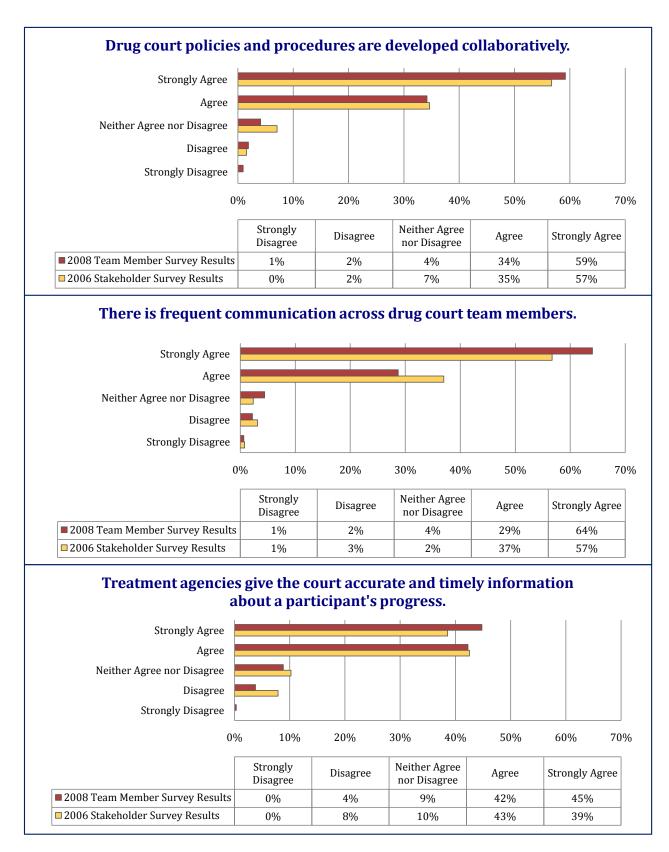
#### All Drug Court Models Combined

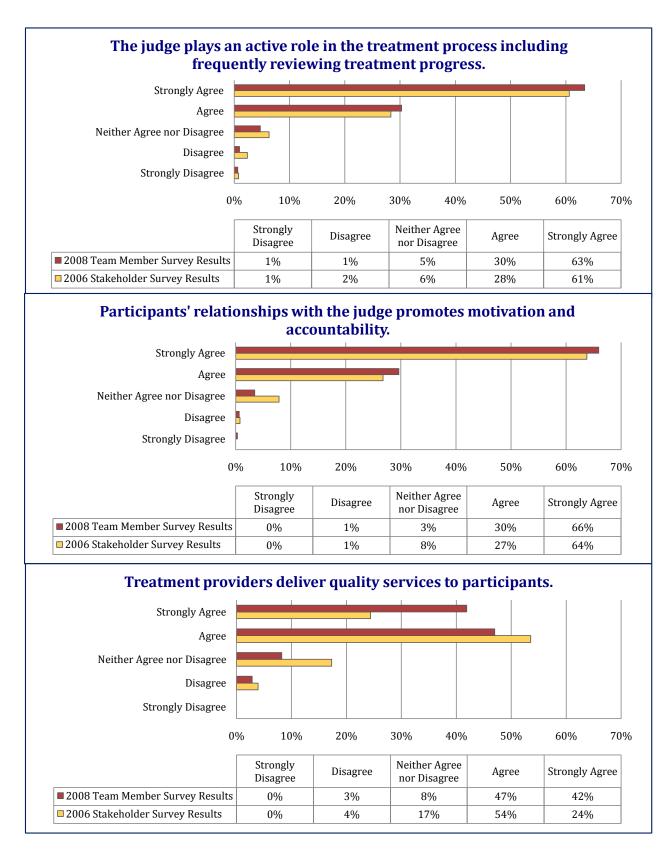
#### **All Drug Court Models Combined Results**

