



**MINNESOTA
JUDICIAL BRANCH**
STATE COURT ADMINISTRATOR'S OFFICE

Request for Proposals for Online Scheduling Tool

I. REQUEST FOR PROPOSALS

1. **Defined.** The State of Minnesota – State Court Administrator’s Office (SCAO) on behalf of the Minnesota Judicial Branch (MJB) is using a competitive selection process (referred to herein as the “Request for Proposals” or “RFP”) to select the vendor(s) responsible for delivering, implementing, and supporting an online tool for court customers to use to schedule appointments with hearing officers and scalable for use with other court hearing types. The online scheduling tool includes an Interactive Web Response (IWR) case record search and display of results, and functionality to schedule appointments with hearing officers. This is not a bid, but Request for Proposals that could become the basis for negotiations leading to a contract with a vendor to provide the tool(s), implementation services, post implementation support, service, and maintenance described in this document.
2. **Right to Cancel.** The SCAO is not obligated to respond to any proposal submitted, nor is it legally bound in any manner whatsoever by the submission of a proposal. The SCAO reserves the right to cancel or withdraw the request for proposals at any time if it is considered to be in its best interest. In the event the request for proposal is cancelled or withdrawn for any reason, the SCAO shall not have any liability to any proposer for any costs or expenses incurred in conjunction with this request for proposals or otherwise. The SCAO also reserves the right to reject any or all proposals, or parts of proposals, to waive any informalities therein, and to extend proposal due dates.

II. PROJECT OVERVIEW

- A. **Minnesota Judicial Branch.** The MJB has ten judicial districts with 296 District Court judgeships, nineteen Court of Appeals judges, and seven Supreme Court justices. The governing body of the MJB is the Judicial Council, which is chaired by Natalie E. Hudson, Chief Justice of the Minnesota Supreme Court. In 2021, there were more than 860,000 cases filed in district courts in Minnesota. For more information visit www.mncourts.gov.
- B. **State Court Administrator’s Office.** SCAO provides leadership and direction for the effective operations of the MJB through support of the Judicial Council, oversight of all SCAO divisions, and coordination of legislative relations, ensuring the provision of sound legal advice, and monitoring branch financial practices through the use of regular internal audits.

The SCAO plans for statewide Judicial Branch needs, develops, and promotes statewide administrative practices and procedures, oversees the operation of statewide court programs and strategic initiatives, and serves as a liaison with other branches of government.

3. **Background.** The MJB has at least 75 distinct types of hearings used to conduct case-related business. These hearing types are used across a variety of case categories, including Criminal – Adult, Juvenile Delinquency, Civil, and Family. Over 1.3 million hearings were scheduled in Fiscal Year 2024 (July 2023-June 2024). These hearings are scheduled in a variety of ways, typically at case initiation or during a preceding hearing. All hearing dates and times are maintained in the MJB’s statewide case management system, Tyler Technology’s Enterprise Justice, formally called Odyssey, which will henceforth be referred to as our CMS. The CMS is the central repository for all district court case information and hearing dates and times.

“Hearing Officer Appointments” are a type of hearing. A Hearing Officer is authorized by the Court to hear citation cases and provide options to resolve the party’s case or cases. Depending on the facts of the case and party’s history, the Hearing Officer can offer a variety of options to resolve the case. Appointments with Hearing Officers are currently available in Anoka, Carver, Dakota, Hennepin, Ramsey, Scott, and Washington Counties. Over 87,000 Hearing Officer appointments were scheduled in Fiscal Year 2024. Parties can schedule Hearing Officer appointments by calling the Court Payment Center (CPC) or the local county court administration. The next available appointment date and time is manually scheduled by CPC or county court administration staff.

III. PROJECT OBJECTIVES / RFP PROPOSAL

- A. The goal of this project is to implement an online scheduling product for attorneys or self-represented litigants (SRLs) to use to schedule their hearings or other court-related appointments.
- B. The Minnesota Judicial Branch is requesting proposals for a scheduling product which will integrate with the MJB’s existing district court CMS. The integration with the CMS will allow for case record search, case eligibility confirmation, and hearing scheduling. The online scheduling product will have the following components:
 1. Interactive Web Response (IWR) case record search and display of results solution
 - a. An integrated product which queries and returns case data (e.g., charges, fines and fees owed, ability to schedule a Hearing Officer appointment) from the existing CMS. Case information is returned and displayed to the customer based on hearing eligibility conditions.
 2. Calendar Scheduling
 - a. An integrated product which queries and returns future calendar availability per capacity limits (multiple locations) from the existing CMS.
 - b. Once the customer locates their case or hearing, they are given the option to select a time and date to schedule a hearing, request a reschedule of an existing hearing, or

cancel a hearing (within business rule constraints). Users requesting assistance will be notified of an MJB phone number to call for assistance.

3. Information Updates and Staff Dashboard

- a. An integrated product which captures customer information and integrates some information directly into the case management customer case record and forwards some information to a staff dashboard for review.
- b. Product must contain a Staff Dashboard which displays cases set for appointments and actions required of staff (i.e., Interpreter Request, contact information confirmation/rejection).
- c. Information approved after MJB staff review, shall be integrated into the CMS.

4. Party and Case Management Notification

- a. After scheduling a hearing and submission of personal information, the product will send a confirmation email or text describing when the hearing is set, to include hearing date and time, case number, and remote hearing (i.e., Zoom) information (if available).

IV. DELIVERABLES TO BE ADDRESSED IN THE PROPOSAL

Response Organization: The following information is intended to assist vendors with their submissions. Use the following guide to locate applicable deliverables to be addressed in the proposal sections: solution detailed requirements, questions, appendices, questionnaires, and certificates to be completed and included in your submission.

To be considered, all responses must be complete and follow this required format and numbering system from the deliverables and requirements sections. Vendors submitting proposals shall follow “the deliverables to be addressed in the proposal sections” column, which displays the sections requiring a response per solution.

Below are base expected deliverables based on the work outlined. Respondents may include additional suggested steps to assist with this effort. Where applicable, reference any/all general requirements from Appendix IX.

A. Proposal Features and Functionality

1. Describe notable features of your product. Describe what sets your product apart from and makes your product better than similar industry products.
2. Provide example benefits that your customers have achieved through the use of these features. Describe or list any ideas or features of your product which would improve the MJB process.

3. Describe any additional functionality the product provides not specified as a requirement, such as configurability or dynamics of a shopping cart, scheduling feature or ability to chat with live agents.
4. Describe how customers, employees, system administrators, and technical staff would use your product, including integration of features.
5. Describe and, where possible, provide examples where the product has integrated with a .Net Enterprise Justice case management system, or equivalent product, to meet business rules using a combination of Application Program Interfaces (APIs), web services, and/or database queries.
6. Describe and, where possible, provide examples of previous website development that is similar in size and scope.
7. Describe how customers can be prioritized, and how appointment reservation times can be customized (i.e., holding an appointment timeslot in a “shopping cart” before scheduling).
8. Describe and, where possible, provide examples of the reporting capabilities, to include user interface for generating reports, subscriptions, and any other functions available within the application.
9. Describe if MJB will have access to configurable functionality and administrative capabilities of the product and how those capabilities are accessed (e.g., if MJB had a database server failure and had to restore the database to a different server – would MJB be able to go in and point to the new SQL server/instance?).
10. Describe your system’s ability to implement business rule logic and describe level of effort to adjust business rule configuration per node or location (MJB leverages multiple calendars).
11. Indicate whether MJB will have the ability to post information banners or announcements, such as emergency maintenance, system outages, etc.
12. Please describe the system’s confirmation notification features and provide examples where possible.
13. Indicate if your proposal is On-premises or Off-premises (hosted). MJB has no preference as to hosting solution location.
14. Describe your development approach and deployment strategy to ensure that the product is fully tested before being deployed to production.
15. Describe the scalability of the product and disclose any costs associated with adding/removing access to the product.

16. Describe your approach, methodology, and timeline for training on all proposed products, to include initial and ongoing. Where possible, provide examples of training materials, procedures, manuals, etc., and indicate the intended audience (e.g., users, administrators, technical support).

B. Digital Accessibility

17. Where possible provide proof of compliance and describe how the product(s) will maintain compliance in the future ((i.e., Accessibility Conformance Report (ACR), Voluntary Product Accessibility Template (VPAT)).

1. Reliability, Security, and Data Management

18. Describe the available alerting, monitoring, and logging capabilities on the system, and distributed devices. If you do not provide notifications describe how we might trigger events to notify staff in case of system errors.

19. Describe provisions to ensure continuity of operations in the event of a system, network, or major component failure. A complete disaster recovery process must be in place at the time of implementation.

20. Describe the redundancy of the data center to include where it is located, and any other components, and its ability to support peak concurrent usage needs of MJB. Data centers must meet Security Operations Center (SOC) industry standards.

a. Describe security recommendations including but not limited to:

b. Access control (e.g., a customer is only able to access their own case information, contact center agents do not have access to supervisor functions, etc.),

c. Time-out of Web-Based customer sessions,

21. Data security (e.g., data at rest, data in transit) and efficiency.

22. Describe environmental requirements for optimal functioning of hardware and software.

23. Describe the recommended core competencies and expertise that technical and business staff at the Minnesota Judicial Branch should have to successfully manage, support, and maintain the equipment, hardware, and software on a daily basis as well as during a transition such as a system upgrade, software release, etc.

24. Describe logging capabilities (e.g., audit, system logs, etc.) to include authentication, access, and session activity. Describe how MJB will be provided access to logs.

25. Describe cloud-based components of the proposed product. Provide a data model, indicating where data is stored (e.g., locally versus cloud based).

26. Describe the product's data and log retention policies, specifically concerning storage and deletion/destruction of aging data. Identify any record retention laws that you are required to follow. See Minnesota District Court Retention Schedule (<https://www.mncourts.gov/Help-Topics/District-Court-Retention-Schedule.aspx>).

2. Service Availability

27. Describe your Service Level Agreement(s) including the proposed product's availability, and service support provided. Define terms where applicable (uptime, downtime, planned and unplanned outages, etc.).

28. Provide annual statistics about your technology stability/reliability and down times.

3. Project and Implementation Management

29. Describe the methodology (e.g., waterfall, agile) that would be used to plan, develop, and implement this project.

30. Provide a representative project plan that would be used, including implementation approach, milestones, requirements management, change control, system design, communication plan, issues list, risk management and mitigation strategies during the project.

31. Describe your change management/request process throughout the solution design process (e.g., changing of requirements), through the initial implementation, including change request documentation and information to be provided (impacts to timelines/release schedules, QA testing, costs, etc.).

32. Describe the quality assurance processes that will be used to include identification, management, and resolution processes for issues and bugs.

33. Describe the testing and code promotion processes to include testing methodology, testing phases/lifecycle, and environments utilized.

34. Describe the experience of project personnel that you will assign to this effort should your business be awarded a contract.

4. Maintenance and Support

35. Provide diagrams/wireframes of information flows for the proposed system. Including architecture diagrams:

- a. Component Relationship diagrams
- b. Interaction diagrams
- c. Walk-Through model

- d. Dataflow/Context diagrams
 - e. Conceptual Data Model
 - f. Logical Data Model
 - g. Infrastructure Architecture Overview diagram
 - h. Deployment Models
 - i. Data Dictionary
36. Describe recommended best practices to avoid or minimize the likelihood of system failure, safeguards against system failures, and procedures for recovery.
 37. Describe MJB's responsibilities during installation.
 38. Provide a sample service/maintenance agreement, including renewal options.
 39. Determine and provide any documented expected software upgrade cycles.
 40. Recommend a quality assurance process based on previous successful (on time and on budget) project experience.
 41. Describe the post implementation support plan including tools and resources.
5. Budget Considerations
 42. Provide a pricing estimate based on the scope described. Include renewal options for one-year, three-year, and five-year contracts.
 43. Provide the itemized one-time, startup costs (implementation) and recurring annual/monthly costs for your proposed product. List all services and features included in the proposed pricing.
 44. Describe how pricing models for future enhancements (as requested by MJB) are developed.
 45. Describe if there are costs for future enhancements initiated by the vendor.

V. SUBMISSION REQUIREMENTS

- A. **General Requirements** – each response must include the following or it may be excluded from moving through to the next phase of response scoring:
 1. **Certificate of Insurance.** Each proposal shall contain acceptable evidence of compliance with the workers' compensation coverage requirements of Minnesota Statute § 176.181, subd. 2. Vendor's RFP response must include one of the following: (1) a certificate of insurance, or (2) a written order from the Commissioner of Insurance

exempting you from insuring your liability for compensation and permitting him to self-insure the liability, or (3) an affidavit certifying that you do not have employees and therefore are exempt pursuant to Minnesota Statutes §§ 176.011, subd. 10; 176.031; and 176.041. See Section XV of the sample SCAO contract in Appendix III for details on additional insurance requirements that must be provided upon request of the SCAO.

2. **Workforce and Equal Pay Declarations Page.** Vendor must complete the Workforce and Equal Pay Declarations page (Appendix I) include it with its RFP response. See also: [Workforce and Equal Pay Declarations Page](#)
3. **Non-Collusion Affirmation.** Vendor must complete the Affidavit of Non-Collusion (Appendix II) and include it with its RFP response.
4. **Contract Terms – acknowledgment of a and b.** The SCAO’s proposed contract templates are set forth in Appendix III (contract) and Appendix IV (subcontractor participation agreement) and related Appendices V (Confidentiality and Disclosure of Interest Form) and VI (Tyler Confidentiality Agreement). No work can be started until a contract (and where necessary a subcontractor participation agreement and any other related agreements), in the form approved by the SCAO’s Legal Counsel Division, has been signed by all necessary parties in accordance with state court procurement and contract policies. The templates included in the appendices are sample forms and are not to be interpreted as offers.
 - a. By submitting a response to this RFP, Vendor accepts the standard terms and conditions and contract set out in Appendices III and IV, respectively, and their related agreements. Much of the language included in the standard terms and conditions and contract reflects requirements of Minnesota law.
 - b. Vendors requesting additions or exceptions to the standard terms and conditions, or contract terms shall submit them with their response to the RFP. A request must be accompanied by an explanation why the exception is being sought and what specific effect it will have on the Vendor’s ability to respond to the RFP or perform the contract. The SCAO reserves the right to address nonmaterial requests for exceptions to the standard terms and conditions and contract language with the highest scoring Vendor during contract negotiation.
 - c. The SCAO shall identify any revisions to the standard terms and conditions and contract language in a written addendum issued for this RFP. The addendum will apply to all Vendors submitting a response to this RFP. The SCAO will determine any changes to the standard terms and conditions and/or contract.
5. **Evidence of Security Measures.** Vendor’s RFP must provide evidence of Vendor’s security measures as an indicator of Vendor’s ability to provide security for judicial branch records. A security questionnaire is included as Appendix VIII Security Questionnaire. MJB rules of public access permits vendors to submit evidence of security measures as trade secret information according to the following:

- a. The evidence-of-vendor's-security-measures must qualify as a trade secret under Minn. Statute § 325C.01 or as defined in the common law.
- b. The vendor submits the evidence-of-vendor's-security-measures on a separate document (but as part of their complete submission) and marks the document(s) containing only the evidence-of-vendor's-financial-security measures as "confidential".
- c. The evidence-of-vendor's-security-measures is not publicly available, already in the possession of the MJB, or known to or ascertainable by the MJB from third parties.

