

Fifth Judicial District ICMC/ENE Participant Feedback

We welcome all comments. Your input and feedback are important to improve and refine the ICMC/ENE Program.

Case file number:

Were you satisfied with the ICMC process? Yes No

Early Neutral Evaluation Process

1. Was this your first ENE? Yes No

2. Was the ENE scheduling respectful of your schedule? Yes No

Comment:

3. Please rate your satisfaction with the ENE process. Circle: (Worst) **1** **2** **3** **4** **5** (Excellent)

Comment:

4. Please rate the ENE team's performance. Circle: (Worst) **1** **2** **3** **4** **5** (Excellent)

Comment:

5. Did all parties have the opportunity to be heard? Yes No

Comment:

6. Was the team impartial, helpful and respectful? Yes No

Comment:

7. Was there undue pressure to settle? Yes No

Comment:

8. What was the outcome from the ENE: Settled Partially Settled No Settlement

9. Did your client pay the ENE fee? Yes No If you answered no, who did? _____

Comment:

10. Was the fee too high for the client to afford to pay? Yes No

Comment:

What suggestions do you have to improve the ENE process?

This survey is voluntary and will be used solely to evaluate the Fifth Judicial District ICMC/ENE program.