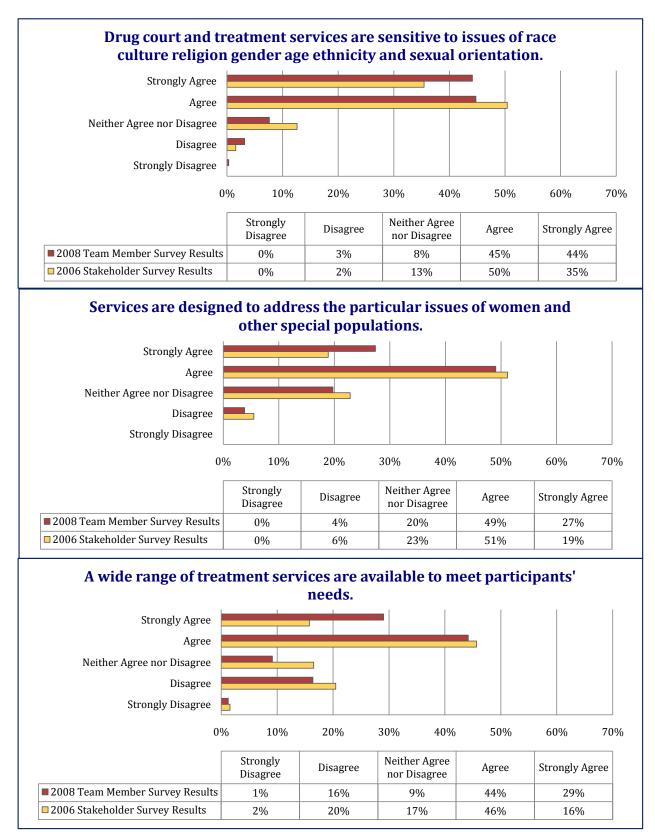


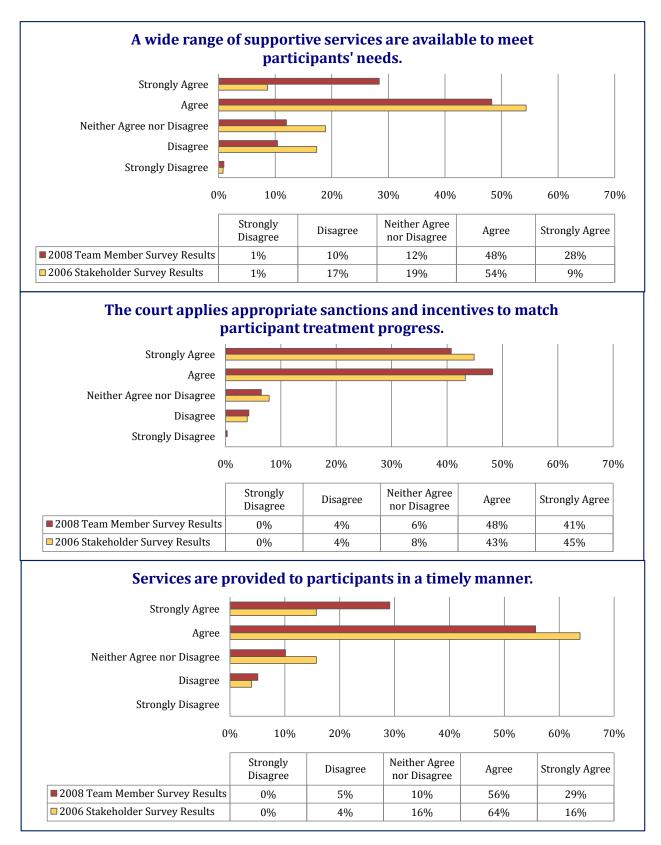
### All Drug Court Models Combined Results