Except for security measures information submitted in accordance with this section and financial stability information submitted in accordance with the following section, do not place any information in your proposal that you do not want revealed to the public. The yes/no/N/A responses in the security questionnaire will be considered publicly accessible. Proposals, once opened, become accessible to the public except for financial stability information and security measures information submitted in accordance with the requirements in this document. Please also note that if a vendor's proposal leads to a contract, the following information will also be accessible to the public: the existence of any resulting contract, the parties to the contract, and the material terms of the contract, including price, projected term and scope of work.

6. **Evidence of Financial Stability.** Vendor's RFP must provide evidence of Vendor's financial stability as an indicator of Vendor's ability to provide services irrespective of uneven cash flow. MJB rules of public access permit vendors to submit evidence of financial stability as trade secret information according to the following:

- a. The evidence-of-vendor's-financial-stability must qualify as a trade secret under Minn. Statute § 325C.01 or as defined in the common law;
- b. The vendor submits the evidence-of-vendor's-financial-stability on a separate document (but as part of their complete submission) and marks the document(s) containing only the evidence-of-vendor's-financial-stability as "confidential;";
- c. The evidence-of-vendor's-financial-stability is not publicly available, already in the possession of the MJB, or known to or ascertainable by the MJB from third parties.

Except for financial stability information submitted in accordance with this section and security measures information submitted in accordance with the previous section, do not place any information in your proposal that you do not want revealed to the public. The yes/no/N/A responses in the financial questionnaire will be considered publicly accessible. Proposals, once opened, become accessible to the public except for financial stability information and security measures information submitted in accordance with the requirements in this document. Please also note that if a vendor's proposal leads to a contract, the following information will also be accessible to the public: the existence of any resulting contract, the parties to the contract, and the material terms of the contract, including price, projected term, and scope of work.

- B. Project-Related Submission Requirements:** each response must include the following or it may be excluded from moving through to the next phase of response scoring:
1. A cover sheet including vendors' contact information, email address, business address, and phone numbers. Cover sheet should include signature lines and must be signed by, in the case of an individual, by that individual, and in the case of an individual employed by a firm, by the individual and an individual authorized to bind the firm.
 2. An overview that reflects the vendors' understanding of the efforts described in this Request for Proposals and the project deliverables.
 3. A detailed explanation of how the Vendor proposes to meet the Project objectives and requirements set forth above, including descriptions of the methodology that will be used and examples of the deliverables that will be produced.
 4. A detailed explanation of the terms of the warranty for new development software, including defect management, and enhancement requirements.
 5. Provide a not-to-exceed cost to include identification of the assumptions made and the rationale used to prepare the estimate.
 6. A description of completed similar projects that demonstrate the Vendor's experience and area of expertise, including Vendor's ability to provide the stated Deliverables.
 7. Include 3-5 references from clients, 1-2 of which are for implementations that occurred within the last three calendar years. Include the following information for each reference: the legal name, and DBA, if applicable, of the company, the name of the company contacts and their title, installation date, service(s) provided, and as applicable to your proposal: the extent and scope of the implementation (e.g., whether the client was a countywide, regional, statewide implementation).
 8. A written statement acknowledging either no conflict of interest or identifying any conflicts of interest as it relates to this project.
 9. The Vendor must complete Appendix VIII: Security Questionnaire found in the supplemental attachment. The section reflects the SCAO's security requirements. The requirements listed in Appendix VIII: Security Questionnaire are not wholly inclusive of all of SCAO's requirements but are inclusive of SCAO's most important criteria. Additional security requirements may be discuss/required in more detail during vendor presentation and/or vendor conferences.
 10. Completed Appendices I (Workforce and Equal Pay Declaration Page) and II (Non-Collusion Affidavit) located in the Appendix of this RFP document.

C. Pricing, Risk of Loss

1. All prices quoted must be firm and not subject to increase unless otherwise provided for in this RFP. Price reductions must immediately be passed on to the SCAO whenever they become effective. Prices must be quoted in United States currency.
2. Travel, administrative, overhead, and other related charges and expenses shall be included in the prices set forth in the proposal.
3. A unit price and a total for the quantity must be stated for each item quoted. In case of an error in the extension or total, the unit price prevails.
4. No more than one unit price may be quoted on any one item unless otherwise provided for in the RFP.
5. DO NOT INCLUDE sales tax in pricing. The SCAO holds Direct Payment Permit 1114 and pays tax directly to the Department of Revenue.
6. The SCAO is relieved of all risks of loss or damage to the equipment during periods of transportation, installation, and during the time the equipment is in possession of the SCAO, unless and until such time as unencumbered title for the goods are vested in the SCAO and the goods are in exclusive possession of the SCAO.

VI. PROPOSAL EVALUATION

- A. The SCAO will evaluate all complete proposals received by the deadline. Incomplete proposals, late proposals, or proposals sent to any other address will not be considered. In some instances, an interview or demonstration may be part of the evaluation process.
- B. The first part of the evaluation will be limited strictly to the applicable general and project specific Deliverables to be Addressed in the Proposal (section IV), and the applicable general and project Detailed Solution Requirements (Appendix IX).
- C. The second part of the evaluation of all proposals shall be based upon deriving the “Best Value” for the SCAO. Best Value means achieving an appropriate balance between price and other factors that are critical to a particular procurement. A procurement that obtains a low price but does not include other necessary qualities and features of the desired product or service does not meet the Best Value criterion. Factors upon which the proposals will be judged include, but are not limited to, Deliverables to be Addressed in the Proposal (section IV) and the following:
 1. Closeness of fit with business requirements;
 2. Closeness of fit with technical requirements;
 3. Compliance with SCAO Security requirements;
 4. Vendor’s product and/or service delivery methodology;
 5. Reliability of product or service;

6. Cost estimate;
 7. Vendor's industry experience and previous experience in performing similar work;
 8. Financial stability of the organization;
 9. Vendor's past performance and client references; and
 10. Thoroughness, quality, specificity, and robustness of Vendor's response
- D. The SCAO reserves the right to determine, at its sole and absolute discretion, whether any aspect of a proposal satisfactorily meets the criteria established in this RFP.
- E. The SCAO reserves the right to request additional information from vendors during any phase of the proposal evaluation process. During the evaluation and selection process, the SCAO may require the presence of vendor's representatives at a vendor conference. During a vendor conference, a vendor may be asked to provide a demonstration of the product and/or to answer specific questions. Vendors are required to travel at their own expense for the demonstration of the product and answer questions. Notification of any such requirements will be given as necessary.
- F. The SCAO may elect not to award a contract solely on the basis of this RFP and will not pay for the information solicited or obtained. The information obtained will be used in determining the alternative that best meets the needs of the SCAO.

VII. SUBMISSION OF PROPOSALS

- A. **Proposal Timeline.**
1. Posting Date on MJB Website <http://www.mncourts.gov/>: Wednesday, February 19, 2025
 2. Questions Due: Monday, March 3, 2025, 4:30 pm CST
 3. Answers Posted: Thursday March 13, 2025, 4:30 pm CST
 4. Proposal Submission Deadline: Wednesday, March 26, 2025, 4:30 pm CST
 5. Vendor conferences will be scheduled, if needed.
 6. Subsequent selection as soon thereafter as possible.
- B. **Amendments.** Any amendments to this RFP will be posted on the MJB website.
- C. **Questions.** All questions about this RFP must be submitted in writing via email to the SCAO's sole point of contact identified in this paragraph no later than Monday, March 3, 2025, 4:30 pm CST. Other court personnel are not allowed to discuss the Request for Proposals with anyone, including responders, before the proposal submission deadline.

Fred Ramos
Senior Project Manager
State Court Administrator's Office
25 Rev. Dr. Martin Luther King Jr. Blvd. Suite G75
St. Paul, Minnesota 55155
MJB.RFP.2025.1.Questions@courts.state.mn.us

- D. **Answers to Questions.** Timely submitted questions and answers will be posted on the MJB website by the end of the day on Thursday, March 13, 2025, 4:30 pm CST and will be accessible to the public and other proposers.
- E. **Proposal and Submittal Address.** Your proposal must be in an electronic searchable PDF format via email by Wednesday, **March 26, 2025, 4:30pm CST** to:

Fred Ramos
Senior Project Manager
State Court Administrator's Office
25 Rev. Dr. Martin Luther King Jr. Blvd. Suite G75
St. Paul, Minnesota 55155
MJB.RFP.2025.1.Questions@courts.state.mn.us

The submission must include one (1) electronic searchable PDF copy. No facsimile submissions will be accepted.

- F. **Signatures.** Your proposal must be signed by, in the case of an individual, by that individual, and in the case of an individual employed by a firm, by the individual and an individual authorized to bind the firm. This can be done on vendor informational cover sheet as stated in Project Related Submission Requirements.
- G. **Deadline; Opening; Public Access.** Proposals must be received no later than **Wednesday, March 26, 2025, 4:30 pm CST**. Proposals will be opened the following business day and once opened become accessible to the public (except financial stability information and security measures information submitted as a trade secret in accordance with the instructions in Sections VII(A)(5) and VII(A)(6) of this RFP). With the exception of evidence-of-vendor's-financial-stability and security measures trade secret information submitted in accordance with the instructions in Sections VII(A)(5) and VII(A)(6) of this RFP, do not place any information in your proposal that you do not want revealed to the public. All documentation shipped with the proposal, including the proposal, will become the property of the SCAO.
- H. **Late Proposals.** Late proposals will not be accepted or considered.
- I. **Selection Timeline.** Vendor selection will be as soon as possible after the proposal submission deadline.

APPENDIX I WORKFORCE AND EQUAL PAY DECLARATION PAGE

This form is **required for all businesses** executing government contracts under the following:

Select one:

- Businesses executing a contract with **State or Metropolitan agencies** in excess of \$100,000 ([Workforce Certificate \(https://mn.gov/mdhr/certificates/workforce-certificate/\)](https://mn.gov/mdhr/certificates/workforce-certificate/)) and if applicable \$500,000 ([Equal Pay Certificate \(https://mn.gov/mdhr/certificates/equalpay/\)](https://mn.gov/mdhr/certificates/equalpay/))
- Businesses executing a contract with **University of Minnesota** for general obligation bond funded capital projects in excess of \$100,000 ([Workforce Certificate \(https://mn.gov/mdhr/certificates/workforce-certificate/\)](https://mn.gov/mdhr/certificates/workforce-certificate/)) and if applicable \$500,000 ([Equal Pay Certificate \(https://mn.gov/mdhr/certificates/equalpay/\)](https://mn.gov/mdhr/certificates/equalpay/))
- Businesses executing a contract with **Political Subdivisions** for general obligation bond funded capital projects in excess of \$250,000 ([Workforce Certificate \(https://mn.gov/mdhr/certificates/workforce-certificate/\)](https://mn.gov/mdhr/certificates/workforce-certificate/)) and if applicable \$1,000,000 ([Equal Pay Certificate \(https://mn.gov/mdhr/certificates/equalpay/\)](https://mn.gov/mdhr/certificates/equalpay/))

Select all that apply:

We are a Certificate holder:

- Workforce Certificate under the name:
- Equal Pay Certificate under the name:

We are applying/have applied for the following certificate(s):

- Workforce Certificate Application date (MM/DD/YYYY):
- Equal Pay Certificate Application date (MM/DD/YYYY):

We have not applied for one or both certificates:

- Our Company does not yet have a Workforce Certificate or Equal Pay Certificate. We acknowledge that a Workforce and, if applicable, Equal Pay Certificate, or approved exemption by MDHR is required before a contract can be executed.

We are Exempt:

- We attest to MDHR that we have not employed 40 or more employees on a single day during the prior 12 months in Minnesota or the state in where we have our primary place of business. MDHR may request the names of our employees during the previous 12 months, the date of separation, if

applicable, and the current employment status and count.

Business Information

- Vendor/Supplier ID:
- Business Name:
- Name of Contracting Agency:
- Authorized Signatory Name:
- Title:
- Date:
- Signature:
- Email:
- Phone:

For assistance with this form, email the Minnesota Department of Human Rights
Compliance.MDHR@state.mn.us

APPENDIX II
STATE OF MINNESOTA
AFFIDAVIT OF NON-COLLUSION
(Must be submitted with Response)

I swear (or affirm) under the penalty of perjury:

1. That I am the Proposer (if the Proposer is an individual), a partner in the company (if the Proposer is a partnership), or an officer or employee of the responding corporation having authority to sign on its behalf (if the Proposer is a corporation);
 - i. That the attached proposal submitted in response to the _____ Request for Proposals has been arrived at by the Proposer independently and has been submitted without collusion with and without any agreement, understanding or planned common course of action with, any other Proposer of materials, supplies, equipment or services described in the Request for Proposal, designed to limit fair and open competition;
 - ii. That the contents of the proposal have not been communicated by the Proposer or its employees or agents to any person not an employee or agent (including a partner) of the Proposer and will not be communicated to any such persons prior to the official opening of the proposals; and
 - iii. That I am fully informed regarding the accuracy of the statements made in this affidavit.

Proposer's Firm Name:

Authorized Signature:

Authorized Individual's Printed Name

Authorized Individual's Title:

Date:

APPENDIX III
STATE OF MINNESOTA
PRODUCT AND SERVICES CONTRACT
SAMPLE ONLY; NOT AN OFFER

THIS CONTRACT, and amendments and supplements thereto, is between the State of Minnesota, acting through its State Court Administrator's Office, Information Technology Division, address 145 Minnesota Judicial Center, 25 Rev. Dr. Martin Luther King Jr. Boulevard, St. Paul, Minnesota 55155 (hereinafter "STATE") and [insert vendor full legal name and address] (hereinafter "CONTRACTOR").

Recitals

The STATE, pursuant to Minnesota Statutes 2011, Section 480.15, subdivision 10b, administers and maintains court information systems. The STATE desires [insert general description of services]. CONTRACTOR (and, where applicable, CONTRACTOR's STATE approved subcontractor) has experience with the desired services, and CONTRACTOR represents that it is duly qualified and willing to perform the services set forth herein.

Contract

Based on the mutual agreements, promises, and covenants contained in this contract, it is agreed:

- I. **DUTIES.** CONTRACTOR, who is not a STATE employee, shall provide professional [insert general description of services]. Services will be provided based on a [insert agreed upon hourly service arrangement] hour work week, with meetings and presentations held during core business hours of 8:00 a.m. to 4:30 p.m. Monday through Friday; provided that CONTRACTOR may perform duties outside of core business hours and off-site at CONTRACTOR'S expense (including all necessary off-site equipment, supplies and related costs). All professional services required hereunder shall be furnished exclusively by CONTRACTOR'S [employee [insert employee's full legal name]]/[subcontractor [insert subcontractor's full legal name], which must first sign a confidentiality, participation and assignment of rights agreement in a form acceptable to the STATE]. CONTRACTOR'S duties include:

A. [insert specific duties here];

B. [insert specific duties here].

II. **CONSIDERATION AND TERMS OF PAYMENT.**

- A. **Consideration.** As consideration for all services performed, transfer of rights, and goods or materials supplied by CONTRACTOR pursuant to this Contract, including all clerical support, phone support, and related expenses, the STATE shall pay to CONTRACTOR [insert agreed upon hourly rate here] dollars (US \$XXX.XX) per hour. The total obligation of the STATE for all compensation and reimbursements to CONTRACTOR shall not exceed [insert total cap amount here] dollars (US \$XXX.XX).