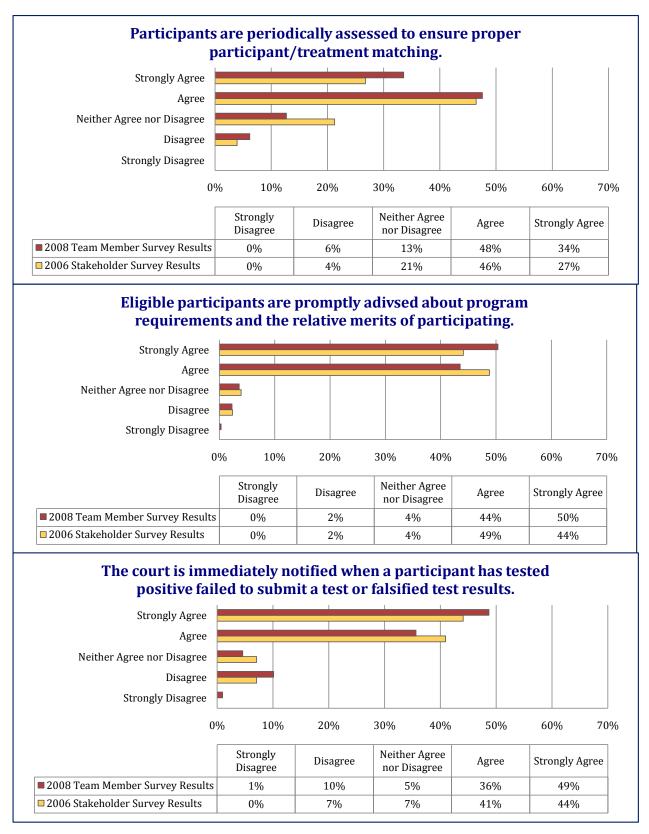










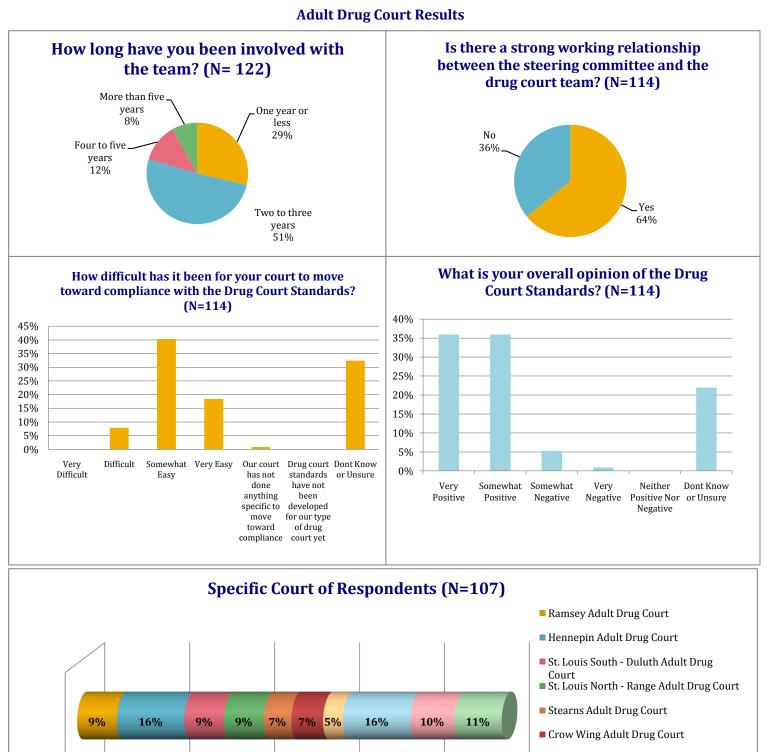


### Adult Drug Court Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Ac	countability					86				
9	Treatment agencies give the court accurate and timely information about a participants' progress.	3%	0%	3%	6%	39%	53%	92%	118	4.4
10	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	2%	0%	2%	8%	21%	69%	91%	118	4.6
13	Participants' relationships with the judge promote motivation and accountability.	2%	0%	2%	3%	27%	68%	95%	118	4.6
16	Treatment providers deliver quality services to participants.	0%	0%	0%	9%	47%	44%	91%	117	4.4
20	Services are provided to participants in a timely manner.	5%	0%	5%	11%	56%	28%	84%	118	4.1
26	Participants are periodically assessed to ensure proper participant/treatment matching.	8%	0%	8%	15%	47%	30%	77%	114	4.0
29	AOD testing policies and procedures are based on established and tested guidelines.	5%	0%	5%	19%	44%	33%	76%	110	4.0
30	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	11%	1%	10%	2%	31%	56%	87%	115	4.3
32	The court applies appropriate sanctions and incentives to match participant treatment progress.	3%	0%	3%	4%	50%	42%	92%	115	4.3
Av	vailability of Services					75				
15	Drug court and treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	3%	0%	3%	9%	48%	40%	88%	117	4.3
17	Services are designed to address the particular issues of women and other special populations.	2%	0%	2%	22%	54%	22%	77%	116	4.0
18	A wide range of treatment services are available to meet participants' needs.	10%	1%	9%	8%	49%	32%	81%	118	4.0
19	A wide range of supportive services are available to meet participants' needs.	9%	2%	8%	11%	53%	27%	80%	118	4.0
22	Service accommodations are made for persons with physical disabilities.	1%	0%	1%	38%	43%	19%	61%	96	3.8
23	Service accommodations are made for those persons not fluent in English.	2%	0%	2%	43%	46%	8%	54%	83	3.6
24	Service accommodations are made for those persons needing child care.	28%	3%	25%	29%	36%	7%	43%	112	3.2
25	Service accommodations are made for those persons with limited literacy.	4%	0%	4%	29%	51%	16%	67%	103	3.8
28	Funding for treatment is adequate and stable.	33%	6%	27%	19%	35%	14%	49%	113	3.2

### Adult Drug Court Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Co	ollaboration & Communication					85				
5	Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program.	7%	0%	7%	7%	26%	61%	86%	117	4.4
6	Drug court policies and procedures are developed collaboratively.	2%	0%	2%	6%	40%	52%	92%	117	4.4
8	There is frequent communication across drug court team members.	4%	0%	4%	5%	28%	63%	91%	118	4.5
11	Conflicts among drug court team members are addressed and resolved.	9%	2%	7%	16%	41%	35%	76%	115	4.0
12	Prosecuting attorneys and defense counsel are full partners in the drug court process.	17%	3%	14%	6%	31%	46%	77%	118	4.0
Po	olicies & Procedures					85		-		
7	Participants' due process rights are protected in the drug court process.	3%	0%	3%	3%	33%	61%	94%	118	4.5
21	Case management services are used to assess participant progress and needs and to coordinate referrals.	2%	0%	2%	9%	44%	44%	89%	117	4.3
27	Eligible participants are promptly advised about program requirements and the relative merits of participating.	5%	1%	4%	4%	42%	48%	90%	114	4.3
31	Consequences for program compliance/ non-compliance are clearly explained to participants.	4%	0%	4%	4%	44%	47%	91%	115	4.3
33	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	2%	0%	2%	10%	43%	45%	88%	115	4.3
34	Program leaders and managers review monitoring and outcome data periodically to analyze program effectiveness and modify operations.	6%	0%	6%	28%	46%	20%	66%	114	3.8
35	Our drug court is in compliance with the Drug Court Standards.	1%	0%	1%	14%	46%	39%	85%	114	4.2
36	Our drug court has improved because of the Drug Court Standards.	2%	0%	2%	38%	39%	22%	61%	114	3.8
37	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	5%	28%	67%	95%	115	4.6
	orking in Drug Courts					84				
14	All drug court team members receive needed education and training.	9%	1%	9%	21%	42%	27%	69%	117	3.9
	I am proud that I work in the drug court.	0%	0%	0%	4%	26%	70%	96%	113	4.7
39	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	6%	1%	5%	35%	50%	35%	84%	113	4.1
40	I understand how my job contributes to the overall mission of the drug court.	1%	0%	1%	1%	38%	60%	98%	115	4.6
41	Opportunities exist for me to receive on- going training as needed.	13%	4%	10%	14%	43%	29%	73%	113	3.8



0%

20%

40%

60%

80%

100%

- Itasca Adult Drug Court
- Brown/Nicollet/Watonwan Adult Drug

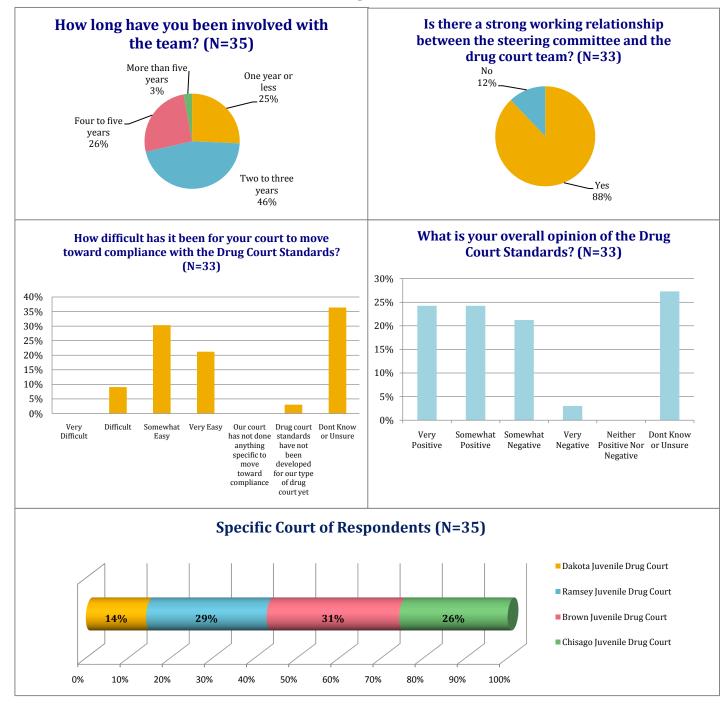
Court Clay/Becker Adult Drug Court

### Juvenile Drug Court Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Ac	countability					81				
9	Treatment agencies give the court accurate and timely information about a participants' progress.	6%	0%	6%	6%	57%	31%	89%	35	4.1
	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	3%	0%	3%	6%	43%	49%	91%	35	4.4
13	Participants' relationships with the judge promote motivation and accountability.	0%	0%	0%	9%	29%	63%	91%	35	4.5
16	Treatment providers deliver quality services to participants.	14%	0%	14%	20%	49%	17%	66%	35	3.7
20	Services are provided to participants in a timely manner.	14%	0%	14%	14%	60%	11%	71%	35	3.7
26	Participants are periodically assessed to ensure proper participant/treatment matching.	0%	0%	0%	15%	59%	26%	85%	34	4.1
29	AOD testing policies and procedures are based on established and tested guidelines.	0%	0%	0%	24%	48%	27%	76%	33	4.0
30	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	21%	3%	18%	12%	36%	30%	67%	33	3.7
32	The court applies appropriate sanctions and incentives to match participant treatment progress.	3%	0%	3%	9%	59%	29%	88%	34	4.1
Av	ailability of Services					67				
15	Drug court and treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	3%	0%	3%	6%	51%	40%	91%	35	4.3
17	Services are designed to address the particular issues of women and other special populations.	9%	0%	9%	38%	44%	9%	53%	34	3.5
18	A wide range of treatment services are available to meet participants' needs.	49%	6%	43%	11%	31%	9%	40%	35	2.9
19	A wide range of supportive services are available to meet participants' needs.	26%	3%	23%	26%	40%	9%	49%	35	3.3
22	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	48%	43%	10%	52%	21	3.6
23	Service accommodations are made for those persons not fluent in English.	6%	0%	6%	39%	44%	11%	56%	18	3.6
24	Service accommodations are made for those persons needing child care.	29%	4%	25%	46%	21%	4%	25%	24	3.0
25	Service accommodations are made for those persons with limited literacy.	11%	0%	11%	37%	48%	4%	52%	27	3.4
28	Funding for treatment is adequate and stable.	56%	12%	44%	15%	26%	3%	29%	34	2.6

### Juvenile Drug Court Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Со	llaboration & Communication					86				
5	Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program.	0%	0%	0%	0%	26%	74%	100%	35	4.7
6	Drug court policies and procedures are developed collaboratively.	0%	0%	0%	6%	29%	66%	94%	35	4.6
8	There is frequent communication across drug court team members.	0%	0%	0%	6%	40%	54%	94%	35	4.5
11	Conflicts among drug court team members are addressed and resolved.	6%	0%	6%	20%	43%	31%	74%	35	4.0
12	Prosecuting attorneys and defense counsel are full partners in the drug court process.	23%	3%	20%	14%	29%	34%	63%	35	3.7
Po	licies & Procedures					86				
7	Participants' due process rights are protected in the drug court process.	0%	0%	0%	3%	31%	66%	97%	35	4.6
21	Case management services are used to assess participant progress and needs and to coordinate referrals.	6%	0%	6%	9%	54%	31%	86%	35	4.1
27	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	3%	50%	47%	97%	34	4.4
31	Consequences for program compliance/ non- compliance are clearly explained to participants.	0%	0%	0%	15%	50%	35%	85%	34	4.2
33	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	0%	0%	0%	3%	52%	45%	97%	33	4.4
34	Program leaders and managers review monitoring and outcome data periodically to analyze program effectiveness and modify	3%	0%	3%	15%	62%	21%	82%	34	4.0
35	Our drug court is in compliance with the Drug Court Standards.	0%	0%	0%	12%	41%	47%	88%	34	4.4
36	Our drug court has improved because of the Drug Court Standards.	3%	0%	3%	44%	26%	26%	53%	34	3.8
37	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	9%	24%	68%	91%	34	4.6
W	orking in Drug Courts					85				
14	All drug court team members receive needed education and training.	3%	0%	3%	17%	63%	17%	80%	35	3.9
38	I am proud that I work in the drug court.	0%	0%	0%	12%	21%	68%	88%	34	4.6
39	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	6%	0%	6%	32%	62%	24%	85%	34	4.0
40	I understand how my job contributes to the overall mission of the drug court.	3%	0%	3%	0%	38%	59%	97%	34	4.5
41	Opportunities exist for me to receive on-going training as needed.	9%	0%	9%	6%	53%	32%	85%	34	4.1