It is understood that no funds are being encumbered under this contract for travel and related expenses, and parking and copying. To the extent that travel or copying is necessary, the STATE will reimburse CONTRACTOR through its regular non-state employee expense reimbursement process, or arrange to pay directly, for pre-approved airfare, lodging, meals, and ground transportation (“travel and subsistence expenses”) or pre-approved copying expenses; provided, that CONTRACTOR shall be reimbursed for travel and subsistence expenses in the same manner and in no greater amount than provided in the STATE’S current Administrative Policy on Travel and Reimbursement. CONTRACTOR shall not be reimbursed for travel and subsistence expenses or copying expenses unless it has received prior written approval for such expenses from the STATE, and the STATE will separately encumber the necessary funds. The STATE hereby designates Jason Betz as its agents for approval of such expenses.

1. **Terms of Payment.** CONTRACTOR shall submit an invoice on the first and fifteenth day of each month for billable costs incurred by the CONTRACTOR during the immediately preceding one-half month. Payments shall be made by the STATE promptly after CONTRACTOR'S presentation of invoices for services performed and acceptance of such services by the STATE'S authorized agent pursuant to Section VII.
2. **Acceptance.** Upon written notice from CONTRACTOR that the Deliverables are ready for STATE review, the STATE shall have ten (10) business days to review the Deliverables. If the STATE does not notify CONTRACTOR within such ten (10)-business day period that the Deliverables are not acceptable, the Deliverables shall be deemed accepted. If the STATE notifies CONTRACTOR within the ten (10)-business day period that the Deliverables are not accepted, CONTRACTOR shall have ten (10) business days to make corrections and resubmit the Deliverables to the STATE for review by written notice, and the STATE shall again have ten (10) business days to review the Deliverables, and this process shall repeat corresponding ten (10)-business day periods until acceptance has occurred, provided, however, that if through no fault of the STATE acceptance has not occurred by [insert final acceptance date here], the STATE may cancel this contract and return all draft Deliverables and shall not be obligated to CONTRACTOR for any amounts hereunder.

- III. **TIME REQUIREMENTS.** CONTRACTOR shall comply with all of the time requirements described in this contract.
- IV. **CONDITIONS OF PAYMENT.** All services provided by CONTRACTOR pursuant to this contract shall be performed to the satisfaction of the STATE, as determined at the sole discretion of its authorized representative, and in accord with the CONTRACTOR'S duties set forth in Section I of this contract and all applicable federal, state, and local laws, ordinances, rules and regulations. CONTRACTOR shall not receive payment for work found by the STATE to be unsatisfactory, or performed in violation of federal, state or local law, ordinance, rule or regulation.
- V. **TERMS OF CONTRACT.** This contract shall not be effective until approved as to form and execution by the STATE’S Legal Counsel Division, and upon such approval the effective date

shall be deemed to be ___[insert start date here]___. This contract shall remain in effect until ___[insert termination date here]___, unless terminated or cancelled as provided herein.

VI. CANCELLATION.

- A. The STATE may cancel this contract at any time, with or without cause, upon thirty (30) days' written notice to the other party. If the contract is canceled under this clause, CONTRACTOR shall be entitled to payment, determined on a pro rata basis, for work or services satisfactorily performed.
- B. The STATE may immediately cancel this contract if it does not obtain funding from the Minnesota Legislature, or other funding source; or if funding cannot be continued at a level sufficient to allow for the payment of the services covered here. Cancellation must be by written or facsimile transmission notice to CONTRACTOR. The STATE is not obligated to pay for any services that are provided after notice and effective date of termination. However, CONTRACTOR will be entitled to payment, determined on a pro rata basis, for services satisfactorily performed to the extent that funds are available. The STATE will not be assessed any penalty if the contract is cancelled because of a decision of the Minnesota Legislature, or other funding source, not to appropriate funds. The STATE must provide CONTRACTOR notice of the lack of funding within a reasonable time of the STATE'S receiving that notice.

VII. **STATE'S AUTHORIZED REPRESENTATIVE.** The STATE'S Authorized Representative for the purposes of administration of this contract is Jason Betz, Director, Information Technology Division, or his successor in office. Such representative shall have final authority for acceptance of CONTRACTOR'S services and if such services are accepted as satisfactory, shall so certify on each invoice submitted pursuant to Section II.B.

VIII. **ASSIGNMENT AND BINDING EFFECT.** Except as expressly authorized in this contract, CONTRACTOR shall neither assign nor transfer any rights or obligations under this contract without the prior written consent of the STATE. This contract shall be binding upon and inure to the benefit of the parties hereto and their respective successors and assigns, including any corporation or other legal entity into, by or with which CONTRACTOR may be merged, acquired or consolidated or which may purchase all or substantially all of the business assets of CONTRACTOR.

IX. **AMENDMENTS.** Any amendments to this contract shall be in writing and shall be executed by the same parties who executed the original contract, or their successors in office.

X. **LIABILITY.** CONTRACTOR shall indemnify, save, and hold the STATE, its representatives and employees harmless from any and all claims or causes of action, including all attorney's fees incurred by the STATE, arising from the performance of this contract by CONTRACTOR or CONTRACTOR'S agents or employees. This clause shall not be construed to bar any legal remedies CONTRACTOR may have for the STATE'S failure to fulfill its obligations pursuant to this contract. Without limiting the foregoing, CONTRACTOR's liability includes liability for the direct and verifiable costs to recreate any lost or damaged STATE records that are capable of being recreated using commercially reasonable efforts.

XI. **STATE AUDITS.** The books, records, documents, and accounting procedures and practices of the CONTRACTOR relevant to this contract shall be subject to examination by the contracting department and the Legislative Auditor for a minimum period of six (6) years from the termination of this contract. Records shall be sufficient to reflect all costs incurred in performance of this Contract.

XII. **CONFIDENTIALITY, DISCLOSURE AND USE.**

A. **General.** CONTRACTOR shall not disclose to any third party (except, where applicable, CONTRACTOR's STATE approved subcontractor [insert subcontractor's full legal name] , which must first sign a confidentiality, participation and assignment of rights agreement in a form acceptable to the STATE) any information that is both: (1) made available by the STATE to CONTRACTOR in order to permit CONTRACTOR to perform hereunder or is created, gathered, generated or acquired in accordance with this contract; and (2) inaccessible to the public pursuant to the Rules of Public Access to Records of the Judicial Branch promulgated by the Minnesota Supreme Court, as the same may be amended from time to time. If the CONTRACTOR receives a request to release the information referred to in this Clause, the CONTRACTOR must immediately notify the STATE. The STATE will give the CONTRACTOR instructions concerning the release of the information to the requesting party before the information is released. CONTRACTOR shall not use any information that is made available by the STATE to CONTRACTOR in order to permit CONTRACTOR to perform hereunder, or is created, gathered, generated or acquired in accordance with this contract, for any purpose other than performance of this contract.

B. **State Programs, Databases, Marks.** Without limiting paragraph A, above, CONTRACTOR agrees to the following:

1. **State Programs.** The computer application programs made available by the STATE to CONTRACTOR in order to permit CONTRACTOR to perform its obligations hereunder are referred to herein as "State Programs." The STATE is the copyright owner of the State Programs. The combination of ideas, procedures, processes, systems, logic, coherence and methods of operation embodied within the State Programs, and all analysis and design specifications, programming specifications, source code, algorithms, and information contained in technical reference manuals pertaining to the State Programs, are trade secret information of the STATE. The computer operating systems software programs and other third-party software licensed by the STATE, and related documentation, made available by the STATE to CONTRACTOR in order to permit CONTRACTOR to perform its obligations hereunder, are subject to claims of trade secret and copyright ownership by the respective licensors and will be treated by CONTRACTOR in the same manner as trade secret information of the STATE. In addition, CONTRACTOR will familiarize itself with and abide by the terms and conditions of the license agreements applicable to such third-party software. Without limiting the foregoing, CONTRACTOR may also be required to sign an appropriate confidentiality agreement with the STATE's software vendor if access to proprietary segments of the MNCIS application are

necessary for CONTRACTOR's work hereunder (A sample of the confidentiality agreement is set forth in RFP Appendix VI Tyler Confidentiality Agreement)).

2. **State Databases.** The computer databases made available by the STATE to CONTRACTOR in order to permit CONTRACTOR to perform its obligations hereunder are referred to herein as "State Databases." The STATE is the copyright owner of the State Databases and of all copyrightable aspects and components thereof. All specifications and information pertaining to the State Databases and to their structure, sequence and organization are trade secret information of the STATE. All information contained within the State Databases is sensitive, confidential information and will be treated by CONTRACTOR in the same manner as trade secret information of the STATE. Without limiting any of the foregoing, CONTRACTOR understands and agrees that to the extent that any records made available by the STATE to CONTRACTOR hereunder are publicly-accessible, the STATE retains all rights it possesses in and to such records and CONTRACTOR has no title or ownership rights, including any right to sell, resell, disclose, redisclose, recombine, reconfigure or retain such records except: (i) as expressly required for CONTRACTOR's compliance with this contract; or (ii) to the extent that it has purchased or obtained the same from the State on the same terms and via the same means and to the same extent as other members of the public.
3. **Marks.** The STATE claims that the marks "MNCIS," "CriMNet," "SJIS," and "MARS" are trademarks and service marks of the STATE. CONTRACTOR shall neither have nor claim any right, title, or interest in or use of any trademark, service mark, or tradename owned or used by the STATE.
4. **Restrictions on Duplication, Disclosure and Use.** CONTRACTOR will not, except as required in the performance of its obligations hereunder, copy any part of the State Programs or State Databases, prepare any translations thereof or derivative works based thereon, use or disclose any information of the STATE including any trade secret information of the STATE, or use any trademark, service mark, or tradename of the STATE, in any way or for any purpose not specifically and expressly authorized by this contract. As used herein, "trade secret information of the STATE" means any information or compilation of information possessed by the STATE or developed by CONTRACTOR in the performance of its obligations hereunder, which derives independent economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use. "Trade secret information of the STATE" does not, however, include information which was known to CONTRACTOR prior to CONTRACTOR'S receipt thereof, either directly or indirectly, from the STATE, information which is independently developed by CONTRACTOR without reference to or use of information received from the STATE, or information which would not qualify as trade secret information under Minnesota law. It will not be a violation of this section for CONTRACTOR to disclose any information received from the STATE pursuant to the order of a court or governmental authority of competent jurisdiction if

CONTRACTOR notifies the state immediately upon receipt by CONTRACTOR of notice of the issuance of such an order.

5. **Instruction and Affirmation.** CONTRACTOR will advise its employees and permitted subcontractors who are permitted access to any of the State Programs, State Databases, or trade secret information of the STATE of the restrictions upon duplication, disclosure and use contained in this contract. Without limiting the foregoing, prior to assigning any individual to perform services under this contract, CONTRACTOR shall require such individual to complete Part I of the Confidentiality and Disclosure of Interest form attached hereto as [Appendix V to this RFP]. If the STATE believes that any such individual has violated the restrictions upon duplication, disclosure or use contained herein, CONTRACTOR acknowledges that the STATE may immediately disqualify such individual from performing services hereunder, and CONTRACTOR shall ensure that no such disqualified individual shall have any further access to the information of the STATE. CONTRACTOR shall bear the cost of orienting all personnel replacements of CONTRACTOR
6. **Proprietary Notices.** Without limiting the foregoing, CONTRACTOR shall include in and/or on any copy or translation of, or derivative work based upon, any of the State Programs, the State Databases, or trade secret information of the STATE, or any part thereof, and any documents pertaining thereto, the same copyright and other proprietary notices as appear on the copies made available to CONTRACTOR by the STATE, except that copyright notices shall be updated and other proprietary notices added as may be appropriate.
7. **Inspection and Return of State Property.** All documents, encoded media, and other tangible items made available to CONTRACTOR by the STATE, or prepared, generated or created by CONTRACTOR in the performance of its obligations hereunder, are and will be exclusively the property of the STATE and will be available for inspection by the STATE upon request. Upon completion of CONTRACTOR'S performance of services hereunder, CONTRACTOR will, upon the STATE'S request, promptly deliver to the STATE any or all such documents, encoded media and other items in its possession, including all complete or partial copies, recordings, abstracts, notes or reproductions of any kind made from or about such documents, media, items, or information contained therein. CONTRACTOR and the STATE acknowledge that all computer operating systems software programs and other third-party software licensed by the STATE, and related documentation, made available by the STATE to CONTRACTOR in order to permit CONTRACTOR to perform its obligations hereunder, or any translations, compilations, or partial copies thereof are and remain the property of the respective licensors.
8. **Injunctive Relief.** CONTRACTOR acknowledges that the STATE will be irreparably harmed if CONTRACTOR'S obligations under sections XII and XIII of this contract are not specifically enforced and that the STATE would not have an adequate remedy at law in the event of an actual or threatened violation by CONTRACTOR of its obligations. Therefore, CONTRACTOR agrees that the STATE shall be entitled to an injunction or any appropriate decree of specific performance for any actual or

threatened violation or breach by CONTRACTOR without the necessity of the STATE showing actual damages or that monetary damages would not afford an adequate remedy. CONTRACTOR shall be liable to the State for reasonable attorney's fees incurred by the STATE in obtaining any relief pursuant to this section.

9. **Nondisclosure Indemnity.** Without limiting section X, CONTRACTOR agrees to indemnify, defend and save harmless the STATE and its agents, officers and employees from and against any and all claims by Third Parties that are determined in a final, non-appealable judgment by a court of competent jurisdiction to have resulted directly and proximately from CONTRACTOR'S violation of the non-disclosure provisions hereof. The STATE shall provide CONTRACTOR with prompt notice of any claim for which indemnification may be sought hereunder and shall cooperate in all reasonable respects with CONTRACTOR in connection with any such claim. CONTRACTOR shall be entitled to control the handling of any such claim and to defend or settle any such claim, in its sole discretion, with counsel of its own choosing.

XIII. RIGHTS IN AND TO INFORMATION, INVENTIONS, AND MATERIALS. In consideration of the facts that CONTRACTOR'S performance under this contract will involve access to and development of information which shall be trade secret information of the STATE and may involve the development by CONTRACTOR or CONTRACTOR'S participation in the development of copyrightable and/or patentable subject matter which the parties intend be owned by the STATE:

- A. All right, title, and interest in and to any trade secret information of the STATE (as defined in sections XII(B)(1),(2), and (4), above) developed by CONTRACTOR either individually or jointly with others, and which arises out of the performance of this contract, will be the property of the STATE and are by this contract irrevocably transferred, assigned, and conveyed to the STATE free and clear of any liens, claims, or other encumbrances.
- B. All copyrightable material which CONTRACTOR shall conceive or originate, either individually or jointly with others, and which arises out of the performance of this contract, shall conclusively be deemed "works made for hire" within the meaning and purview of section 101 of the United States Copyright Act, 17 U.S.C. § 101, to the fullest extent possible, and the STATE shall be the copyright owner thereof and of all elements and components thereof in which copyright protection can subsist. To the extent that any of the foregoing does not qualify as a "work made for hire," CONTRACTOR hereby transfers, assigns and conveys the exclusive copyright ownership thereof to the STATE, free and clear of any liens, claims or other encumbrances.
 1. All right, title, and interest in and to any invention which CONTRACTOR first conceives or first reduces to practice either individually or jointly, and which arises out of the performance of this contract, will be the property of the STATE and are by this contract irrevocably transferred, assigned, and conveyed to the STATE along with ownership of any and all patents on the inventions anywhere in the world, free and clear of any liens, claims or other encumbrances. CONTRACTOR agrees to disclose

promptly any such invention to the STATE. This paragraph shall not apply to any invention for which no equipment, supplies, facility or trade secret information of the STATE (as defined in Sections XII(B)(1), (2), and (4), above) was used and which was developed entirely on CONTRACTOR own time, and (a) which does not relate (i) directly to the business of the STATE, or (ii) to the STATE'S actual or demonstrably anticipated research or development; or (b) which does not result from any work performed or materials provided by CONTRACTOR for the STATE.