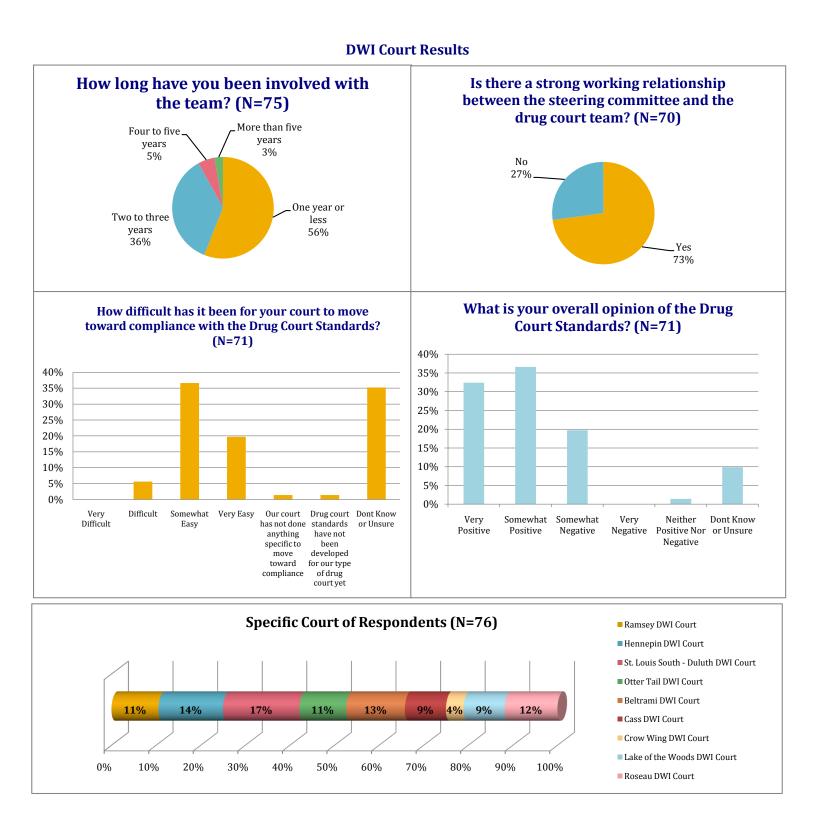
#### **Juvenile Drug Court Results**

### **DWI Court Results**

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Ac	countability					88				
9	Treatment agencies give the court accurate and timely information about a participants' progress.	4%	0%	4%	7%	43%	47%	89%	75	4.3
10	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	0%	0%	0%	0%	33%	67%	100%	75	4.7
13	Participants' relationships with the judge promote motivation and accountability.	0%	0%	0%	1%	27%	72%	99%	75	4.7
16	Treatment providers deliver quality services to participants.	0%	0%	0%	4%	49%	47%	96%	75	4.4
20	Services are provided to participants in a timely manner.	1%	0%	1%	7%	53%	39%	92%	75	4.3
26	Participants are periodically assessed to ensure proper participant/treatment matching.	3%	0%	3%	11%	49%	38%	86%	72	4.2
29	AOD testing policies and procedures are based on established and tested guidelines.	1%	0%	1%	24%	43%	32%	75%	72	4.1
30	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	4%	0%	4%	4%	38%	54%	92%	72	4.4
32	The court applies appropriate sanctions and incentives to match participant treatment progress.	3%	0%	3%	3%	43%	51%	94%	72	4.4
Av	vailability of Services					79				
15	Drug court and treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	1%	0%	1%	4%	34%	61%	95%	74	4.5
17	Services are designed to address the particular issues of women and other special populations.	1%	0%	1%	12%	55%	32%	87%	75	4.2
18	A wide range of treatment services are available to meet participants' needs.	11%	0%	11%	15%	40%	35%	75%	75	4.0
19	A wide range of supportive services are available to meet participants' needs.	5%	0%	5%	12%	48%	35%	83%	75	4.1
22	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	25%	40%	35%	75%	60	4.1
23	Service accommodations are made for those persons not fluent in English.	2%	0%	2%	39%	29%	31%	59%	49	3.9
24	Service accommodations are made for those persons needing child care.	13%	2%	11%	35%	47%	5%	52%	62	3.4
25	Service accommodations are made for those persons with limited literacy.	0%	0%	0%	19%	57%	24%	81%	67	4.0
28	Funding for treatment is adequate and stable.	24%	7%	17%	22%	40%	14%	54%	72	3.4

### **DWI Court Results**

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Co	llaboration & Communication					91				
5	Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program.	0%	0%	0%	0%	27%	73%	100%	75	4.7
6	Drug court policies and procedures are developed collaboratively.	0%	0%	0%	1%	25%	73%	99%	75	4.7
8	There is frequent communication across drug court team members.	0%	0%	0%	3%	17%	80%	97%	75	4.8
11	Conflicts among drug court team members are addressed and resolved.	3%	0%	3%	10%	43%	44%	88%	72	4.3
12	Prosecuting attorneys and defense counsel are full partners in the drug court process.	4%	1%	3%	4%	44%	48%	92%	75	4.3
Po	licies & Procedures					89				
7	Participants' due process rights are protected in the drug court process.	1%	0%	1%	1%	32%	65%	97%	75	4.6
21	Case management services are used to assess participant progress and needs and to coordinate referrals.	0%	0%	0%	4%	53%	43%	96%	74	4.4
27	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	0%	43%	57%	100%	72	4.6
31	Consequences for program compliance/ non- compliance are clearly explained to participants.	1%	0%	1%	3%	40%	56%	96%	72	4.5
33	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	0%	0%	0%	3%	50%	47%	97%	72	4.4
34	Program leaders and managers review monitoring and outcome data periodically to analyze program effectiveness and modify operations.	1%	0%	1%	10%	49%	40%	89%	72	4.3
35	Our drug court is in compliance with the Drug Court Standards.	1%	0%	1%	1%	42%	56%	97%	72	4.5
36	Our drug court has improved because of the Drug Court Standards.	7%	1%	6%	27%	42%	24%	66%	71	3.8
37	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	0%	25%	75%	100%	71	4.7
W	orking in Drug Courts					88				
14	All drug court team members receive needed education and training.	3%	0%	3%	11%	48%	39%	87%	75	4.2
38	I am proud that I work in the drug court.	0%	0%	0%	1%	18%	81%	99%	72	4.8
39	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	7%	1%	6%	33%	50%	38%	88%	72	4.2
40	overall mission of the drug court.	0%	0%	0%	3%	39%	58%	97%	72	4.6
41	Opportunities exist for me to receive on-going training as needed.	0%	0%	0%	8%	56%	36%	92%	72	4.3

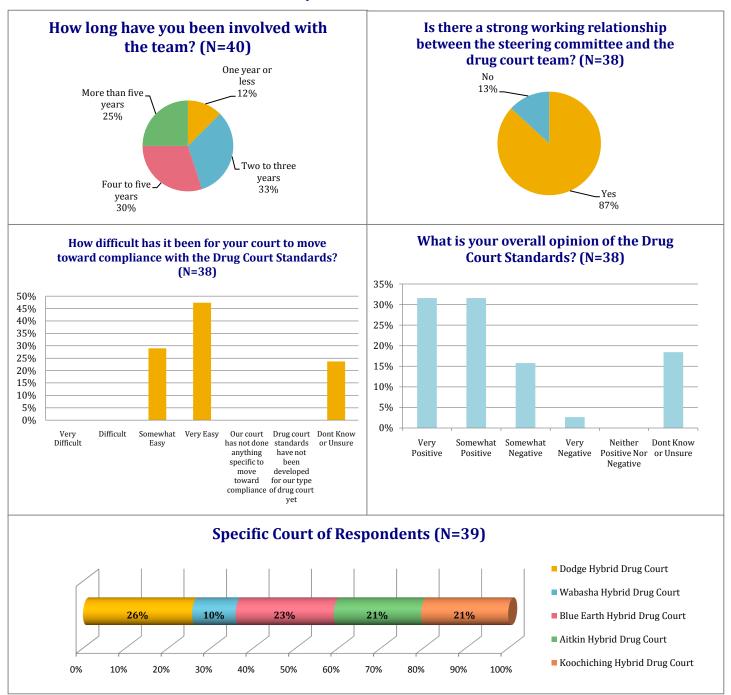


### **Hybrid Court Results**

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Ac	countability				8	36				
9	Treatment agencies give the court accurate and timely information about a participants' progress.	3%	0%	3%	11%	39%	47%	87%	38	4.3
	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	3%	3%	0%	5%	39%	53%	92%	38	4.4
13	Participants' relationships with the judge promote motivation and accountability.	0%	0%	0%	3%	39%	58%	97%	38	4.6
16	Treatment providers deliver quality services to participants.	3%	0%	3%	3%	47%	47%	95%	38	4.4
20	Services are provided to participants in a timely manner.	0%	0%	0%	11%	63%	26%	89%	38	4.2
26	Participants are periodically assessed to ensure proper participant/treatment matching.	13%	0%	13%	11%	37%	39%	76%	38	4.0
29	AOD testing policies and procedures are based on established and tested guidelines.	3%	0%	3%	16%	42%	39%	82%	38	4.2
30	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	3%	0%	3%	0%	37%	61%	97%	38	4.6
32	The court applies appropriate sanctions and incentives to match participant treatment progress.	5%	0%	5%	11%	39%	45%	84%	38	4.2
Av	ailability of Services				7	76				
15	Drug court and treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	3%	0%	3%	11%	42%	45%	87%	38	4.3
	Services are designed to address the particular issues of women and other special populations.	5%	0%	5%	13%	39%	42%	82%	38	4.2
18	A wide range of treatment services are available to meet participants' needs.	26%	0%	26%	5%	37%	32%	68%	38	3.7
19	A wide range of supportive services are available to meet participants' needs.	18%	0%	18%	11%	37%	34%	71%	38	3.9
22	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	14%	43%	43%	86%	28	4.3
23	Service accommodations are made for those persons not fluent in English.	8%	4%	4%	38%	46%	8%	54%	26	3.5
24	Service accommodations are made for those persons needing child care.	20%	0%	20%	20%	49%	11%	60%	35	3.5
25	Service accommodations are made for those persons with limited literacy.	5%	0%	5%	19%	65%	11%	76%	37	3.8
28	Funding for treatment is adequate and stable.	32%	8%	24%	24%	39%	5%	45%	38	3.1

### **Hybrid Court Results**

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Со	llaboration & Communication				3	35				
5	Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program.	8%	5%	3%	5%	18%	68%	87%	38	4.4
6	Drug court policies and procedures are developed collaboratively.	8%	5%	3%	3%	37%	55%	92%	38	4.4
8	There is frequent communication across drug court team members.	3%	3%	0%	3%	39%	55%	95%	38	4.4
11	Conflicts among drug court team members are addressed and resolved.	13%	3%	11%	24%	32%	32%	63%	38	3.8
12	Prosecuting attorneys and defense counsel are full partners in the drug court process.	8%	3%	5%	16%	30%	46%	76%	37	4.1
Po	licies & Procedures				3	36				
7	Participants' due process rights are protected in the drug court process.	3%	3%	0%	3%	34%	61%	95%	38	4.5
21	Case management services are used to assess participant progress and needs and to coordinate referrals.	0%	0%	0%	11%	43%	46%	89%	37	4.4
27	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	5%	42%	53%	95%	38	4.5
	Consequences for program compliance/ non- compliance are clearly explained to participants.	0%	0%	0%	8%	37%	55%	92%	38	4.5
33	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	3%	0%	3%	0%	45%	53%	97%	38	4.5
34	Program leaders and managers review monitoring and outcome data periodically to analyze program effectiveness and modify operations.	8%	3%	6%	19%	47%	25%	72%	36	3.9
35	Our drug court is in compliance with the Drug Court Standards.	0%	0%	0%	11%	47%	42%	89%	38	4.3
36	Our drug court has improved because of the Drug Court Standards.	8%	0%	8%	35%	43%	14%	57%	37	3.6
37	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	8%	21%	71%	92%	38	4.6
W	orking in Drug Courts				3	35				
14	All drug court team members receive needed education and training.	16%	0%	16%	11%	53%	21%	74%	38	3.8
38	I am proud that I work in the drug court.	0%	0%	0%	5%	21%	74%	95%	38	4.7
39	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	5%	3%	3%	35%	59%	27%	86%	37	4.1
40	I understand how my job contributes to the overall mission of the drug court.	0%	0%	0%	0%	39%	61%	100%	38	4.6
41	Opportunities exist for me to receive on- going training as needed.	5%	0%	5%	16%	53%	26%	79%	38	4.0