2. CONTRACTOR will execute all documents and perform all other acts that the STATE may reasonably request in order to assist the STATE in perfecting its rights in and to the trade secret information of the STATE and the copyrightable and patentable subject matter identified herein, in any and all countries.
3. Without limiting section XII or parts A, B, C, and D of section XIII of this agreement, the STATE retains all rights it possesses in and to the State Databases and State Programs made available to CONTRACTOR for purposes of permitting CONTRACTOR to perform hereunder. CONTRACTOR has no title or ownership rights, including any right to sell, resell, disclose, redisclose, recombine, reconfigure or retain the State Databases or State Programs except as expressly permitted herein to permit CONTRACTOR to complete its duties hereunder. CONTRACTOR may, however, purchase a copy of publicly accessible versions of information contained in the State Databases and State Programs from the STATE on the same terms and to the same extent as other members of the public. Except to the extent that CONTRACTOR has purchased such copy, CONTRACTOR shall not sell, resell, disclose, redisclose, recombine, reconfigure or retain the State Databases or State Programs except as otherwise expressly provided herein.

XIV. AFFIRMATIVE ACTION.

- A. **Covered Contracts and Contractors.** If this contract exceeds \$100,000 and CONTRACTOR employed more than 40 full-time employees on a single working day during the previous twelve months in Minnesota or in the state where it has its principle place of business, then CONTRACTOR must comply with the requirements of Minn. Stat. § 363A.36 and Minn. R. Parts 5000.3400-5000.3600.
- B. **Minn. Stat. § 363A.36.** Minn. Stat. § 363A.36 requires the contractor to have an affirmative action plan for the employment of minority persons, women, and qualified disabled individuals approved by the Minnesota Commissioner of Human Rights (“Commissioner”) as indicated by a certificate of compliance. The law addresses suspension or revocation of a certificate of compliance and contract consequences in that event. A contract awarded without a certificate of compliance may be voided.
- C. Minn. R. Parts 5000.3400-5000.3600 provide:
 1. Minn. R. Parts 5000.3400-5000.3600 implement Minn. Stat. § 363A.36. These rules include, but are not limited to, criteria for contents, approval, and implementation of affirmative action plans; procedures for issuing certificates of compliance and criteria

for determining a contractor's compliance status; procedures for addressing deficiencies, sanctions, and notice and hearing; annual compliance reports; procedures for compliance review; and contract consequences for non-compliance. The specific criteria for approval or rejection of an affirmative action plan are contained in various provisions of Minn. R. Parts 5000.3400-5000.3600 including, but not limited to, parts 5000.3420-5000.3500 and 5000.3552-5000.3559.

2. **Disabled Workers.** The contractor must comply with the following affirmative action requirements for disabled workers:
 - a. The contractor must not discriminate against any employee or applicant for employment because of physical or mental disability in regard to any position for which the employee or applicant for employment is qualified. The contractor agrees to take affirmative action to employ, advance in employment, and otherwise treat qualified disabled persons without discrimination based upon their physical or mental disability in all employment practices such as the following: employment, upgrading, demotion or transfer, recruitment, advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.
 - b. The contractor agrees to comply with the rules and relevant orders of the Minnesota Department of Human Rights issued pursuant to the Minnesota Human Rights Act.
 - c. In the event of the contractor's noncompliance with the requirements of this clause, actions for noncompliance may be taken in accordance with Minn. Stat. § 363A.36, and the rules and relevant orders of the Minnesota Department of Human Rights issued pursuant to the Minnesota Human Rights Act.
 - d. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices in a form to be prescribed by the commissioner of the Minnesota Department of Human Rights. Such notices must state the contractor's obligation under the law to take affirmative action to employ and advance in employment qualified disabled employees and applicants for employment, and the rights of applicants and employees.
 - e. The contractor must notify each labor union or representative of workers with which it has a collective bargaining agreement or other contract understanding, that the contractor is bound by the terms of Minn. Stat. § 363A.36, of the Minnesota Human Rights Act and is committed to take affirmative action to employ and advance in employment physically and mentally disabled persons.

- D. **Consequences.** The consequences for a contractor's failure to implement its affirmative action plan or make a good faith effort to do so include, but are not limited to, suspension or revocation of a certificate of compliance by the Commissioner, refusal by the Commissioner to approve subsequent plans, and termination of all or part of this contract by the Commissioner or the STATE.
- E. **Certification.** CONTRACTOR hereby certifies that it is in compliance with the requirements of Minn. Stat. § 363A.36 and Minn. R. Parts 5000.3400-5000.3600 and has obtained a valid Workforce Certificate of Compliance issued by the Minnesota Department of Human Rights and will maintain a valid certificate throughout the term of this contract. CONTRACTOR is aware of the consequences for non-compliance. CONTRACTOR understands and agrees that the Workforce Certificate of Compliance is separate and distinct from the Equal Pay Certificate required under section XVII.J. of this contract. CONTRACTOR understands and agrees that absence of either current, valid certificate can result in termination of this contract and inability of the STATE to process payments hereunder and will relieve the STATE from making any payments hereunder and paying any interest that might otherwise be owing hereunder unless and until such certificates have been obtained.

XV. INSURANCE.

- A. CONTRACTOR shall not commence work under the contract until they have obtained all the insurance described below and the STATE has approved such insurance. CONTRACTOR shall maintain such insurance in force and effect throughout the term of the contract.
- B. CONTRACTOR is required to maintain and furnish satisfactory evidence of the following insurance policies:

1. **Workers' Compensation Insurance:** Except as provided below, CONTRACTOR must provide Workers' Compensation insurance for all its employees and, in case any work is subcontracted, CONTRACTOR will require the subcontractor to provide Workers' Compensation insurance in accordance with the statutory requirements of the State of Minnesota, including Coverage B, Employer's Liability. Insurance **minimum** limits are as follows:

\$100,000 – Bodily Injury by Disease per employee

\$500,000 – Bodily Injury by Disease aggregate

\$100,000 – Bodily Injury by Accident

If Minnesota Statute 176.041 exempts CONTRACTOR from Workers' Compensation insurance or if the CONTRACTOR has no employees in the State of Minnesota, CONTRACTOR must provide a written statement, signed by an authorized representative, indicating the qualifying exemption that excludes CONTRACTOR from the Minnesota Workers' Compensation requirements.

If during the course of the contract the CONTRACTOR becomes eligible for Workers' Compensation, the CONTRACTOR must comply with the Workers' Compensation Insurance requirements herein and provide the STATE with a certificate of insurance.

2. **Commercial General Liability Insurance:** CONTRACTOR is required to maintain insurance protecting it from claims for damages for bodily injury, including sickness or disease, death, and for care and loss of services as well as from claims for property damage, including loss of use which may arise from operations under the Contract whether the operations are by the CONTRACTOR or by a subcontractor or by anyone directly or indirectly employed by the CONTRACTOR under the contract. Insurance **minimum** limits are as follows:

\$2,000,000 – per occurrence

\$2,000,000 – annual aggregate

\$2,000,000 – annual aggregate – Products/Completed Operations

The following coverages shall be included:

Premises and Operations Bodily Injury and Property Damage

Personal and Advertising Injury

Blanket Contractual Liability

Products and Completed Operations Liability

Other; if applicable, please list _____

State of Minnesota named as an Additional Insured

3. **Commercial Automobile Liability Insurance:** CONTRACTOR is required to maintain insurance protecting it from claims for damages for bodily injury as well as from claims for property damage resulting from the ownership, operation, maintenance or use of all owned, hired, and non-owned autos which may arise from operations under this contract, and in case any work is subcontracted the CONTRACTOR will require the subcontractor to maintain Commercial Automobile Liability insurance. Insurance **minimum** limits are as follows:

\$2,000,000 – per occurrence Combined Single limit for Bodily Injury and Property Damage

In addition, the following coverages should be included:

Owned, Hired, and Non-owned Automobile.

4. **Professional//Technical Liability Insurance, Errors and Omissions, including Network Security and Privacy Liability Insurance (or equivalent Network Security and Privacy Liability coverage endorsed on another form of liability coverage or written on a standalone policy):** This policy will provide coverage for all claims the contractor may become legally obligated to pay resulting from any actual or alleged negligent act,

error, or omission related to Contractor's professional services required under the contract, including coverage for claims which may arise from failure of Contractor's security resulting in, but not limited to, computer attacks, unauthorized access, disclosure of not public data including but not limited to confidential or private information, transmission of a computer virus or denial of service.

CONTRACTOR is required to carry the following **minimum** limits:

\$2,000,000 – per claim or event

\$2,000,000 – annual aggregate

Any deductible will be the sole responsibility of the CONTRACTOR and may not exceed \$50,000 without the written approval of the STATE. If the CONTRACTOR desires authority from the STATE to have a deductible in a higher amount, the CONTRACTOR shall so request in writing, specifying the amount of the desired deductible and providing financial documentation by submitting the most current audited financial statements so that the STATE can ascertain the ability of the CONTRACTOR to cover the deductible from its own resources.

The retroactive or prior acts date of such coverage shall not be after the effective date of this Contract and CONTRACTOR shall maintain such insurance for a period of at least three (3) years, following completion of the work. If such insurance is discontinued, extended reporting period coverage must be obtained by CONTRACTOR to fulfill this requirement.

XVI. **ANTITRUST.** CONTRACTOR hereby assigns to the State of Minnesota any and all claims for overcharges as to goods and/or services provided in connection with this contract resulting from antitrust violations that arise under the antitrust laws of the United States and the antitrust laws of the State of Minnesota.

XVII. **OTHER PROVISIONS.**

A. **Warranties.**

1. **Original Works.** In performing its obligations hereunder, CONTRACTOR will not use or incorporate any trade secret information or copyrighted works of authorship of CONTRACTOR or of any third party, and except for components already in the public domain (without any license restrictions attached thereto), all software, documentation, information and other materials provided or furnished by CONTRACTOR in performing the duties under this contract will be original and will not violate or infringe upon the rights of any third party.

2. **Professional Services; Status; Conflicts of Interest.** CONTRACTOR represents and warrants to the STATE that all professional services required hereunder will be provided exclusively by CONTRACTOR's [employee insert employee's full legal

[name]]/[subcontractor [insert subcontractor's full legal name]], which must first sign a confidentiality, participation and assignment of rights agreement in a form acceptable to the STATE (a sample agreement is set forth in RFP Appendix IV – Confidentiality, Participation and Assignment of Rights Contract)] and that: (a) the [employee]/[subcontractor] has the proper training, skill and background so as to be able to perform all professional services required in this contract in a competent and professional manner, and all such work shall be of quality; (b) the [employees]/[subcontractor's employees] assigned to work on the Project have obtained lawful permanent residence in the United States of America with a right to live and work permanently in the United States of America; and (c) CONTRACTOR has taken reasonable steps to determine if [employees]/[subcontractor's employees] (or their immediate family members) have an interest in any pending or threatened litigation or proceedings in any Minnesota state court, including, without limitation, requiring each employee, before performing any services hereunder or accessing any STATE confidential or trade secret information, to sign a disclosure of interest and confidentiality form in the form set forth as RFP Appendix V –Confidentiality and Disclosure of Interest Form. If CONTRACTOR becomes aware of any [employee's]/[subcontractor's employee's] interest (or that of their immediate family members) in any threatened or pending litigation or proceeding in any Minnesota state court, CONTRACTOR shall immediately notify the STATE of such interest, and CONTRACTOR acknowledges that the STATE may immediately disqualify such [employee]/[subcontractor employee] from performing services hereunder, and CONTRACTOR shall ensure that no such disqualified [employee]/[subcontractor employee] shall have any further access to the confidential information of the STATE. CONTRACTOR shall bear the cost of orienting all personnel replacements of CONTRACTOR.

3. **Mutual Representations and Warranties.** CONTRACTOR and the STATE each represent and warrant to the other that: a) it has the full right, power and authority to enter into this contract and to perform fully all of its obligations hereunder; b) it is free of any obligation or restriction that would prevent it from entering into this contract or from performing fully any of its obligations hereunder; and c) it has not entered into and will not enter into any contract which would impede the full performance of its obligations hereunder or would in any way limit or restrict the rights of the other under this contract.
4. **Immediate Notice of Loss, Damage or Disclosure.** CONTRACTOR must notify STATE immediately upon any loss or damage to STATE records, including during any shipping of records provided by CONTRACTOR, and upon any disclosures of STATE records in violation of this Agreement. CONTRACTOR understands that immediate notice is crucial to recovery efforts, including but not limited to freeze drying of water damaged records and taking steps to minimize or prevent further improper disclosures.

- B. **Patent and Copyright Indemnity.** Without limiting section X, CONTRACTOR shall indemnify the STATE and hold it harmless against any claim that the work performed or material provided hereunder infringes or violates the patent, copyright, or trade secret

rights of any third party. CONTRACTOR shall pay any and all resulting costs, expenses (including attorney's fees), damages and/or liabilities associated with or resulting from any such claim.

1. **Relationship of the Parties.** CONTRACTOR is an independent contractor and shall not be deemed for any purpose to be an employee of the STATE. CONTRACTOR understands and agrees that the STATE is not withholding any taxes from the fees paid to CONTRACTOR pursuant to this contract and that CONTRACTOR is solely responsible for any taxes and other amounts to be paid as a result of the fees paid to CONTRACTOR pursuant to this contract. Neither CONTRACTOR nor the STATE shall have the right nor the authority to assume, create or incur any liability or obligation of any kind, express or implied, against or in the name of or on behalf of the other.
2. **Consent to Release of Certain Data.** Under Minn. Stat. § 270C.65 and other applicable law, CONTRACTOR consents to disclosure of its social security number, federal employer tax identification number, and/or Minnesota tax identification number, already provided to the STATE, to federal and state tax agencies and state personnel involved in the payment of state obligations. These identification numbers may be used in the enforcement of federal and state tax laws which could result in action requiring CONTRACTOR to file state tax returns and pay delinquent state tax liabilities, if any.
3. **Publicity.** Any publicity regarding the subject matter of this contract must identify the STATE as the sponsoring agency and must not be released without the prior written approval from the STATE'S Authorized Representative. For purposes of this provision, publicity includes notices, informational pamphlets, press releases, research, reports, signs, and similar public notices prepared by or for CONTRACTOR individually or jointly with others, or any subcontractors, with respect to the program, publications, or services provided resulting from this contract. Notwithstanding anything in this contract to the contrary, either party may disclose to the public the existence of this contract, the parties to the contract, and the material terms of the contract, including price, projected term, and scope of work.
4. **Endorsement.** CONTRACTOR must not claim that the STATE endorses its products or services.
5. **Non-Exclusivity.** This contract shall not preclude CONTRACTOR from developing materials outside this contract that are competitive, irrespective of their similarity to materials delivered to the STATE under this contract; provided, however, that such materials prepared by CONTRACTOR shall not violate the nondisclosure and intellectual property provisions of this contract. Nothing in this contract shall be construed as precluding or limiting in any way the right of CONTRACTOR to provide computer consulting and programming services or other services of any kind to any person or entity as CONTRACTOR in its sole discretion deems appropriate.

6. **Notices.** Any written notice hereunder shall be deemed to have been received when: (A) personally delivered; (B) sent by confirmed facsimile transmission or telegram; (C) sent by commercial overnight courier with written verification of receipt; or (D) seventy-two (72) hours after it has been deposited in the United States mail, first class, proper postage prepaid, addressed to the party to whom it is intended at: (1) if to CONTRACTOR, at the CONTRACTOR'S address set forth in the opening paragraph of the contract; (2) if to the STATE, at the STATE'S address set forth in the opening paragraph of the contract, with a copy to Legal Counsel Division, 125 Minnesota Judicial Center, 25 Rev. Martin Luther King Jr., Blvd. St. Paul, MN 55155; or (3) at such other address of which written notice has been given in accordance herewith.
7. **Facilities and Use Conditions.** Without limiting CONTRACTOR's responsibilities under any other section of this contract, to the extent that CONTRACTOR utilizes STATE provided on-site facilities (including, but not limited to, computers, desks, Internet connections, etc.) to perform CONTRACTOR's duties under this contract, CONTRACTOR must comply with all policies of the STATE and the Minnesota Judicial Branch as they relate to the acceptable use or operation of STATE facilities, including, without limitation, the Minnesota State Court System Policies on the Use of the Internet and Other Electronic Communication Tools and Drug Free Workplace as the same may be amended and replaced from time to time.
8. **Equal Pay Certificate.** CONTRACTOR certifies that it is in compliance with Minnesota Statutes section 363A.44 and is aware of the consequences for non-compliance. CONTRACTOR represents and warrants that as of the effective date of this contract CONTRACTOR has obtained a valid equal pay certificate issued by the Minnesota Department of Human Rights and will maintain a valid certificate throughout the term of this contract. CONTRACTOR understands and agrees that the equal pay certificate is separate and distinct from the Workforce Certificate of Compliance required under section XIV.E. of this contract. CONTRACTOR understands and agrees that absence of either current, valid certificate can result in termination of this contract and inability of the STATE to process payments hereunder and will relieve the STATE from making any payments hereunder and paying any interest that might otherwise be owing hereunder unless and until such certificates have been obtained.
9. **Non-Visual Access Standards.** All software and related content provided hereunder whether internal or external facing must comply with applicable federal, state and local laws related to accessibility. Without limiting the foregoing, and additionally pursuant to State Court Administrator Administrative Order SCA-AO-22-1 filed February 11, 2022, all software and related content provided hereunder whether internal or external facing must comply with WCAG 2.1, Levels A and AA throughout the term of this Agreement. Without limiting Section X, CONTRACTOR agrees to indemnify, defend, and hold harmless the STATE against any claims related to non-compliance of CONTRACTOR'S software and related content with the above-mentioned accessibility standards. CONTRACTOR'S duties hereunder include, without limitation:

10. Compliance with plans and timelines approved by the STATE to achieve conformance in the event of any deficiencies.
11. Ensure that no maintenance release, new version, update or patch when properly installed in accordance with this Agreement will have any adverse effect on the conformance of the Licensed Software and related content with WCAG 2.1, Levels A and AA;
12. Promptly respond to and resolve any complaints that the STATE receives regarding accessibility of the software and related content; and
13. Upon the STATE'S request, provide acceptable evidence of compliance with this Section by promptly delivering to the STATE a Information Technology Industry Council Voluntary Product Accessibility Template or VPAT® that specifies how the software and related content comply with WCAG 2.1, Levels A and AA, or similar acceptable documentation.
14. Miscellaneous.
15. The provisions of sections VIII, X, XI, XII, XIII, XVI, and XVII shall survive any cancellation or termination of this contract, as shall any other provisions which by their nature would be intended or expected to survive such cancellation or termination.
16. Captions are for convenient reference and do not constitute a part of this contract.
17. The failure by either Party at any time to enforce any of the provisions of this contract or any right or remedy available hereunder or at law or in equity, or to exercise any option herein provided, shall not constitute a waiver of such provision, right, remedy or option or in any way affect the validity of this contract. The waiver of any default by either Party shall not be deemed a continuing waiver, but shall apply solely to the instance to which such waiver is directed.
18. This contract shall in all respects be governed by and interpreted, construed and enforced in accordance with the laws of the United States of America and of the State of Minnesota, without regard to Minnesota's choice of law provisions. Any action arising out of or relating to this contract, its performance, enforcement or breach will be venued in a state or federal court situated within the State of Minnesota.
CONTRACTOR hereby irrevocably consents and submits itself to the personal jurisdiction of said courts for that purpose.
19. Every provision of this contract shall be construed, to the extent possible, so as to be valid and enforceable. If any provision of this contract so construed is held by a court of competent jurisdiction to be invalid, illegal or otherwise unenforceable, such provision shall be deemed severed from this contract, and all other provisions shall remain in full force and effect.

20. This contract sets forth the entire agreement and understanding between the Parties regarding the subject matter hereof and supersedes any prior representations, statements, proposals, negotiations, discussions, understandings, or agreements regarding the same subject matter; provided that all terms and conditions of all preexisting contracts or agreements between the parties shall continue in full force and effect except as supplemented or modified by this contract. In the event of any inconsistency or conflict between the terms of this contract and any other agreement between the parties, the terms of this contract shall govern.

[Continued on next page with signature blocks.]

IN WITNESS WHEREOF, the parties have caused this contract to be duly executed intending to be bound thereby.

CONTRACTOR

STATE

CONTRACTOR certifies that the appropriate persons have executed the contract on behalf of CONTRACTOR as required by applicable articles, by-laws, resolutions or ordinances. (If a corporation with more than one individual serving as corporate officer, two corporate officers must execute).

Person signing certifies that applicable procurement policies have been followed. Where contract and amendments exceed \$50,000, signature of State Court Administrator or her/his Deputy is also required.

By: SAMPLE ONLY, NOT INTENDED AS AN OFFER

By:

Title:

Title:

Date:

Date:

By:

By: SAMPLE ONLY, NOT INTENDED AS AN OFFER

Title:

Date:

Title:

4. Chief Justice of the Minnesota Supreme Court (Per policy for procurement exceeding \$500,000)

Date:

3. Funds have been encumbered as required by State Court Finance Policy by:

By:

By:

Title:

Title:

Date:

Date:

5. Approved as to form and execution for STATE by:

By:

Title:

Date:

**APPENDIX IV
STATE OF MINNESOTA
CONFIDENTIALITY, PARTICIPATION AND ASSIGNMENT OF RIGHTS
CONTRACT**

SAMPLE ONLY; NOT AN OFFER

THIS CONTRACT, and amendments and supplements thereto, is between State of Minnesota, acting through its State Court Administrator's Office (hereinafter "STATE") and _____ [insert subcontractor full legal name and address] _____ (hereinafter "SUBCONTRACTOR").

Recitals

The STATE has entered in to STATE contract with ___ [enter general contractor full legal name] ___, for _____ [insert general description of services] _____ services ("the Project"), to be provided by [SUBCONTRACTOR]/[SUBCONTRACTOR's employee ___ [insert employee's full legal name] ___. SUBCONTRACTOR'S participation in the Project requires, among other things, disclosure to CONTRACTOR of confidential STATE information and authorship by SUBCONTRACTOR of copyrightable subject matter which the STATE and SUBCONTRACTOR intend to be owned by the STATE. The STATE is willing to permit SUBCONTRACTOR to participate in the Project as an independent contractor under contract with ___ [enter general contractor full legal name] ___ pursuant to the terms and conditions set forth in this contract.

Contract

In consideration of the foregoing, of being permitted to participate in the Project under contract with ___ [enter general contractor full legal name] ___, SUBCONTRACTOR agrees as follows:

- I. **SCOPE OF, AND PAYMENT FOR, PARTICIPATION.** ___ [enter general contractor full legal name] ___ and SUBCONTRACTOR will determine the scope of SUBCONTRACTOR'S engagement and the terms of their relationship with one another, and SUBCONTRACTOR will look solely to ___ [enter general contractor full legal name] ___ for payment under its contract with ___ [enter general contractor full legal name] _____.
- II. **TERM AND TERMINATION.** This contract shall not be effective until approved as to form and execution by the STATE's Legal Counsel Division, and upon such approval the effective date shall be deemed to be [___ insert start date here ____]. This contract shall continue in force and effect according to its terms. The STATE may terminate this contract at any time without penalty by giving five (5) working days written notice of termination to SUBCONTRACTOR. Unless otherwise terminated as herein provided, this contract shall terminate as of midnight, [___ insert termination date here ____].
- III. **INDEPENDENT OBLIGATIONS.** The obligations of SUBCONTRACTOR under this contract are unconditional and do not depend upon the performance of any agreements, duties, obligations or terms outside this contract.

- IV. **ASSIGNMENT AND BINDING EFFECT.** Except as expressly authorized in this contract, SUBCONTRACTOR shall neither assign nor transfer any rights or obligations under this contract without the prior written consent of the STATE. This contract shall be binding upon and inure to the benefit of the parties hereto and their respective successors and assigns, including any corporation or other legal entity into, by or with which SUBCONTRACTOR may be merged, acquired or consolidated or which may purchase all or substantially all of the business assets of SUBCONTRACTOR.
- V. **AMENDMENTS.** Any amendments to this contract shall be in writing and shall be executed by the same parties who executed the original contract, or their successors in office.
- VI. **LIABILITY.** SUBCONTRACTOR shall indemnify, save, and hold the STATE, its representatives and employees harmless from any and all claims or causes of action, including all attorney's fees incurred by the STATE, arising from the participation in the Project by SUBCONTRACTOR or SUBCONTRACTOR'S agents or employees. If SUBCONTRACTOR is an entity, SUBCONTRACTOR covenants and agrees that it shall obtain and maintain liability insurance with minimum limits of one million dollars (\$1,000,000) per claim, accident or occurrence, whichever is greater, covering injuries or damages caused by the acts or omissions of its employees. This clause shall not be construed to bar any legal remedies SUBCONTRACTOR may have for the STATE'S failure to fulfill its obligations pursuant to this contract.
- VII. **STATE AUDITS.** The books, records, documents, and accounting procedures and practices of the SUBCONTRACTOR relevant to this contract shall be subject to examination by the contracting department and the Legislative Auditor for a minimum period of six (6) years from the termination of this contract. Records shall be sufficient to reflect all costs incurred in performance of this Contract.
- VIII. **CONFIDENTIALITY; DISCLOSURE AND USE.**
- A. **General.** SUBCONTRACTOR shall not disclose to any third party any information that is both: (1) made available by the STATE to SUBCONTRACTOR in order to permit SUBCONTRACTOR to participate in the Project or is created, gathered, generated or acquired in accordance with the Project; and (2) inaccessible to the public pursuant to the Rules of Public Access to Records of the Judicial Branch promulgated by the Minnesota Supreme Court, as the same may be amended from time to time. If SUBCONTRACTOR receives a request to release the information referred to in this Clause, SUBCONTRACTOR must immediately notify the STATE. The STATE will give SUBCONTRACTOR instructions concerning the release of the information to the requesting party before the information is released. CONTRACTOR shall not use any information that is made available by the STATE to CONTRACTOR in order to permit CONTRACTOR to perform hereunder, or is created, gathered, generated or acquired in accordance with this contract, for any purpose other than performance of this contract.
- B. **State Programs, Databases, Marks.** Without limiting paragraph A, above, SUBCONTRACTOR agrees to the following:

1. **State Programs.** The computer application programs made available by the STATE to SUBCONTRACTOR in order to permit SUBCONTRACTOR to participate in the Project are referred to herein as "State Programs." The STATE is the copyright owner of the State Programs. The combination of ideas, procedures, processes, systems, logic, coherence and methods of operation embodied within the State Programs, and all analysis and design specifications, programming specifications, source code, algorithms, and information contained in technical reference manuals pertaining to the State Programs, are trade secret information of the STATE. The computer operating systems software programs and other third-party software licensed by the STATE, and related documentation, made available by the STATE to SUBCONTRACTOR in order to permit CONTRACTOR to participate in the Project, are subject to claims of trade secret and copyright ownership by the respective licensors and will be treated by SUBCONTRACTOR in the same manner as trade secret information of the STATE. In addition, SUBCONTRACTOR will familiarize itself with and abide by the terms and conditions of the license agreements applicable to such third-party software. Without limiting the foregoing, SUBCONTRACTOR may also be required to sign an appropriate confidentiality agreement with the STATE's software vendor if access to proprietary segments of the MNCIS application are necessary for SUBCONTRACTOR's work hereunder.
2. **State Databases.** The computer databases made available by the STATE to SUBCONTRACTOR in order to permit SUBCONTRACTOR to participate in the Project are referred to herein as "State Databases." The STATE is the copyright owner of the State Databases and of all copyrightable aspects and components thereof. All specifications and information pertaining to the State Databases and to their structure, sequence and organization are trade secret information of the STATE. All information contained within the State Databases is sensitive, confidential information and will be treated by SUBCONTRACTOR in the same manner as trade secret information of the STATE. Without limiting any of the foregoing, SUBCONTRACTOR understands and agrees that to the extent that any records made available by the STATE or CONTRACTOR to SUBCONTRACTOR hereunder are publicly-accessible, the STATE retains all rights it possesses in and to such records and SUBCONTRACTOR has no title or ownership rights, including any right to sell, resell, disclose, redisclose, recombine, reconfigure or retain such records except: (i) as expressly required for SUBCONTRACTOR's compliance with this contract; or (ii) to the extent that it has purchased or obtained the same from the STATE on the same terms and via the same means and to the same extent as other members of the public.
3. **Marks.** The STATE claims that the marks "MNCIS," "CriMNet," "SJIS," and "MARS" are trademarks and service marks of the STATE or of other agencies of the state of Minnesota. SUBCONTRACTOR shall neither have nor claim any right, title, or interest in or use of any trademark, service mark, or tradename owned or used by the STATE or other agencies of the state of Minnesota.
4. **Restrictions on Duplication, Disclosure and Use.** SUBCONTRACTOR will not, except as required for SUBCONTRACTOR'S participation in the Project, copy any

part of the State Programs or State Databases, prepare any translations thereof or derivative works based thereon, use or disclose any trade secret information of the STATE, or use any trademark, service mark, or tradename of the STATE, in any way or for any purpose not specifically and expressly authorized by this contract. As used herein, "trade secret information of the STATE" means any information or compilation of information possessed by the STATE, or developed by SUBCONTRACTOR in the performance of its obligations hereunder, which derives independent economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use. "Trade secret information of the STATE" does not, however, include information which was known to SUBCONTRACTOR prior to SUBCONTRACTOR'S receipt thereof, either directly or indirectly, from the STATE, information which is independently developed by SUBCONTRACTOR without reference to or use of information received from the STATE, or information which would not qualify as trade secret information under Minnesota law. It will not be a violation of this section for SUBCONTRACTOR to disclose any information received from the STATE pursuant to the order of a court or governmental authority of competent jurisdiction if SUBCONTRACTOR notifies the state immediately upon receipt by SUBCONTRACTOR of notice of the issuance of such an order.