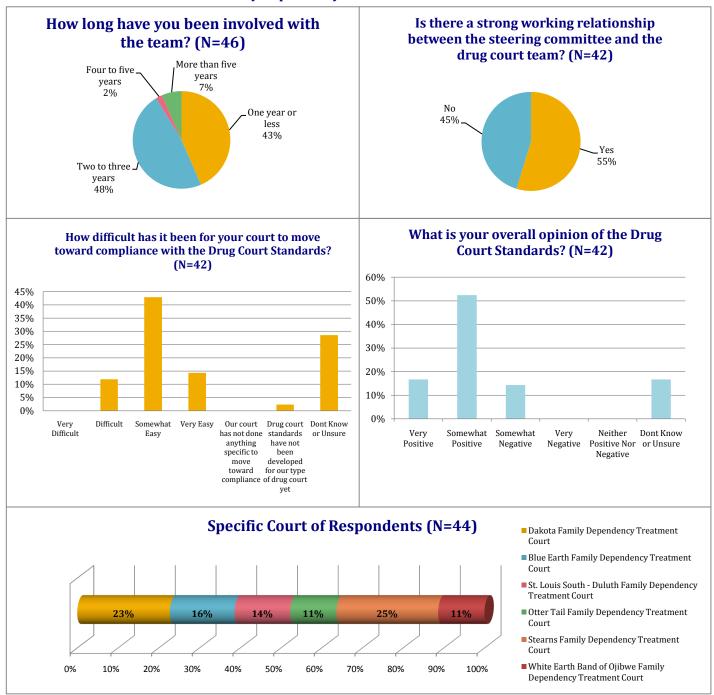
#### Hybrid Court Results

### Family Dependency Treatment Court Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Ac	countability					81				
9	Treatment agencies give the court accurate and timely information about a participants' progress.	7%	2%	5%	21%	40%	33%	72%	43	4.0
10	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	2%	2%	0%	5%	33%	60%	93%	43	4.5
13	Participants' relationships with the judge promote motivation and accountability.	2%	2%	0%	5%	35%	58%	93%	43	4.5
16	Treatment providers deliver quality services to participants.	7%	0%	7%	10%	45%	38%	83%	42	4.1
20	Services are provided to participants in a timely manner.	7%	0%	7%	12%	52%	29%	81%	42	4.0
26	Participants are periodically assessed to ensure proper participant/treatment matching.	7%	0%	7%	12%	51%	29%	80%	41	4.0
29	AOD testing policies and procedures are based on established and tested guidelines.	5%	2%	2%	22%	59%	15%	73%	41	3.8
30	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	22%	2%	20%	10%	44%	24%	68%	41	3.7
32	The court applies appropriate sanctions and incentives to match participant treatment progress.	12%	2%	10%	14%	50%	24%	74%	42	3.8
Av	ailability of Services					75				
	Drug court and treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	12%	2%	9%	5%	53%	30%	84%	43	4.0
17	Services are designed to address the particular issues of women and other special populations.	7%	0%	7%	16%	42%	35%	77%	43	4.0
18	A wide range of treatment services are available to meet participants' needs.	21%	2%	19%	5%	49%	26%	74%	43	3.8
19	A wide range of supportive services are available to meet participants' needs.	12%	0%	12%	7%	51%	30%	81%	43	4.0
22	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	42%	30%	27%	58%	33	3.8
23	Service accommodations are made for those persons not fluent in English.	0%	0%	0%	56%	22%	22%	44%	27	3.7
24	Service accommodations are made for those persons needing child care.	21%	2%	19%	10%	50%	19%	69%	42	3.6
25	Service accommodations are made for those persons with limited literacy.	3%	0%	3%	38%	45%	15%	60%	40	3.7
28	Funding for treatment is adequate and stable.	39%	0%	39%	20%	37%	5%	41%	41	3.1

### Family Dependency Treatment Court Results

_	-	Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Co	llaboration & Communication					83				
5	Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program.	9%	2%	7%	9%	30%	51%	81%	43	4.2
6	Drug court policies and procedures are developed collaboratively.	9%	2%	7%	2%	40%	49%	88%	43	4.3
8	There is frequent communication across drug court team members.	7%	2%	5%	7%	30%	56%	86%	43	4.3
11	Conflicts among drug court team members are addressed and resolved.	18%	3%	15%	5%	58%	20%	78%	40	3.8
12	Prosecuting attorneys and defense counsel are full partners in the drug court process.	7%	2%	5%	7%	44%	42%	86%	43	4.2
Po	licies & Procedures					82				
7	Participants' due process rights are protected in the drug court process.	2%	2%	0%	2%	51%	44%	95%	43	4.3
21	Case management services are used to assess participant progress and needs and to coordinate referrals.	5%	2%	2%	5%	50%	40%	90%	42	4.2
27	Eligible participants are promptly advised about program requirements and the relative merits of participating.	5%	0%	5%	7%	48%	40%	88%	42	4.2
31	Consequences for program compliance/ non- compliance are clearly explained to participants.	14%	2%	12%	10%	50%	26%	76%	42	3.9
33	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	5%	0%	5%	5%	55%	36%	90%	42	4.2
34	Program leaders and managers review monitoring and outcome data periodically to analyze program effectiveness and modify operations.	7%	0%	7%	21%	48%	24%	71%	42	3.9
35	Our drug court is in compliance with the Drug Court Standards.	5%	0%	5%	10%	64%	21%	86%	42	4.0
36	Our drug court has improved because of the Drug Court Standards.	5%	0%	5%	45%	38%	13%	50%	40	3.6
37	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	2%	33%	64%	98%	42	4.6
W	orking in Drug Courts	84								
14	All drug court team members receive needed education and training.	12%	2%	9%	7%	58%	23%	81%	43	3.9
38	I am proud that I work in the drug court.	0%	0%	0%	5%	21%	74%	95%	42	4.7
39	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	12%	2%	10%	52%	48%	26%	74%	42	3.9
40	I understand how my job contributes to the overall mission of the drug court.	2%	2%	0%	5%	33%	60%	93%	42	4.5
41	Opportunities exist for me to receive on- going training as needed.	7%	0%	7%	5%	55%	33%	88%	42	4.1