5. **Proprietary Notices.** SUBCONTRACTOR will advise its employees and permitted subcontractors who are permitted access to any of the State Programs, State Databases, or trade secret information of the STATE of the restrictions upon duplication, disclosure and use contained in this contract. Without limiting the foregoing, SUBCONTRACTOR shall include in and/or on any copy or translation of, or derivative work based upon, any of the State Programs, the State Databases, or trade secret information of the STATE, or any part thereof, and any documents pertaining thereto, the same copyright and other proprietary notices as appear on the copies made available to SUBCONTRACTOR by the STATE, except that copyright notices shall be updated and other proprietary notices added as may be appropriate.
6. **Inspection and Return of State Property.** All documents, encoded media, and other tangible items made available to CONTRACTOR by the STATE, or prepared, generated or created by SUBCONTRACTOR in SUBCONTRACTOR'S participation in the Project, are and will be exclusively the property of the STATE and will be available for inspection by the STATE upon request. Upon completion of SUBCONTRACTOR'S participation in the Project, SUBCONTRACTOR will, upon the STATE'S request, promptly deliver to the STATE any or all such documents, encoded media and other items in its possession, including all complete or partial copies, recordings, abstracts, notes or reproductions of any kind made from or about such documents, media, items, or information contained therein. SUBCONTRACTOR and the STATE acknowledge that all computer operating systems software programs and other third-party software licensed by the STATE, and related documentation, made available by the STATE to SUBCONTRACTOR in order to permit SUBCONTRACTOR to perform its obligations hereunder, or any translations,

compilations, or partial copies thereof are and remain the property of the respective licensors.

7. **Injunctive Relief.** SUBCONTRACTOR acknowledges that the STATE will be irreparably harmed if SUBCONTRACTOR'S obligations under sections VIII and IX of this contract are not specifically enforced and that the STATE would not have an adequate remedy at law in the event of an actual or threatened violation by SUBCONTRACTOR of its obligations. Therefore, SUBCONTRACTOR agrees that the STATE shall be entitled to an injunction or any appropriate decree of specific performance for any actual or threatened violation or breach by SUBCONTRACTOR without the necessity of the STATE showing actual damages or that monetary damages would not afford an adequate remedy. SUBCONTRACTOR shall be liable to the State for reasonable attorney's fees incurred by the STATE in obtaining any relief pursuant to this section.
8. **Nondisclosure Indemnity.** Without limiting section VI, SUBCONTRACTOR agrees to indemnify, defend and save harmless the STATE and its agents, officers and employees from and against any and all claims by Third Parties that are determined in a final, non-appealable judgment by a court of competent jurisdiction to have resulted directly and proximately from SUBCONTRACTOR'S violation of the non-disclosure provisions hereof. The STATE shall provide SUBCONTRACTOR with prompt notice of any claim for which indemnification may be sought hereunder and shall cooperate in all reasonable respects with SUBCONTRACTOR in connection with any such claim. SUBCONTRACTOR shall be entitled to control the handling of any such claim and to defend or settle any such claim, in its sole discretion, with counsel of its own choosing.

IX. RIGHTS IN AND TO INFORMATION, INVENTIONS, AND MATERIALS. In consideration of the facts that SUBCONTRACTOR'S participation in the Project will involve access to and development of information which shall be trade secret information of the STATE and may involve the development by SUBCONTRACTOR or SUBCONTRACTOR'S participation in the development of copyrightable and/or patentable subject matter which the parties intend be owned by the STATE:

- A. All right, title, and interest in and to any trade secret information of the STATE (as defined in sections VIII(B)(1), (2), and (4) above) developed by SUBCONTRACTOR either individually or jointly with others, and which arises out of SUBCONTRACTOR'S participation in the Project, will be the property of the STATE and are by this contract irrevocably transferred, assigned, and conveyed to the STATE free and clear of any liens, claims, or other encumbrances.
- B. The STATE shall be the copyright owner of all copyrightable material that SUBCONTRACTOR shall conceive or originate, either individually or jointly with others, and which arises out of the performance of this contract, and of all elements and components thereof in which copyright protection can subsist. To the extent that any of the foregoing does not qualify as a "work made for hire" within the meaning and purview

of section 101 of the United States Copyright Act, 17 U.S.C. § 101, SUBCONTRACTOR hereby transfers, assigns and conveys the exclusive copyright ownership thereof to the STATE, free and clear of any liens, claims or other encumbrances.

1. All right, title, and interest in and to any invention which SUBCONTRACTOR first conceives or first reduces to practice either individually or jointly, and which arises out of SUBCONTRACTOR'S participation in the Project, will be the property of the STATE and are by this contract irrevocably transferred, assigned, and conveyed to the STATE along with ownership of any and all patents on the inventions anywhere in the world, free and clear of any liens, claims or other encumbrances. SUBCONTRACTOR agrees to disclose promptly any such invention to the STATE. This paragraph shall not apply to any invention for which no equipment, supplies, facility or trade secret information of the STATE (as defined in Sections VIII(B)(1), (2), and (4), above) was used and which was developed entirely on SUBCONTRACTOR'S own time, and (a) which does not relate (i) directly to the business of the STATE or (ii) to the STATE'S actual or demonstrably anticipated research or development, or (b) which does not result from any work performed or materials provided by SUBCONTRACTOR for the STATE.
2. SUBCONTRACTOR will execute all documents and perform all other acts that the STATE may reasonably request in order to assist the STATE in perfecting its rights in and to the trade secret information of the STATE and the copyrightable and patentable subject matter identified herein, in any and all countries.
3. Without limiting section VIII or parts A, B, C, and D of section IX of this agreement, the STATE retains all rights it possesses in and to the State Databases and State Programs made available to SUBCONTRACTOR for purposes of permitting SUBCONTRACTOR to perform hereunder. SUBCONTRACTOR has no title or ownership rights, including any right to sell, resell, disclose, redisclose, recombine, reconfigure or retain the State Databases or State Programs except as expressly permitted herein to permit SUBCONTRACTOR to complete its duties hereunder. SUBCONTRACTOR may, however, purchase a copy of publicly accessible versions of information contained in the State Databases and State Programs from the STATE on the same terms and to the same extent as other members of the public. Except to the extent that SUBCONTRACTOR has purchased such copy, SUBCONTRACTOR shall not sell, resell, disclose, redisclose, recombine, reconfigure or retain the State Databases or State Programs except as otherwise expressly provided herein.

X. [RESERVED FOR FUTURE USE]

XI. [RESERVED FOR FUTURE USE]

XII. **ANTITRUST.** SUBCONTRACTOR hereby assigns to the State of Minnesota any and all claims for overcharges as to goods and/or services provided in connection with the Project

resulting from antitrust violations that arise under the antitrust laws of the United States and the antitrust laws of the State of Minnesota.

XIII. OTHER PROVISIONS.

A. Warranties.

1. **Original Works.** In participating in the Project, SUBCONTRACTOR will not use or incorporate any trade secret information or copyrighted works of authorship of SUBCONTRACTOR or of any third party, and except for components already in the public domain (without any license restrictions attached thereto), all software, documentation, information and other materials provided or furnished by SUBCONTRACTOR in performing the duties under this contract will be original and will not violate or infringe upon the rights of any third party.
2. **Professional Services; Status; Conflicts of Interest.** SUBCONTRACTOR represents and warrants to the STATE that [SUBCONTRACTOR]/[all services related to the Project will be performed exclusively by SUBCONTRACTOR's employee ___ [insert employee's full legal name] ___ who is and will be acting as an employee of SUBCONTRACTOR within the meaning and purview of the "works made for hire" provision of the Copyright Laws of the United States of America and who:]:
 - a. Has the proper training, skill and background so as to be able to perform all professional integration services required for the Project in a competent and professional manner, and all such work shall be of quality;
 - b. Has obtained lawful permanent residence in the United States of America with a right to live and work permanently in the United States of America; and
 - c. Has no interest in any pending or threatened litigation or proceedings in any Minnesota state court and has no immediate family members who have any such interests.

If SUBCONTRACTOR becomes aware of any [SUBCONTRACTOR]/[SUBCONTRACTOR employee] interest (or that of [SUBCONTRACTOR's]/[SUBCONTRACTOR's employee's] immediate family members) in any threatened or pending litigation or proceeding in any Minnesota state court, SUBCONTRACTOR shall immediately notify the STATE of such interest, and SUBCONTRACTOR acknowledges that the STATE may immediately disqualify [SUBCONTRACTOR]/[SUBCONTRACTOR's employee] from performing services related to the Project, and [SUBCONTRACTOR]/[SUBCONTRACTOR's employee] shall have no further access to the confidential information of the STATE.

3. **Mutual Representations and Warranties.** SUBCONTRACTOR and the STATE each represent and warrant to the other that: a) it has the full right, power and authority to enter into this contract and to perform fully all of its obligations hereunder; b) it is free of any obligation or restriction that would prevent it from entering into this contract or from performing fully any of its obligations hereunder; and c) it has not entered into and will not enter into any contract which would impede the full performance of its obligations hereunder or would in any way limit or restrict the rights of the other under this contract.
- B. **Patent and Copyright Indemnity.** Without limiting section VI, SUBCONTRACTOR shall indemnify the STATE and hold it harmless against any claim that the work performed or material provided by SUBCONTRACTOR'S participation in the Project infringes or violates the patent, copyright, or trade secret rights of any third party. SUBCONTRACTOR shall pay any and all resulting costs, expenses (including attorney's fees), damages and/or liabilities associated with or resulting from any such claim.
- C. **Relationship of the Parties.** SUBCONTRACTOR is an independent contractor. SUBCONTRACTOR and CONTRACTOR'S employees and agents shall not be deemed for any purpose to be an employee of the STATE. Neither SUBCONTRACTOR nor the STATE shall have the right or the authority to assume, create or incur any liability or obligation of any kind, express or implied, against or in the name of or on behalf of the other.
- D. **Publicity.** Any publicity regarding the subject matter of this contract must identify the STATE as the sponsoring agency and must not be released without the prior written approval from the STATE'S Authorized Representative. For purposes of this provision, publicity includes notices, informational pamphlets, press releases, research, reports, signs, and similar public notices prepared by or for SUBCONTRACTOR individually or jointly with others, or any subcontractors, with respect to the program, publications, or services provided resulting from this contract. Notwithstanding anything in this contract to the contrary, either party may disclose to the public the existence of this contract, the parties to the contract, and the material terms of the contract, including price, projected term, and scope of work.
- E. **Endorsement.** SUBCONTRACTOR must not claim that the STATE endorses its products or services.
- F. **Non-Exclusivity.** This contract shall not preclude SUBCONTRACTOR from developing materials outside this contract that are competitive, irrespective of their similarity to materials delivered to the STATE under SUBCONTRACTOR'S participation in the Project; provided, however, that such materials prepared by SUBCONTRACTOR shall not violate the nondisclosure and intellectual property provisions of this contract. Nothing in this contract shall be construed as precluding or limiting in any way the right of SUBCONTRACTOR to provide computer consulting and programming services or other services of any kind to any person or entity as SUBCONTRACTOR in its sole discretion deems appropriate.

- G. **Notices.** Any written notice hereunder shall be deemed to have been received when: (A) personally delivered; (B) sent by confirmed facsimile transmission or telegram; (C) sent by commercial overnight courier with written verification of receipt; or (D) seventy-two (72) hours after it has been deposited in the United States mail, first class, proper postage prepaid, addressed to the party to whom it is intended at: (1) the address first set forth herein, if to SUBCONTRACTOR; (2) at 145 Minnesota Judicial Center, St. Paul, MN 55155, if to the STATE, with a copy to Legal Counsel Division, 125 Minnesota Judicial Center, 25 Rev. Martin Luther King Jr., Blvd. St. Paul, MN 55155; or (3) at such other address of which written notice has been given in accordance herewith.
- H. **Facilities and Use Conditions.** Without limiting SUBCONTRACTOR's responsibilities under any other section of this contract, to the extent that SUBCONTRACTOR utilizes STATE provided on-site facilities (including, but not limited to, computers, desks, Internet connections, etc.) to perform SUBCONTRACTOR's duties under this contract, SUBCONTRACTOR must comply with all policies of the STATE and the Minnesota Judicial Branch as they relate to the acceptable use or operation of STATE facilities, including, without limitation, the Minnesota State Court System Policies on the Use of the Internet and Other Electronic Communication Tools and Drug Free Workplace as the same may be amended and replaced from time to time.
- I. **Miscellaneous.**
1. The provisions of sections III, IV, VI, VII, VIII, IX, XII, and XIII shall survive any cancellation or termination of this contract, as shall any other provisions which by their nature would be intended or expected to survive such cancellation or termination.
 2. Captions are for convenient reference and do not constitute a part of this contract.
 3. The failure by either Party at any time to enforce any of the provisions of this contract or any right or remedy available hereunder or at law or in equity, or to exercise any option herein provided, shall not constitute a waiver of such provision, right, remedy or option or in any way affect the validity of this contract. The waiver of any default by either Party shall not be deemed a continuing waiver, but shall apply solely to the instance to which such waiver is directed.
 4. This contract shall in all respects be governed by and interpreted, construed and enforced in accordance with the laws of the United States of America and of the State of Minnesota, without regard to Minnesota's choice of law provisions. Any action arising out of or relating to this contract, its performance, enforcement or breach will be venued in a state or federal court situated within the State of Minnesota. SUBCONTRACTOR hereby irrevocably consents and submits itself to the personal jurisdiction of said courts for that purpose.
 5. Every provision of this contract shall be construed, to the extent possible, so as to be valid and enforceable. If any provision of this contract so construed is held by a court of competent jurisdiction to be invalid, illegal or otherwise unenforceable, such

provision shall be deemed severed from this contract, and all other provisions shall remain in full force and effect.

6. This contract sets forth the entire agreement and understanding between the Parties regarding the subject matter hereof and supersedes any prior representations, statements, proposals, negotiations, discussions, understandings, or agreements regarding the same subject matter; provided that all terms and conditions of all preexisting contracts or agreements between the parties shall continue in full force and effect except as supplemented or modified by this contract. In the event of any inconsistency or conflict between the terms of this contract and any other agreement between the parties, the terms of this contract shall govern.

7.

IN WITNESS WHEREOF, the parties have caused this contract to be duly executed intending to be bound thereby.

SUBCONTRACTOR

STATE

SUBCONTRACTOR certifies that the appropriate persons have executed the contract on behalf of SUBCONTRACTOR as required by applicable articles, by-laws, resolutions or ordinances. (If a corporation having more than one individual serving as corporate officers, two corporate officers must sign.).

By:

Title:

Date:

By: SAMPLE ONLY, NOT INTENDED AS AN OFFER

3. Approved as to form and execution for STATE by:

Title:

By:

Date:

Title:

By: SAMPLE ONLY, NOT INTENDED AS AN OFFER

Date:

Title:

Date:

ACKNOWLEDGMENT

____[enter general contractor full legal name]____ hereby acknowledges and approves the foregoing and agrees that the same shall supersede any inconsistent provisions of any agreement between ____[enter general contractor full legal name]____ and _____[insert subcontractor full legal name]_____.