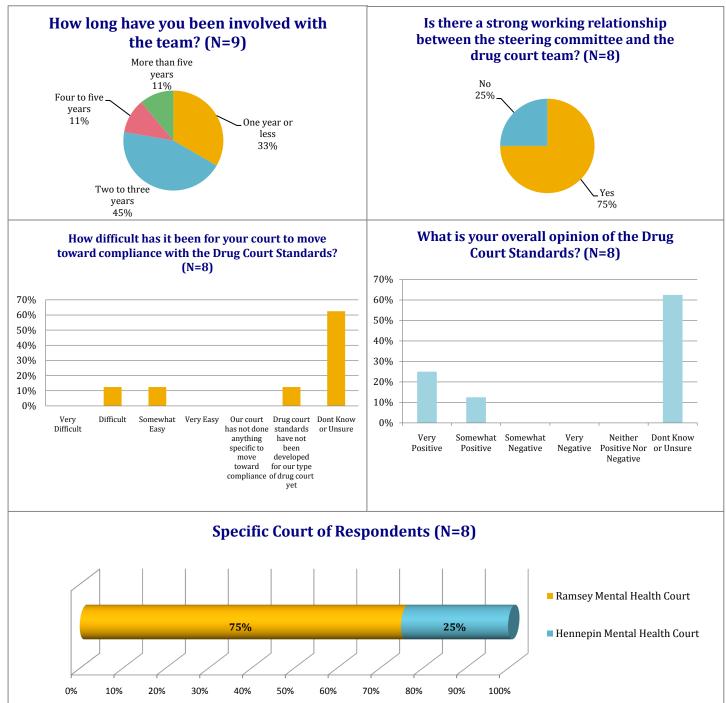
#### Family Dependency Treatment Court Results

### **Mental Health Court Results**

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score		
Accountability		88										
9	Treatment agencies give the court accurate and timely information about a participants' progress.	13%	0%	13%	13%	50%	25%	75%	8	3.9		
10	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	0%	0%	0%	0%	25%	75%	100%	8	4.8		
13	Participants' relationships with the judge promote motivation and accountability.	0%	0%	0%	0%	25%	75%	100%	8	4.8		
16	Treatment providers deliver quality services to participants.	0%	0%	0%	13%	25%	63%	88%	8	4.5		
20	Services are provided to participants in a timely manner.	13%	0%	13%	0%	38%	50%	88%	8	4.3		
26	Participants are periodically assessed to ensure proper participant/treatment matching.	0%	0%	0%	0%	25%	75%	100%	8	4.8		
	AOD testing policies and procedures are based on established and tested guidelines.	0%	0%	0%	33%	17%	50%	67%	6	4.2		
	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	14%	0%	14%	14%	29%	43%	71%	7	4.0		
32	The court applies appropriate sanctions and incentives to match participant treatment progress.	0%	0%	0%	0%	50%	50%	100%	8	4.5		
Av	Availability of Services		77									
15	Drug court and treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	25%	38%	38%	75%	8	4.1		
	Services are designed to address the particular issues of women and other special populations.	13%	0%	13%	38%	25%	25%	50%	8	3.6		
18	A wide range of treatment services are available to meet participants' needs.	0%	0%	0%	0%	75%	25%	100%	8	4.3		
	A wide range of supportive services are available to meet participants' needs.	0%	0%	0%	0%	63%	38%	100%	8	4.4		
	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	25%	25%	50%	75%	8	4.3		
23	Service accommodations are made for those persons not fluent in English.	0%	0%	0%	14%	43%	43%	86%	7	4.3		
24	Service accommodations are made for those persons needing child care.	25%	0%	25%	25%	13%	38%	50%	8	3.6		
25	Service accommodations are made for those persons with limited literacy.	25%	0%	25%	0%	25%	50%	75%	8	4.0		
28	Funding for treatment is adequate and stable.	75%	25%	50%	0%	25%	0%	25%	8	2.3		

### **Mental Health Court Results**

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score		
<b>Collaboration &amp; Communication</b>			88									
	Representatives from the court, community, treatment, health, and criminal justice agencies meet regularly to provide guidance and direction to the drug court program.	13%	0%	13%	0%	25%	63%	88%	8	4.4		
6	Drug court policies and procedures are developed collaboratively.	0%	0%	0%	13%	13%	75%	88%	8	4.6		
8	There is frequent communication across drug court team members.	0%	0%	0%	0%	38%	63%	100%	8	4.6		
11	Conflicts among drug court team members are addressed and resolved.	0%	0%	0%	17%	33%	50%	83%	6	4.3		
	Prosecuting attorneys and defense counsel are full partners in the drug court process.	13%	0%	13%	13%	25%	50%	75%	8	4.1		
Policies & Procedures		86										
7	Participants' due process rights are protected in the drug court process.	0%	0%	0%	0%	38%	63%	100%	8	4.6		
21	Case management services are used to assess participant progress and needs and to coordinate referrals.	0%	0%	0%	13%	25%	63%	88%	8	4.5		
27	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	0%	25%	75%	100%	8	4.8		
31	Consequences for program compliance/ non- compliance are clearly explained to participants.	0%	0%	0%	0%	50%	50%	100%	8	4.5		
	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	0%	0%	0%	0%	38%	63%	100%	8	4.6		
	Program leaders and managers review monitoring and outcome data periodically to analyze program effectiveness and modify operations.	13%	0%	13%	13%	13%	63%	75%	8	4.3		
	Our drug court is in compliance with the Drug Court Standards.	0%	0%	0%	40%	20%	40%	60%	5	4.0		
36	Our drug court has improved because of the Drug Court Standards.	20%	0%	20%	40%	20%	20%	40%	5	3.4		
	Drug court services are better at promoting positive results for participants than are traditional court services.	13%	0%	13%	0%	38%	50%	88%	8	4.3		
	orking in Drug Courts	84										
14	All drug court team members receive needed education and training.	13%	0%	13%	25%	38%	25%	63%	8	3.8		
	I am proud that I work in the drug court.	0%	0%	0%	0%	38%	63%	100%	8	4.6		
39	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	13%	0%	13%	38%	38%	25%	63%	8	3.8		
40	overall mission of the drug court.	0%	0%	0%	0%	38%	63%	100%	8	4.6		
41	Opportunities exist for me to receive on-going training as needed.	13%	13%	0%	0%	38%	50%	88%	8	4.1		



#### Mental Health Court Results