____[enter general contractor full legal name]____

By: SAMPLE ONLY, NOT INTENDED AS AN OFFER

Title:

Date:

APPENDIX V
CONFIDENTIALITY AND DISCLOSURE OF INTEREST FORM
SAMPLE ONLY; NOT AN OFFER

I. CONFIDENTIALITY.

I, _____, an employee of CONTRACTOR (“CONTRATOR”), acknowledge that CONTRACTOR has been granted certain access to both public and non-public data and records of the State of Minnesota (the “STATE”) pursuant to a [CONTRACT] (“Contract”) between CONTRACTOR and the STATE. I further acknowledge that such information has tangible value, contains valuable trade secrets, copyrights and confidential information of the STATE and other parties.

Although I may use general, publicly accessible means (e.g. STATE’s public website or public access terminals at courthouses) to access public data of the STATE for personal, non-work-related purposes, I acknowledge and agree that I will not otherwise access and use public and non-public data and records of the STATE for any purpose other than performing my responsibilities and duties under the CONTRACT and that if the STATE believes that I have violated this requirement my participation under the CONTRACT may be revoked by the STATE.

To the extent that I come into possession of any non-public data or records (including, without limitation, non-public data or records as defined in the Rules of Public Access to Records of the Judicial Branch promulgated by the Minnesota Supreme Court, as the same may be amended from time to time) or any proprietary or confidential information of the STATE or any third party, I will not use any such information for any purpose other than performance of the Contract and will not disclose any such information to any third party without the STATE’s consent, except: (a) as may be required by law, regulation, judicial or administrative process; or (b) as required in litigation pertaining to this Agreement, provided the STATE is given advance notice of such intended disclosure in order to permit the STATE the opportunity to seek a protective order; or (c) to the extent such information (i) becomes publicly available (including, without limitation, any information filed with any governmental agency and available to the public) other than as a result of a disclosure by CONTRACTOR in breach of its obligations under the Contract or disclosure by me in breach of this Agreement, (ii) becomes available to CONTRACTOR or to me on a non-confidential basis from a source other than the STATE, which is not prohibited from disclosing such information to CONTRACTOR or to me by obligation to the STATE, (iii) is known by CONTRACTOR or to me prior to its receipt from the STATE without any obligation of confidentiality with respect thereto; or (iv) is developed by CONTRACTOR or by me independently of any disclosures made by the STATE to CONTRACTOR or to me of such information.

In addition, I understand and agree that to the extent that any records made available by the STATE to me are publicly-accessible, the STATE retains all rights it possesses in and to such records, and I have no title or ownership rights, including any right to sell, resell, disclose, redisclose, recombine, reconfigure or retain such records except: (i) as expressly required for CONTRACTOR’s compliance with the Agreement; or (ii) to the extent that I have purchased or obtained the same from the State on the same terms and via the same means and to the same extent as other members of the public.

In addition, I shall not sell, resell, disclose, redisclose, recombine, reconfigure or retain the Data, Records, Documents, Information, or Information Databases, or Original Documents transmitted to or from the STATE under the Contract except as otherwise expressly provided in the Contract, subject to the exceptions set forth in items (a), (b) and (c) in the preceding paragraph. I agree that my obligations with respect to the confidentiality and security of all information disclosed to me shall survive the termination of any agreement or relationship between the STATE and CONTRACTOR and/or me.

I acknowledge and agree that a breach by me of any of the covenants set forth in this Agreement will cause irreparable injury to the STATE or others for which damages, even if available, will not constitute an adequate remedy. Accordingly, I agree that the STATE, in addition to any other remedy available at law or in equity, shall be entitled to the issuance of injunctive relief (including, without limitation, specific performance) in order to enforce the covenants and agreements contained herein.

If attorneys' fees or other costs are incurred by the STATE to secure performance of any obligations under this Agreement, or to establish damages for the breach thereof or to obtain any other appropriate relief, whether by way of prosecution or defense, and the STATE is the prevailing party, the STATE will be entitled to recover from me reasonable attorneys' fees and costs incurred in connection therewith.

This Agreement shall be interpreted in accordance with the laws of the state of Minnesota. Any action arising out of or relating to this Agreement, its performance, enforcement or breach, will be venued in a state court situated within Ramsey County, Minnesota.

ACKNOWLEDGED AND ACCEPTED:

CONTRACTOR

By: _____
Employee Signature

By: _____

Name (please print)

Name (please print)

Date: _____

Title: _____

Date: _____

a. DISCLOSURE OF INTEREST.

I, _____ (Print Name), hereby certify that neither I, nor any member of my immediate family, is a party to any pending or threatened lawsuit or proceeding in any Minnesota state court.

Date: _____

Employee Signature

Name (please print)

APPENDIX VI TYLER CONFIDENTIALITY AGREEMENT

This Confidentiality Agreement (this “Agreement”) is entered into as of the ____ day of _____, 20__, by and between the State of Minnesota, State Court Administrator’s Office (the “Court”), Contractor name here (“Recipient”), and The Software Group, Inc. doing business as Tyler Technologies, Inc., a Delaware corporation (“Tyler”).

Tyler and the Court have entered into that certain Agreement for the License and Development of Case Management Software and for Professional Services dated as of July 1, 2002 (the “CMS Agreement”), pursuant to which the Court has engaged Tyler to, among other things, develop, license, and install its case management software (the “Licensed Software”) in the state of Minnesota.

The Court has engaged Recipient for the purpose of assisting the Court with certain projects associated with the license and use of the Licensed Software, which may include the implementation of the Licensed Software into sites within the state of Minnesota as requested by the Court, assisting the Court in its data processing functions, or other duties related to the license and use of the Licensed Software.

In connection with his, her or its duties to the Court, the Court may disclose to Recipient, or Recipient may otherwise receive access to, certain Tyler trade secret information (as defined below). Recipient acknowledges that, prior to receiving access to Tyler trade secret information in connection with Recipient’s duties for the Court, the CMS Agreement requires Recipient to enter into this Agreement.

THEREFORE, in consideration of the foregoing and of the mutual representations, covenants, and agreements contained herein, the parties agree as follows:

1. Confidentiality.

(a) Recipient agrees that, except in the course of performing services for the Court, Recipient will not disclose, use, or reproduce, or authorize any third party to disclose, use, or reproduce, any of the Tyler trade secret information, without the prior written approval of Tyler. Notwithstanding the foregoing, Recipient may disclose such trade secret information to employees of Recipient as may be reasonably necessary in order for Recipient to perform its duties for the Court, provided such persons agree in writing to be bound by this Agreement. Recipient will be responsible for any breaches by its employees, agents, or subcontractors.

(b) As used in this Agreement, “Tyler trade secret information” shall mean confidential and proprietary information of Tyler, including, without limitation, software, documentation, release notes, database layouts, algorithms, techniques, processes, and systems designs relating to the Licensed Software; *provided, however*, that “Tyler trade secret information” shall not include (i) any information which was known to or readily ascertainable by proper means by the Court or Recipient before being disclosed to the Court or Recipient by Tyler; (ii) any information which is or becomes available to the general public without fault or action of the Court or Recipient in violation of this Agreement; (iii) any information which is disclosed to the Court or Recipient by a third party which is not prohibited from disclosing such information to the Court or Recipient by obligation

to Tyler; (iv) any information which is developed independently by the Court or Recipient; (v) any information which would not qualify as trade secret information of Tyler under the Uniform Trade Secrets Act; or (vi) information provided by Tyler that is not in tangible form clearly labeled as Tyler confidential information.

(c) Recipient agrees that all documents of any nature that include any Tyler trade secret information are and shall be the exclusive property of Tyler and/or the Court and that all copies thereof shall be surrendered to the respective owner(s) upon request.

2. Injunctive Relief. Recipient acknowledges and agrees that a breach by it or one of its affiliates of any of the covenants set forth in this Agreement will cause irreparable injury to Tyler and its business for which damages, even if available, will not constitute an adequate remedy. Accordingly, Recipient, for itself and its affiliates, agrees that Tyler, in addition to any other remedy available at law or in equity, shall be entitled to the issuance of injunctive relief (including, without limitation, specific performance) in order to enforce the covenants and agreements contained herein.
3. Attorneys' Fees and Costs. If attorneys' fees or other costs are incurred by Tyler to secure performance of any obligations under this Agreement, or to establish damages for the breach thereof or to obtain any other appropriate relief, whether by way of prosecution or defense, and Tyler is the prevailing party, Tyler will be entitled to recover from Recipient reasonable attorneys' fees and costs incurred in connection therewith.
4. Assignment. No party shall assign this Agreement or any rights or obligations hereof without the prior written consent of the other parties, and any attempted assignment without such consent shall be null, void, and of no effect.
5. Waiver. No failure on the part of any party to exercise, and no delay in exercising, any right hereunder shall operate as a waiver thereof; nor shall any single or partial exercise of any right hereunder preclude any other or further exercise thereof or the exercise of any other right. The remedies herein are cumulative and not exclusive of any remedies provided by law or equity.
6. Governing Law and Venue of Disputes. The terms of this Agreement and all matters relating to this Agreement (whether in contract, statute, tort, or otherwise), will be governed by, and construed in accordance with, the laws of the state of Minnesota (without giving effect to the choice of law principles thereof). Any action arising out of or relating to this Agreement, its performance, enforcement or breach, will be venued in a state court situated within Ramsey County, Minnesota.
7. Entire Agreement. This Agreement constitutes the entire agreement and understanding among the parties and supersedes all prior discussions and agreements between the parties relating generally to the same subject matter. This Agreement shall supersede any inconsistent provisions of any agreement between the Court and Recipient to which Tyler is not a party.

8. Binding Agreement. This Agreement will be binding upon and inure to the benefit of the parties hereto and their respective successors, legal representatives, and permitted assigns.

[continued on next page]

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by a duly authorized representative as of the date first written above.

THE SOFTWARE GROUP, INC. d/b/a
TYLER TECHNOLOGIES, INC.

By: _____
Name: _____
Title: _____

THE STATE OF MINNESOTA,
STATE COURT ADMINISTRATOR'S OFFICE

By: _____
Name: _____
Title: _____

Contractor Name (Recipient)

By: _____
Name: _____
Title: _____

APPENDIX VII

TECHNICAL REQUIREMENTS OVERVIEW

The following is an overview of the technology, service and security requirements and standards of the State Court Administrator's Office (SCAO). The intent of this section is to set expectations with the respondent.

A. SYSTEM REQUIREMENTS

Vendor will provide system architecture diagram(s) for the proposed solution(s).

SCAO-Hosted Servers

Application environment requires load balanced web servers to provide high availability. Number of servers is dependent upon the number of users and application requirements. Database servers also can be a cluster, if required.

Hypervisor Platform

- VMware vSphere 7.0+

Database Server

- Database: Minimum Microsoft SQL Server 2019

SCAO-Hosted Applications/Services

- External Application Interfaces will be available directly from the Internet.
- Internal Application Interfaces are desired to be available from the Internet, but installed clients may be acceptable.
- Application will use Secure Sockets Layer (HTTPS).
- Any Vendor application hosted in-house will be a Microsoft solution including: .Net framework \geq 4.0 or HTML5 code, Internet Information Services (IIS) \geq 10 and Windows Server 2019 with support for 2022.
- APIs will be RESTful supporting HTTP, XML and JSON.
- RESTful APIs will ideally support Open Data Protocol (OData).
- Compatibility in Highly Available/Redundant configuration via load balancer.
- Compatible with an external Web Application Firewall (WAF).

Vendor-Hosted Hardware

SCAO requires a Service Level Agreement in place and ability to submit tickets and track issues with the Vendor.

Vendor Hosted Application/Services

Vendor-hosted application needs to have RESTful API available for all required data elements specified in each application's business requirements document.

- All CRUD operations (Create, Read, Update and Delete) need to be supported for the required data elements.
- Connection to Vendor-hosted Application will use Secure Sockets Layer (HTTPS).

- RESTful APIs will support HTTP, XML and JSON.
- RESTful APIs will support Open Data Protocol (OData).

Availability Requirements

- Court applications need 24x7x365 availability. Service Level Agreement (SLA) will have varied response requirements for core daytime hours of operation and after business hours of operation.
- A flexible communication method must be in place for notification of end users for scheduled maintenance downtimes.

1. PERFORMANCE REQUIREMENTS

Average page load time should not exceed two (2) seconds. SCAO-hosted applications will use application performance monitoring. Vendor applications will allow application performance monitoring (e.g., New Relic, Google Analytics) to be installed on application servers. Vendor hosted applications must provide similar capabilities for monitoring. A negotiated service level agreement may specify additional requirements.

2. SUPPORTABILITY REQUIREMENTS

SCAO needs to have a Service Level Agreement in place and ability to submit tickets and track issues with Vendor. Technical, operational, and troubleshooting documentation, including detailed documentation on RESTful APIs and Security model, needs to be provided. A negotiated service level agreement may specify additional requirements.

3. SECURITY REQUIREMENTS

- Internally used Application Interfaces will use Azure Active Directory Single Sign-on as its primary method of authorization and authentication.
- External Application Interfaces requiring user authentications, shall at a minimum be authenticated with an account and a password.
- Transport Layer Security 1.2 or greater will be used on all communications between user and application.
- Data Integration or Transfer with external vendors or services must be done through secure communications.
- Required data elements will be stored on premises for auditing purposes. If Vendor hosts application, then they must provide a way to access all required data elements for auditing purposes. A negotiated service level agreement may specify additional security requirements.
- Supply annual reports on client base issues and attacks.

4. USER ENVIRONMENT REQUIREMENTS

- Internal Users — Proposed Solution will be compatible with the SCAO employee standard environment:
 - Windows 10 and greater
 - Microsoft 365 Apps and greater or Office 365 (32-bit) and greater
 - Exchange Online and greater or Exchange 2019 on-prem (and 365) and greater

- Chrome and Edge
- Web Application Interfaces should support recent versions of Edge and Chrome as well as mobile/tablet compatibility for IOS and Android devices.

APPENDIX VIII
STATE OF MINNESOTA
SECURITY QUESTIONNAIRE – PAAS OR SAAS
CONFIDENTIAL

Company Information

Name of Company:

Company Website:

Contact Person Completing the Questionnaire:

Email Address:

Phone Number:

Date of Completed Questionnaire:

Questionnaire Completion Instructions

Select the appropriate answer in the Response section and provide additional details and supporting material to support the Describe.

Information Security Program

1. A policy is in place that governs the information security program.
 - a. Response (Yes, No, N/A):
 - b. Describe:
2. An information security awareness and training program has been established and provides general awareness and role specific (e.g., secure coding, etc.) security training to all employees.
 - a. Response (Yes, No, N/A):
 - b. Describe:
3. Background screenings of employees, contractors and individuals working on behalf of the organization are performed.
 - a. Response (Yes, No, N/A):
 - b. Describe:

Identify and Access

4. The subject of this RFP provides password protection and security controls that include multi-factor authentication and single sign on.
 - a. Response (Yes, No, N/A):
 - b. Describe:

5. Access policies consider separation of duties, and principle of least privilege for all user and administrator access and logs of access maintained.
 - a. Response (Yes, No, N/A):
 - b. Describe:
6. LDAP Authentication is an option for the authentication mechanism.
 - a. Response (Yes, No, N/A):
 - b. Describe:

Data Handling

7. No data of any kind must be transmitted, exchanged, or accessed by a fourth party.
 - a. Response (Yes, No, N/A):
 - b. Describe:
8. The subject of this RFP will encrypt all data in transit and at rest using industry standard encryption best practices.
 - a. Response (Yes, No, N/A):
 - b. Describe:
9. All data will be stored, processed, and maintained solely on designated servers on US soil.
 - a. Response (Yes, No, N/A):
 - b. Describe:
10. Secure Logging: the system will not log any highly sensitive data (e.g. PCI, PHI, PII, SSN,) into unprotected log storage
 - a. Response (Yes, No, N/A):
 - b. Describe:

Software Development Practices

11. The subject of this RFP will be developed according to secure software development best practices (e.g., OWASP, SANs SWAT etc.).
 - a. Response (Yes, No, N/A):
 - b. Describe:
12. Software Bill of Materials evidence will be made available.
 - a. Response (Yes, No, N/A):
 - b. Describe:
13. All source code and object code will be made available to be scanned for vulnerabilities or results of the organization's source code and object code vulnerability testing will be made available.
 - a. Response (Yes, No, N/A):
 - b. Describe:

Vulnerabilities, Logging and Transactions

14. The Vendor has a process in place to address vulnerabilities in a timely manner.
 - a. Response (Yes, No, N/A):
 - b. Describe:

15. The subject of this RFP has the capability to integrate with a Security Incident Event Management (SIEM) system.
 - a. Response (Yes, No, N/A):
 - b. Describe:
16. The subject of this RFP's storage processes, backup storage processes, and security procedures are in place.
 - a. Response (Yes, No, N/A):
 - b. Describe:
17. Online transactions will conform to commercial security standards (e.g., PCI-DSS for payment card transactions).
 - a. Response (Yes, No, N/A):
 - b. Describe:

Use and Destruction of Data

18. The subject of this RFP will comply with the requirements of the Minnesota Judicial Branch Rules of Public Access to Records of the Judicial Branch and applicable state and federal laws/regulations (e.g., HIPAA, FERPA, IRS Publication 1075, FBI/CJIS, and PCI DSS).
 - a. Response (Yes, No, N/A):
 - b. Describe:
19. Processes will be in place to securely destroy or delete Minnesota Judicial Branch data.
 - a. Response (Yes, No, N/A):
 - b. Describe:

Incident Notification

20. An incident notification process is in place.
 - a. Response (Yes, No, N/A):
 - b. Describe:

External Monitoring

21. Central management or continuous monitoring software/systems for maintenance, paper use, and other consumables will only communicate with devices via SNMPv3.
 - a. Response (Yes, No, N/A):
 - b. Describe:

APPENDIX IX

PRODUCT DETAILED REQUIREMENTS

This section describes the product requirements. Please indicate ‘Yes’ if the requirement will be met and ‘No’ if the requirement will not be met. If you indicate Yes, please include any additional detail on how the requirement will be met.

General Requirements

1. The product is fully web-enabled, must support computers and mobile devices, be mobile device agnostic, support tablets, and be browser agnostic.
 - a. Response (Yes, No):
 - b. Additional Detail:
2. Product to provide customer access to information twenty-four (24) hours a day, seven (7) days a week (24x7x365).
 - a. Response (Yes, No):
 - b. Additional Detail:
3. Handles multiple concurrent users, customers must not be presented with a busy signal due to concurrent web user capacity or system limits.
 - a. Response (Yes, No):
 - b. Additional Detail:
4. Product requires monitoring by Vendor’s support staff with problem notification (e.g., when reasonable thresholds are exceeded, or unreasonable events occur).
 - a. Response (Yes, No):
 - b. Additional Detail:
5. Environments (non-production and production) must be available for development, testing, and deployment.
 - a. Response (Yes, No):
 - b. Additional Detail:
6. Product vendor must provide solution manual/documentation. Vendor must provide training to court designated staff.
 - a. Response (Yes, No):
 - b. Additional Detail:
7. Ability to configure modules of the product to integrate with different CMS database instances.
 - a. Response (Yes, No):
 - b. Additional Detail:
8. Product must be simple, intuitive, and user-friendly for users with various levels of technical savvy.
 - a. Response (Yes, No):
 - b. Additional Detail:
9. Product must comply with Web Content Accessibility Guidelines (WCAG) 2.1 AA (w3.org).
 - a. Response (Yes, No):
 - b. Additional Detail:
10. Product shall display “soft-landing” user friendly messaging when invalid responses are received. Messaging directing appropriate next steps will display.

- a. Response (Yes, No):
 - b. Additional Detail:
11. Product must have a configurable timeout feature.
- a. Response (Yes, No):
 - b. Additional Detail:
12. Data shall be stored securely and is subject to MJB's data retention policy. Written proof of destruction will be required. Retention periods are subject to change.
- a. Response (Yes, No):
 - b. Additional Detail:
13. The configuration of Vendor's product for the MJB will follow security best practices as defined by the MJB during the requirements and planning phases of the project. The configuration of the product is designed to minimize attack surface and provide for efficient and timely patching with minimal downtime.
- a. Response (Yes, No):
 - b. Additional Detail:
14. The product user interface must use plain language and be translated into standard Languages (Spanish, Somali, Karen, and Hmong) in use by the MJB, in addition to English. The MJB will provide language translation once English screen language has been established. Vendor shall work with the MJB's project team to establish the approved base plain language for the user interface and applicable translations.
- a. Response (Yes, No):
 - b. Additional Detail:
15. Product shall integrate with the MJB's existing Case Management System (CMS), Tyler Technologies Enterprise Justice.
- a. Response (Yes, No):
 - b. Additional Detail:
16. Product can accommodate future enhancements as requested by MJB, including additional integrations between solution and MJB CMS.
- a. Response (Yes, No):
 - b. Additional Detail:
17. Ability to integrate with other MJB solutions (e.g., eReminders).
- a. Response (Yes, No):
 - b. Additional Detail:
18. Must be scalable in terms of design and be scalable for concurrent users.
- a. Response (Yes, No):
 - b. Additional Detail:
19. Vendor must allow product access to designated MJB personnel for administrative management access. Vendor and MJB to design access collaboratively (e.g., roles, nodal access, etc.).
- a. Response (Yes, No):
 - b. Additional Detail:
20. Product must be configurable and follow MJB site and branding standards.
- a. Response (Yes, No):
 - b. Additional Detail:
21. Ability to configure the system to provide a system wide notification at the top of the screen.
- a. Response (Yes, No):

- b. Additional Detail:
- 22. Product must display MJB contact information for further assistance.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 23. Implementation Costs need to be separated from the services.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 24. Product shall deploy a bot defense tool (i.e., ReCAPTCHA).
 - a. Response (Yes, No):
 - b. Additional Detail:

Interactive Web Response (IWR) Case Record Search and Display of Results Solution

- 25. Integrates with the existing Courts' Case Management System (CMS) to determine hearing eligibility using a combination of Application Program Interfaces (APIs), web services, and database queries. The CMS is an enterprise .Net Enterprise Justice case management system developed by Tyler Technologies.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 26. Product must display MJB liability disclaimer and allow for updates and changes as needed by MJB
 - a. Response (Yes, No):
 - b. Additional Detail:
- 27. Product must capture and validate case or citation number existence within MJB CMS.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 28. Allows customers to self-serve by searching for and viewing information about their case(s) and citation(s) (e.g., due dates, hearing officer appointment eligibility).
 - a. Response (Yes, No):
 - b. Additional Detail:
- 29. The search for case(s)/citation(s) must determine hearing eligibility, based on business rules defined by MJB (e.g., case category, court location), so customers can choose to proceed with scheduling a hearing over the web (online), or be referred to speak with an agent (over the phone) for other options.
 - a. Response (Yes, No):
 - b. Additional Detail:

Searching and Eligibility Determination

- 30. Search options shall allow for numeric and alphanumeric values, may include, but are not limited to: Case number or citation number.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 31. Search results must include directions when no results are returned (i.e., Please contact court administration for further assistance).
 - a. Response (Yes, No):

- b. Additional Detail:
- 32. For all types of searches, display results found are in accordance with MN Rules of Public Access (some information cannot be shared publicly even when found). Displayed information may include, but is not limited to:
 - a. Name associated with the case or citation.
 - b. Financial obligation and ability to redirect to MJB payment system should customer choose (e.g., To contest continue with hearing scheduling. Wish to pay? Follow the link).
 - c. Financial Obligation due date and/or payment plan status and installment due date(s)
 - d. Any special instructions based on factors applicable to the case, citation and/or payment plan (e.g., active referral to DVS (case events and flag), active referred to collections (finance tab and events), active warrant)
 - e. Provide options for how to proceed (e.g., conduct new search, schedule a hearing, referred to agent, or refer to payment system).
 - f. Show scheduled upcoming hearings.
 - g. Response (Yes, No):
 - h. Additional Detail:
- 33. Customers must have the ability to search for multiple cases and schedule multiple hearings in one session.
 - a. Response (Yes, No):
 - b. Additional Detail:

Calendar Scheduling

- 34. Integrates with the existing Courts' Case Management System (CMS) to determine hearing availability, per location using a combination of Application Program Interfaces (APIs), web services, and database queries. The CMS is an enterprise .Net Enterprise Justice case management system developed by Tyler Technologies.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 35. Product accesses multiple CMS calendars by location and/or node.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 36. Customers must be allowed to self-schedule hearings for the case(s) returned in the search
 - a. Response (Yes, No):
 - b. Additional Detail:
- 37. Scheduling tool shall have a "shopping cart" feature which grants the ability to schedule multiple hearings in a single customer session.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 38. Customers shall have the ability to indicate which case(s) and citation(s) to schedule a hearing for.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 39. Product will integrate with CMS to read calendar. Product will mitigate customer hearing scheduling based on MJB business rules (e.g., 3 cases per timeslot, when a customer schedules hearings for 5 cases then two timeslots will be scheduled and removed as available).

MJB requires the ability to customize case volume limit to time slot rules for scheduling (e.g. no more than 4 segments per 1 hour). MJB requires the ability to customize rescheduling rules.

- a. Response (Yes, No):
 - b. Additional Detail:
40. Product shall allow for multiple cases or citations to be scheduled (per customer transaction) into a calendar time block (e.g., Wish to schedule another case? Enter the additional case/citation number here:).
- a. Response (Yes, No):
 - b. Additional Detail:
41. Hearing times must be displayed in Central Standard Time (understanding daylight savings time shifts).
- a. Response (Yes, No):
 - b. Additional Detail:
42. Display of disclaimer and waiver of liability
- a. Response (Yes, No):
 - b. Additional Detail:
43. Ability for users to be able to reschedule their hearings through the scheduling product. A message should be displayed, only when user requests to reschedule, notifying the user that they can reschedule their hearing one time through the tool, and additional rescheduling will need to be done through court staff.
- a. Response (Yes, No):
 - b. Additional Detail:
44. Users must be able to cancel their hearings through the scheduling system.
- a. Response (Yes, No):
 - b. Additional Detail:
45. Allow logic to schedule multiple hearings (e.g. cases in multiple counties) at the same time, where appropriate but preventing it at other times. (Allow you to schedule multiple non-conflicting hearings).
- a. Response (Yes, No):
 - b. Additional Detail:
46. Product shall prevent user from scheduling hearings in different counties at the same hearing date and time.
- a. Response (Yes, No):
 - b. Additional Detail:
47. Product shall have a configurable reservation time feature for holding a selection vs returning it to the general availability pool.
- a. Response (Yes, No):
 - b. Additional Detail:
48. Ability to have waitlist or “on call” notification capability for hearing openings due to cancelations.
- a. Response (Yes, No):
 - b. Additional Detail:
49. Product must update CMS to reflect updated information once hearing reservation is scheduled (i.e., hearing is entered on CMS register of actions, financial obligation due date is updated accordingly).

- a. Response (Yes, No):
- b. Additional Detail:

Information Updates and Staff Dashboard

- 50. Product shall centralize customer submitted information to a “Staff Dashboard” which displays required actions for cases (i.e. review of and approval or rejection on submitted updated contact information, and interpreter requests).
 - a. Response (Yes, No):
 - b. Additional Detail:
- 51. Product allows MJB personnel to accept or reject submitted information before integration with case management system.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 52. The Product must update existing CMS records as customer information is submitted and does not require MJB staff review. Submitted CMS updates may include:
 - a. Entry into customer’s case file
 - b. Enrollment in corresponding electronic reminders system
 - c. Update financial obligation information
 - d. Response (Yes, No):
 - e. Additional Detail:
- 53. Product must permit and enable MJB staff to review, update, correct, and/or reject submissions and updates prior to integration to CMS. Customer information may include:
 - a. Collect and Update Party Record
 - i. Party Address
 - ii. Telephone Numbers (Home/Mobile)
 - iii. Email Address
 - b. Party Reported Race
 - c. Party Reported Ethnicity
 - d. Response (Yes, No):
 - e. Additional Detail:
- 54. Product must permit customer to submit a Request for an Interpreter and indicate language.
 - a. Response (Yes, No):
 - b. Additional Detail:
- 55. Vendor and MJB to collaborate on user roles and access to the staff dashboard (e.g., admin, supervisor, clerk, nodal access with all rights, or other determining factors).
 - a. Response (Yes, No):
 - b. Additional Detail:
- 56. Cases in the staff dashboard shall be able to be sorted and filtered.
 - a. Response (Yes, No):
 - b. Additional Detail:

Customer/System Notification

57. Product shall send a confirmation email or text when hearing is scheduled. Confirmation information shall include hearing date and time, case number, remote hearing information i.e., Zoom (if available).
 - a. Response (Yes, No):
 - b. Additional Detail:
58. Product sends out a final reminder with remote hearing information a set number of days before the hearing.
 - a. Response (Yes, No):
 - b. Additional Detail:
59. Notification displays hearing information with time zone information.
 - a. Response (Yes, No):
 - b. Additional Detail:
60. Ability to customize notification at the micro (location node) level.
 - a. Response (Yes, No):
 - b. Additional Detail:
61. Ability for customer to add hearing to their personal calendar (e.g., Outlook, iCal, Google calendar)
 - a. Response (Yes, No):
 - b. Additional Detail:

Data/Survey Reporting

62. Ability to generate and/or subscribe to custom reports regarding hearings scheduled using the online tool (e.g., by date range and/or other metrics).
 - a. Response (Yes, No):
 - b. Additional Detail:
63. Ability to create custom reports.
 - a. Response (Yes, No):
 - b. Additional Detail:
64. Data reporting is user configurable.
 - a. Response (Yes, No):
 - b. Additional Detail:
65. Reports to include data for a specified period, such as:
 - Number of searches executed.
 - Number of hearings scheduled (per day, week, month, year).
 - Number of hearings scheduled, by location.
 - Number of hearings scheduled, per hearing officer.
 - Number of hearings rescheduled using the online tool.
 - Number of hearings cancelled using the online tool.
 - Number of users referred to help.
 - a. Response (Yes, No):
 - b. Additional Detail:
66. Reports needs to be available in, exportable to, or compatible with Excel or CSV format.
 - a. Response (Yes, No):
 - b. Additional Detail:

67. Industry standard web logging, including user IP address, number of abandoned hearings.
 - a. Response (Yes, No):
 - b. Additional Detail:
68. A report of all scheduled hearings should include case number, hearing identifiers (date and time). Report can be run for specified period.
 - a. Response (Yes, No):
 - b. Additional Detail: