



MINNESOTA JUDICIAL BRANCH

2010 Problem-Solving Court Team Member Survey Report

All Problem-Solving Courts^{*}

Prepared by Court Services Division, State Court Administrator's Office

January 7, 2011

** Problem-Solving Courts include Drug, DWI, Hybrid, Juvenile, Mental Health, Veterans, and Family Dependency Treatment Courts.*

2010 Problem-Solving Court Team Member Survey Report

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2010 Problem-Solving Court Team Member Survey Report

Statewide Team Member Survey Summary and Demographics

- ◆ A total of 226 responses were recorded statewide (from all types of problem solving courts) and are included in this summary. Faribault-Martin-Jackson Adult Drug Court had the most respondents, by court, with 5.8% of respondents. White Earth Tribal FDTC Court and Red Lake Tribal DWI Court did not respond to the survey. The response rate was approximately 14%, significantly lower than in 2008 (66%) (*Response rate was not calculated in 2009*).
- ◆ Slightly less than half (42%) of respondents have been involved with the team for two to three years, while a quarter (26%) have been involved for one year or less, an additional 17% have been involved four to five years, and 15% for more than 5 years.
- ◆ Nearly three quarters (70%) of respondents answered "Yes" to the question, "Is there a strong working relationship between the steering committee and the drug court team?" The highest proportion of respondents answering "No," by court type, came from Family Dependency Treatment Courts for which 43% of respondents indicated "No."
- ◆ Respondents were asked the roles of their team members, and then asked to indicate level of agreement with the statement "___ is an active partner in the drug court process." The roles with the highest mean scores (from 1-5), are Case Manager, Judge, and Drug Court Coordinator with 4.8. The roles with the lowest mean scores were School Representative and Defense Attorney with 3.9.

Statewide Team Member Survey Results

- ◆ The statements with the highest agreement levels are:
 - I understand how my job contributes to the overall mission of the drug court (94% agree/strongly agree)
 - Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information (92% agree/strongly agree)
 - I am proud that I work in the drug court (92% agree/strongly agree)
 - Participants' relationship with the judge promotes participants' success (92% agree/strongly agree)
 - Eligible participants are promptly advised about program requirements and the relative merits of participating (92% agree/strongly agree)
 - Drug court services are better at promoting positive results for participants than are traditional court services (91% agree/strongly agree)
 - There is frequent communication across drug court team members (91% agree/strongly agree)
 - Drug court policies and procedures are developed collaboratively (90% agree/strongly agree)
 - Participants' due process rights are protected in the drug court process (90% agree/strongly agree)
- ◆ The statements with the highest mean scores are:
 - I am proud that I work in the drug court (4.5)
 - Drug court services are better at promoting positive results for participants than are traditional court services (4.5)
- ◆ There are seven statements with disagreement levels of 10% or more:
 - Funding for treatment is adequate (28% disagree/strongly disagree)
 - The Steering Committee meets regularly to provide guidance and direction to the drug court program (18% disagree/strongly disagree)
 - Service accommodations are made for those persons needing child care (17% disagree/strongly disagree)
 - All drug court team members receive needed education and training (17% disagree/strongly disagree)
 - A wide range of treatment services are available to meet participants' needs (16% disagree/strongly disagree)
 - A wide range of supportive services are available to meet participants' needs (14% disagree/strongly disagree)
 - Opportunities exist for me to receive on-going training as needed (12% disagree/strongly disagree)
 - The court applies appropriate sanctions to match participant treatment progress (10% disagree/strongly disagree)

2010 Problem-Solving Court Team Member Survey Report

Statewide Team Member Index Scores*

- ♦ The highest index score for all Problem-Solving Court Team Members is Policies & Procedures (85). The highest mean score in the Policies and Procedures index is for the statement 'Drug court services are better at promoting positive results for participants than are traditional court services' (4.5).
- ♦ The lowest index score for all Problem-Solving Court Team Members is Availability of Services (75). In the Availability of Services index, the statement with the lowest mean score is 'Funding for treatment is adequate' (3.3).
- ♦ The index scores were compared to scores from the 2008 and 2009 Team Member Surveys. Four of the five index categories decreased from the previous year (Accountability; Availability of Services; Collaboration & Communication; Working in Drug Courts) and one remained the same (Policies & Procedures). The index of Working in Drug Courts showed the most dramatic decline from 85 to 81. Within that index, the following statements showed the highest decrease in mean score from 2009 to 2010:
 - I am proud that I work in the drug court (from 4.7 in 2009 to 4.5 in 2010)
 - I understand how my job contributes to the overall mission of the drug court (from 4.5 in 2009 to 4.3 in 2010)

Comparisons to 2008 and 2009 Team Member Survey and 2006 Stakeholder Survey

- ♦ In Fall 2006, OJP and SCAO completed a Stakeholder survey of team members and other stakeholders in 14 of the drug courts in operation at that time. In 2008, the Statewide Evaluation Committee revised the Stakeholder survey, including the recipients of the survey, as part of the Statewide Evaluation Plan. The survey was conducted in the fall of 2008, 2009, and 2010, with several changes in 2009. The 12 statements included for analysis have remained similar throughout the multiple versions of the survey.
- ♦ Agreement with the statement "A wide range of treatment services are available to meet participants' needs" has improved since 2006 (62% agree/str agree in 2006, 69% in 2010), but peaked in 2008 and 2009 with 73% agreement in 2008 and 72% in 2009.
- ♦ Agreement with the statement "A wide range of supportive services are available to meet participants' needs" has increased substantially since 2006 (63% agree/str agree in 2006, 76% in 2008, 78% in 2009, and 76% in 2010).
- ♦ Disagreement levels have varied over time for the statement "The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results" which spiked at 11% of respondents disagreeing/str disagreeing with this statement in 2008, but in 2010 was back to 6% which is similar to 2009 and 2006 results (6% disagree/str disagree in 2009, and 7% in 2006)
- ♦ Overall agreement with the statement "Drug Court policies and procedures are developed collaboratively" has remained stable (between 90-93% agree/str agree), but the proportion of respondents who strongly agree has dramatically decreased (from 57-59% in 2006 & 2008 to 43-38% in 2009 & 2010).

Results by Court Type

- ♦ The highest (first listed) and lowest (last listed) index scores and statements with the highest and lowest mean scores for team member results by specific court type are:

Adult Drug Courts

Index

- Policies and Procedures (85)
- Availability of Services (76)

Statements

- I am proud that I work in the drug court (4.5)
- Service accommodations are made for those persons needing child care (3.3)

2010 Problem-Solving Court Team Member Survey Report

Juvenile Drug Courts

Index

- Collaboration & Communication and Policies & Procedures (85)
- Availability of Services (64)

Statements

- Drug court policies and procedures are developed collaboratively (4.7)
- Funding for treatment is adequate (2.4)

DWI Courts

Index

- Accountability and Policies & Procedures (88)
- Availability of Services (80)

Statements

- Participants' relationship with the judge promotes participants' success (4.7); Drug court services are better at promoting positive results for participants than are traditional court services (4.7); I am proud that I work in the drug court (4.7)
- Service accommodations are made for those person needing child care (3.4)

Hybrid Courts

Index

- Policies & Procedures (86)
- Availability of Services (74)

Statements

- Participants' relationship with the judge promotes participants' success (4.6); I am proud that I work in the drug court (4.6)
- Funding for treatment is adequate (2.9)

Family Dependency Treatment Courts

Index

- Working in Drug Courts and Policies & Procedures (79)
- Availability of Services and Collaboration & Communication (74)

Statements

- Participants' relationship with the judge promotes participants' success (4.3); I am proud that I work in the drug court (4.3)
- The Steering Committee meets regularly to provide guidance and direction to the drug court program (3.0)

Mental Health Courts

Index

- Policies and Procedures (84)
- Availability of Services (75)

Statements

- I understand how my job contributes to the overall mission of the drug court (4.4); Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information (4.4)
- Funding for treatment is adequate (2.3)

2010 Problem-Solving Court Team Member Survey Report

Veterans Courts

Index

- Collaboration & Communication (89)
- Working in Drug Courts (83)

Statements

- A wide range of treatment services are available to meet participants' needs (4.8); Treatment providers delivery quality services to participants (4.8); Treatment agencies give the court timely information about a participant's progress (4.8)
- Funding for treatment is adequate (2.3)

**Index scores are an overall score for a grouping of statements; also referred to as index categories or sections. If there are 5 statements in a section with responses on a 1-5 point scale, the index is calculated by summing the means (average) for each question in the section which brings the total maximum score to 25 (5 questions x 5 points maximum each). This score is then multiplied by 4 to place it on a 100-point scale. For a grouping of 4 statements, the total maximum score is 20, so the multiplier is 5.*

2010 Problem-Solving Court Team Member Survey Report

All Problem-Solving Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Accountability		83								
5	Treatment agencies give the court accurate information about a participant's progress.	3%	0%	3%	11%	45%	41%	86%	226	4.2
6	Treatment agencies give the court timely information about a participant's progress.	4%	1%	4%	12%	51%	33%	84%	226	4.1
7	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	4%	1%	3%	11%	37%	49%	85%	226	4.3
9	Participants' relationship with the judge promotes participants' success.	2%	0%	1%	7%	38%	54%	92%	226	4.4
13	Treatment providers deliver quality services to participants.	1%	0%	1%	12%	51%	36%	87%	226	4.2
17	Services are provided to participants in a timely manner.	6%	0%	6%	10%	55%	29%	84%	226	4.1
23	Participants are periodically assessed to ensure proper participant/treatment matching.	7%	1%	6%	12%	57%	23%	81%	226	4.0
26	Alcohol testing policies and procedures are based on best practices.	4%	1%	3%	9%	53%	35%	87%	226	4.2
27	Drug testing policies and procedures are based on best practices.	3%	0%	3%	8%	52%	38%	89%	226	4.2
28	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	6%	1%	5%	8%	43%	43%	86%	226	4.2
30	The court applies appropriate sanctions to match participant treatment progress.	10%	2%	8%	7%	48%	35%	83%	226	4.1
31	The court applies appropriate incentives to match participant treatment progress.	8%	0%	7%	7%	58%	28%	86%	226	4.1

Availability of Services		75								
11	Treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	2%	1%	1%	12%	54%	32%	85%	226	4.1
12	Drug court services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	2%	1%	1%	10%	57%	31%	88%	226	4.2
14	Services are designed to address the particular issues of women.	9%	1%	8%	19%	42%	29%	72%	226	3.9
15	A wide range of treatment services are available to meet participants' needs.	16%	1%	15%	15%	39%	30%	69%	226	3.8
16	A wide range of supportive services are available to meet participants' needs.	14%	1%	12%	11%	50%	26%	75%	226	3.9
19	Service accommodations are made for persons with physical disabilities.	1%	0%	0%	36%	38%	25%	63%	226	3.9
20	Service accommodations are made for those persons not fluent in English.	6%	1%	4%	56%	23%	16%	38%	226	3.5
21	Service accommodations are made for those persons needing child care.	17%	2%	15%	37%	37%	9%	46%	226	3.4
22	Service accommodations are made for those persons with limited literacy.	4%	0%	4%	24%	56%	16%	72%	226	3.8
25	Funding for treatment is adequate.	28%	5%	23%	22%	36%	14%	50%	226	3.3

2010 Problem-Solving Court Team Member Survey Report

All Problem-Solving Courts Combined Results

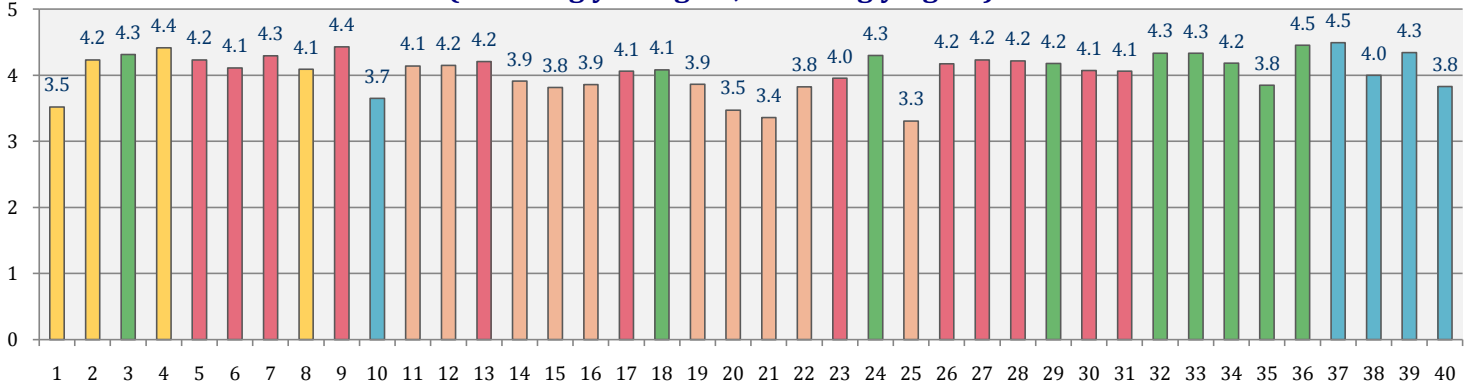
		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Collaboration & Communication		81								
1	The Steering Committee meets regularly to provide guidance and direction to the drug court program.	18%	9%	9%	27%	32%	23%	55%	226	3.5
2	Drug court policies and procedures are developed collaboratively.	4%	1%	3%	7%	52%	38%	90%	226	4.2
4	There is frequent communication across drug court team members.	5%	0%	4%	4%	35%	56%	91%	226	4.4
8	Conflicts among drug court team members are resolved.	7%	2%	5%	15%	40%	39%	79%	226	4.1

Policies & Procedures		85								
3	Participants' due process rights are protected in the drug court process.	3%	0%	2%	8%	45%	45%	90%	226	4.3
18	Case management services are used effectively.	6%	0%	5%	11%	53%	31%	84%	226	4.1
24	Eligible participants are promptly advised about program requirements and the relative merits of participating.	3%	1%	2%	6%	50%	42%	92%	226	4.3
29	Consequences for program compliance/ non-compliance are clearly explained to participants.	5%	0%	4%	11%	46%	38%	85%	226	4.2
32	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	2%	0%	2%	5%	49%	44%	92%	226	4.3
33	The drug court team periodically reviews participant data.	3%	0%	3%	8%	42%	47%	89%	226	4.3
34	Our drug court is in compliance with the Drug Court Standards.	0%	0%	0%	15%	51%	34%	85%	219	4.2
35	Our drug court has improved because of the Drug Court Standards.	2%	0%	1%	35%	39%	24%	63%	219	3.8
36	Drug court services are better at promoting positive results for participants than are traditional court services.	2%	1%	1%	7%	34%	57%	91%	226	4.5

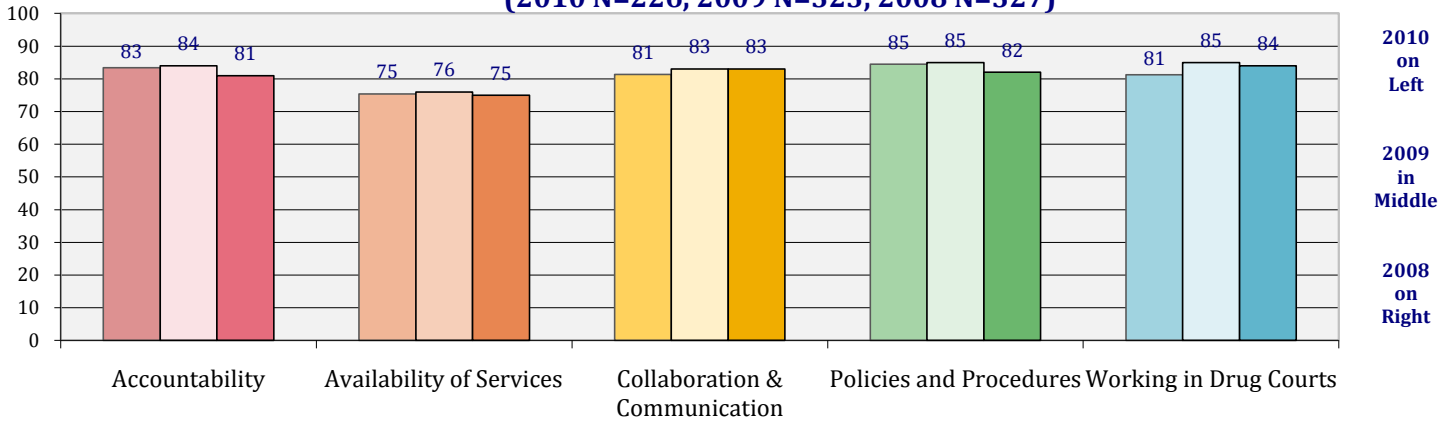
Working in Drug Courts		81								
10	All drug court team members receive needed education and training.	17%	2%	15%	19%	43%	21%	64%	226	3.7
37	I am proud that I work in the drug court.	1%	1%	0%	7%	31%	61%	92%	226	4.5
38	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	8%	2%	6%	9%	57%	27%	83%	226	4.0
39	I understand how my job contributes to the overall mission of the drug court.	3%	1%	2%	3%	50%	44%	94%	226	4.3
40	Opportunities exist for me to receive on-going training as needed.	12%	2%	10%	15%	51%	23%	74%	226	3.8

2010 Problem-Solving Court Team Member Survey Report

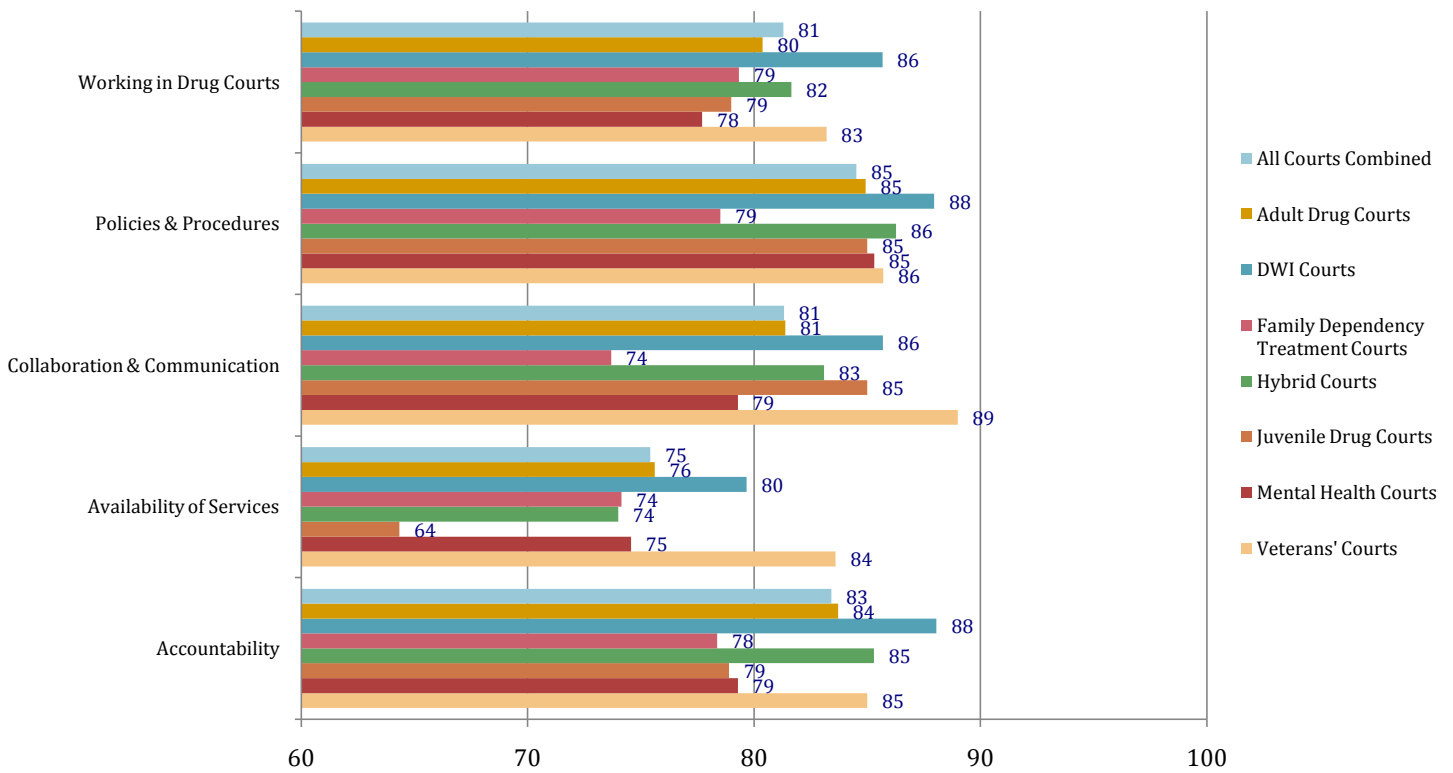
Statewide Team Member Survey Mean Scores by Question Number (1=Strongly Disagree, 5=Strongly Agree)



Statewide Team Member Survey Index Scores Comparison, 2008 - 2010 (2010 N=226, 2009 N=323, 2008 N=327)

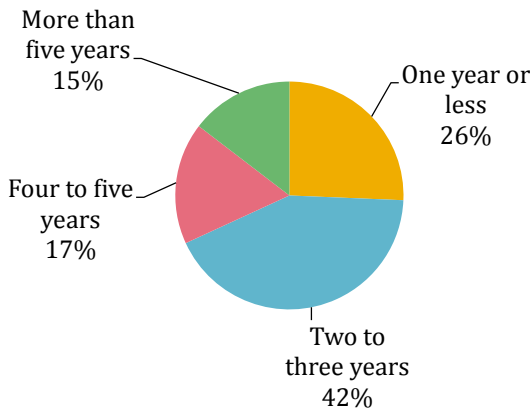


Index Scores by Court Type

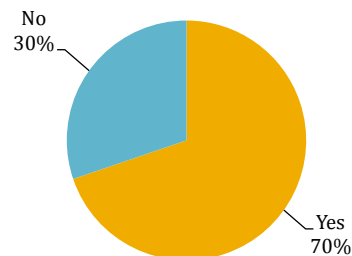


2010 Problem-Solving Court Team Member Survey Report

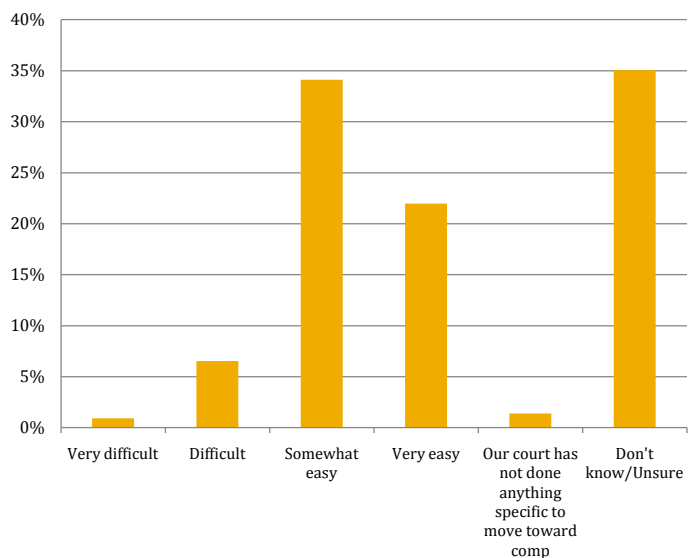
How long have you been involved with the team? (N=226)



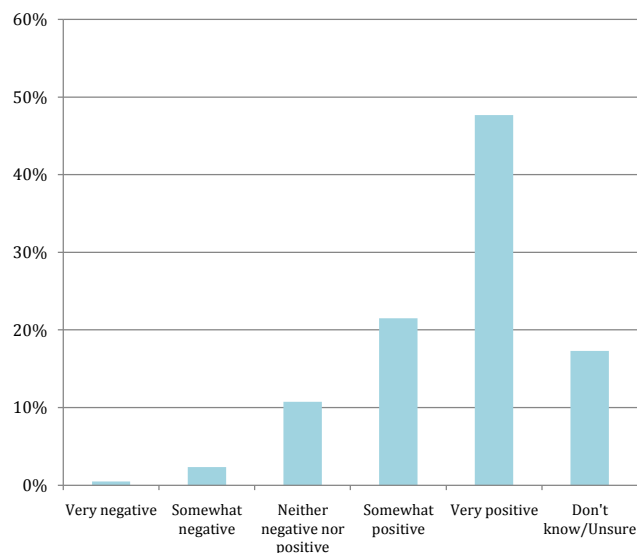
Is there a strong working relationship between the steering committee and the drug court team? (N=225)



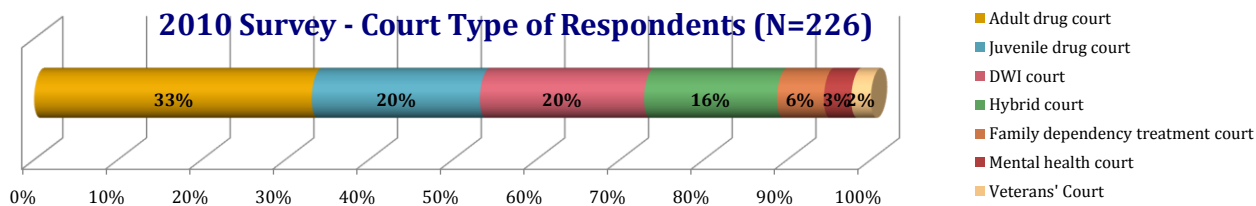
How difficult has it been for your court to move toward compliance with the Drug Court Standards? (N=214)*



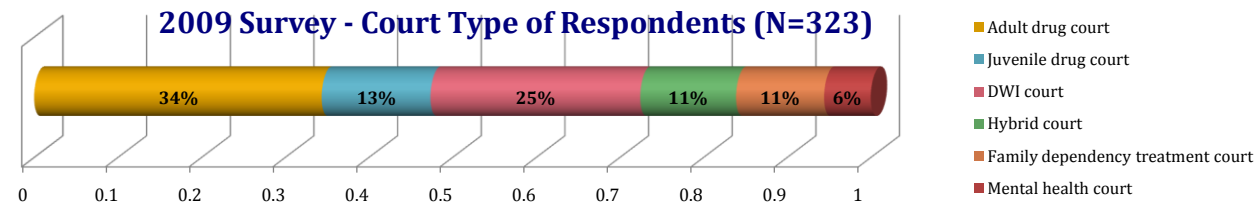
What is your overall opinion of the Drug Court Standards? (N=214)*



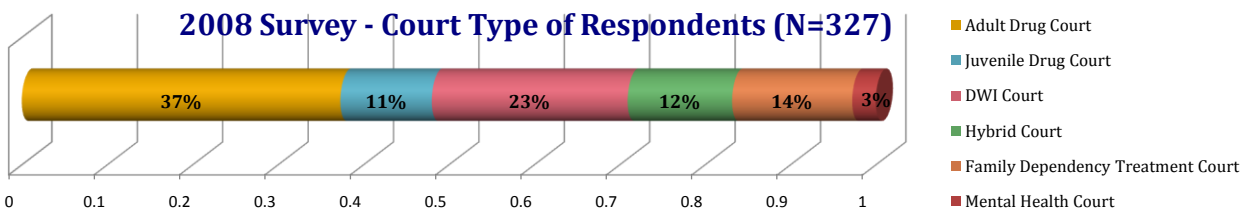
2010 Survey - Court Type of Respondents (N=226)



2009 Survey - Court Type of Respondents (N=323)



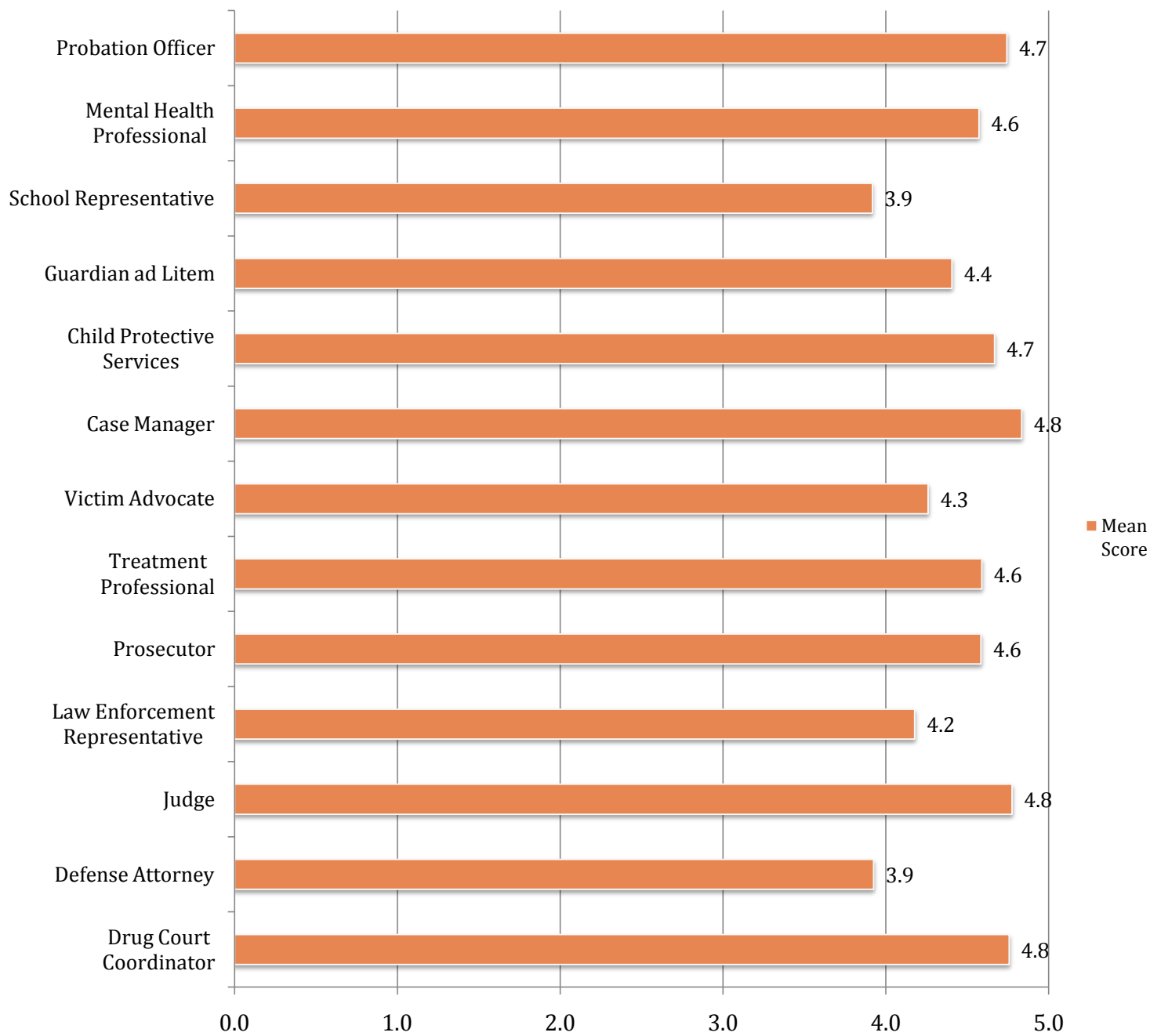
2008 Survey - Court Type of Respondents (N=327)



* There are no Mental Health Court Standards, so Mental Health Court respondents were not asked these questions.

2010 Problem-Solving Court Team Member Survey Report

Please record your level of agreement with the statement " is an active partner in the drug court process." (N varies from 7 to 83 by Role)

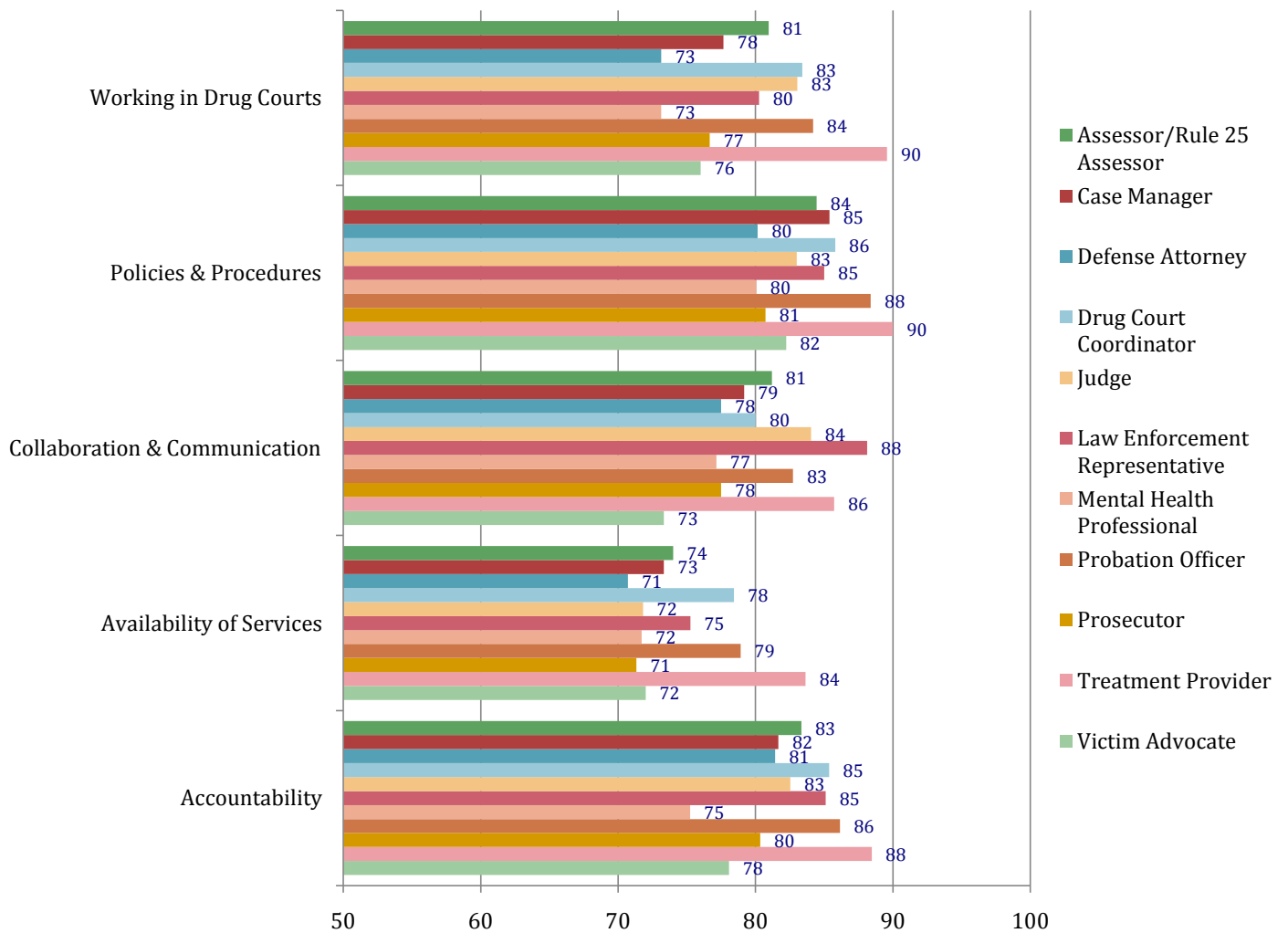


* There are no Mental Health Court Standards, so Mental Health Court respondents were not asked these questions.

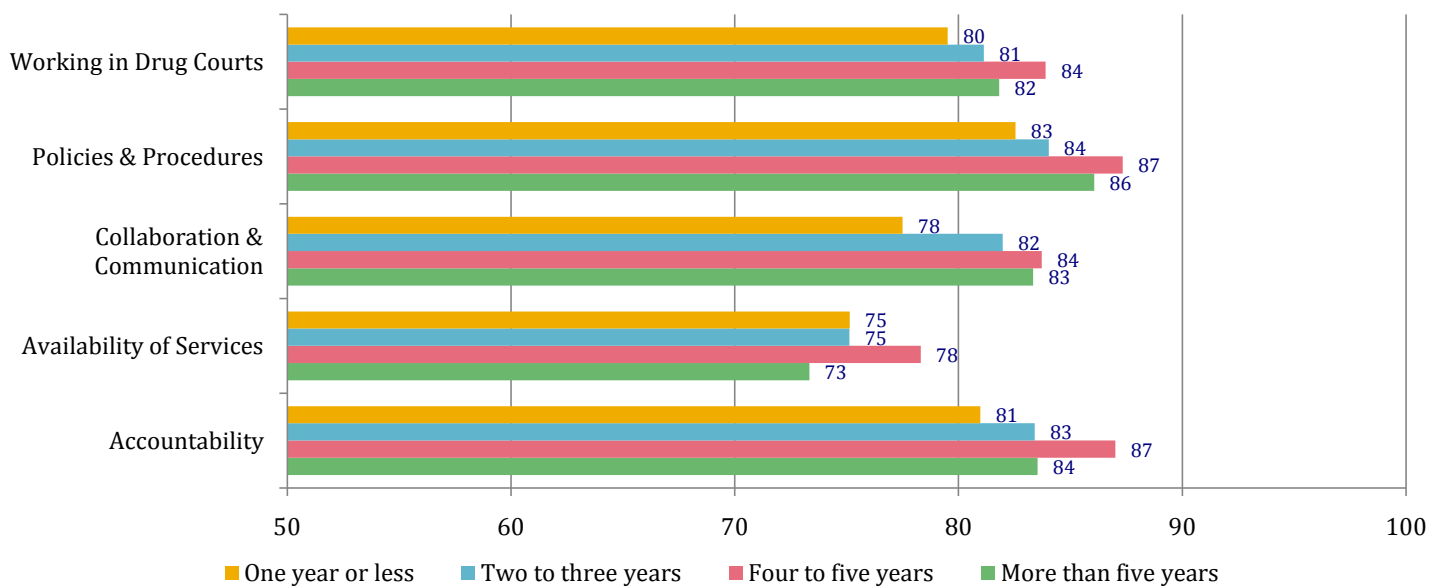
2010 Problem-Solving Court Team Member Survey Report

All Problem-Solving Courts Combined Results

Index Scores by Role (N=204)



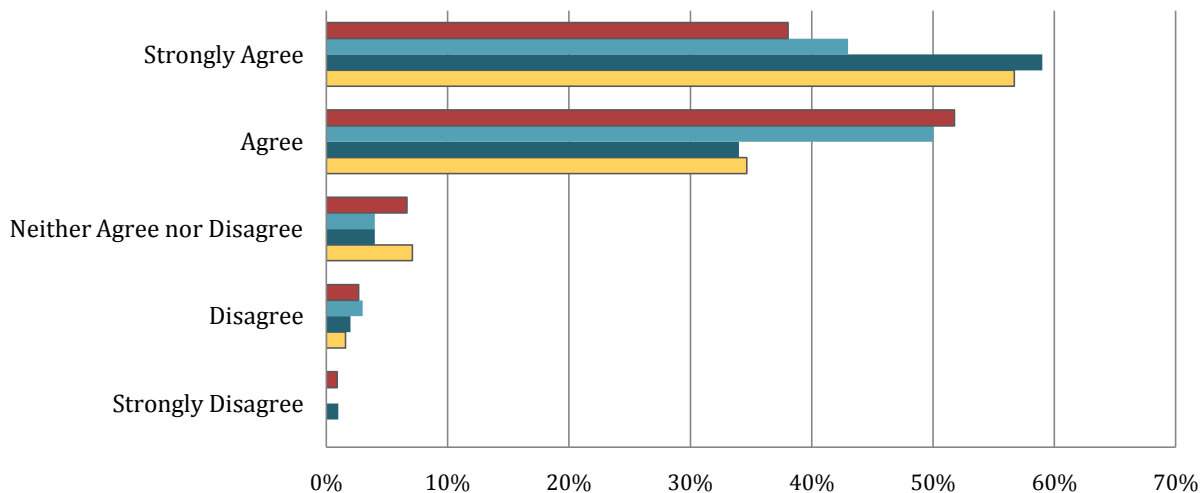
Index Scores by Years on Problem-Solving Court Team (N=226)



2010 Problem-Solving Court Team Member Survey Report

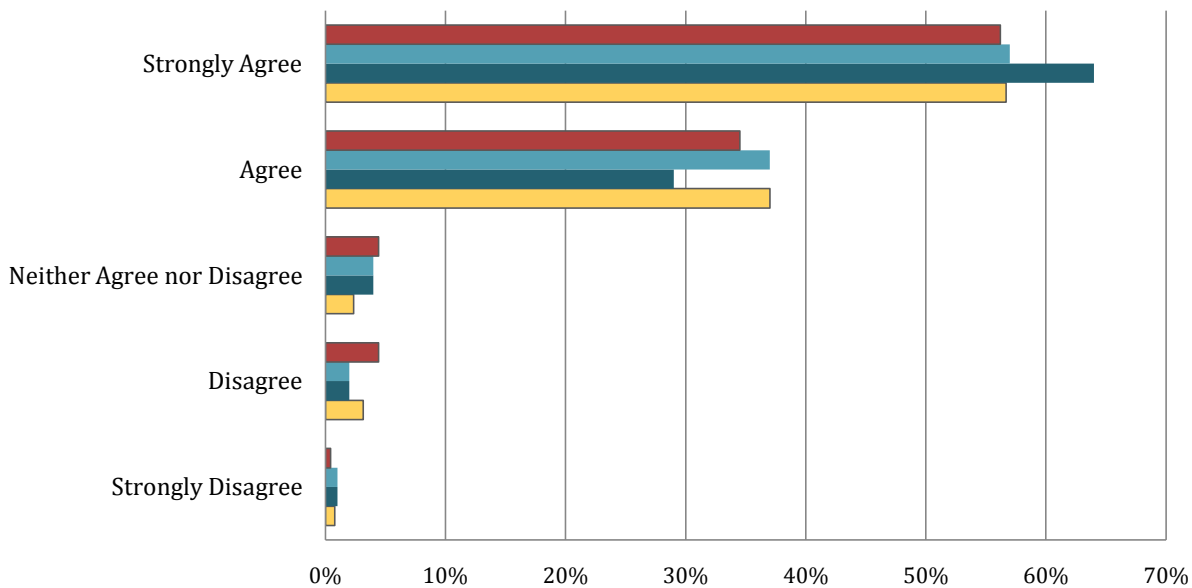
2006 Stakeholder and 2008 - 2010 Team Member Survey Results

Drug court policies and procedures are developed collaboratively.



	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	1%	3%	7%	52%	38%
2009 Team Member Survey Results	0%	3%	4%	50%	43%
2008 Team Member Survey Results	1%	2%	4%	34%	59%
2006 Stakeholder Survey Results	0%	2%	7%	35%	57%

There is frequent communication across drug court team members.

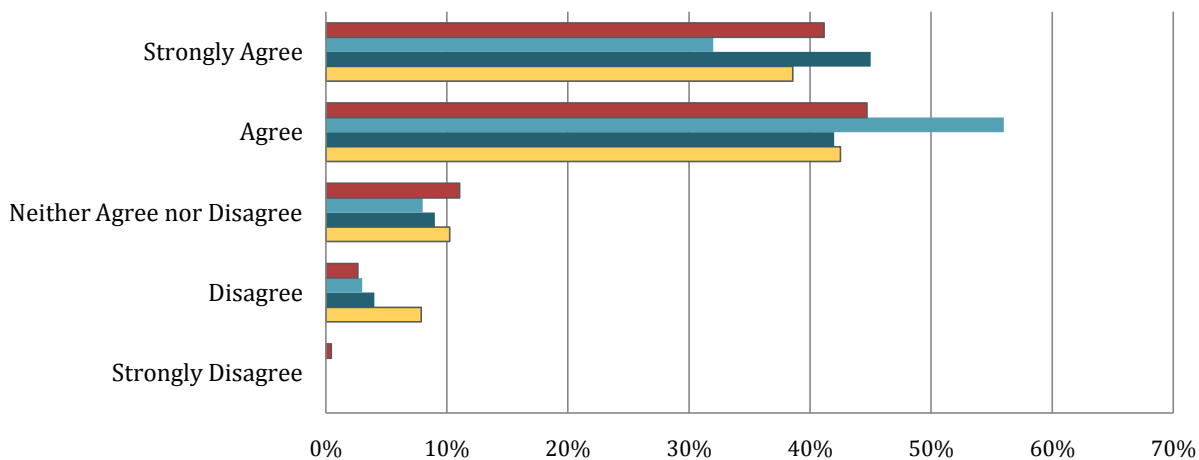


	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	0%	4%	4%	35%	56%
2009 Team Member Survey Results	1%	2%	4%	37%	57%
2008 Team Member Survey Results	1%	2%	4%	29%	64%
2006 Stakeholder Survey Results	1%	3%	2%	37%	57%

2010 Problem-Solving Court Team Member Survey Report

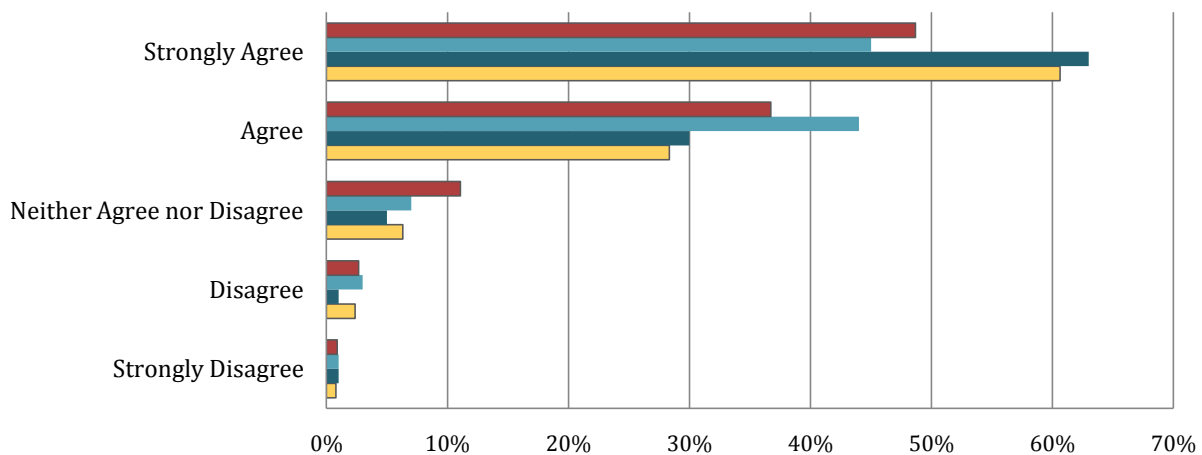
2006 Stakeholder and 2008 - 2010 Team Member Survey Results

Treatment agencies give the court accurate and timely information about a participant's progress.



	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	0%	3%	11%	45%	41%
2009 Team Member Survey Results	0%	3%	8%	56%	32%
2008 Team Member Survey Results	0%	4%	9%	42%	45%
2006 Stakeholder Survey Results	0%	8%	10%	43%	39%

The judge plays an active role in the treatment process including frequently reviewing treatment progress.

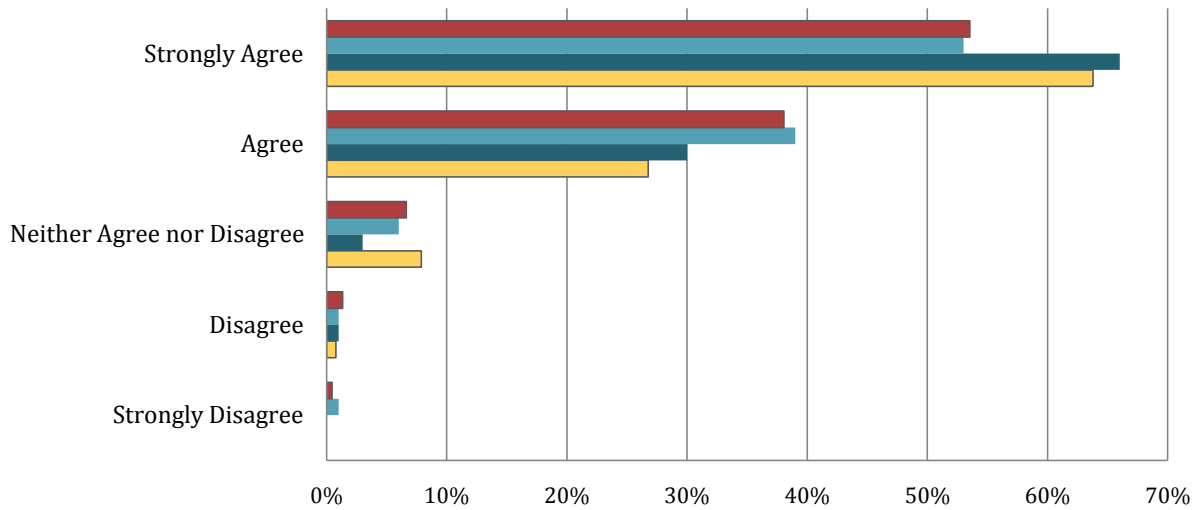


	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	1%	3%	11%	37%	49%
2009 Team Member Survey Results	1%	3%	7%	44%	45%
2008 Team Member Survey Results	1%	1%	5%	30%	63%
2006 Stakeholder Survey Results	1%	2%	6%	28%	61%

2010 Problem-Solving Court Team Member Survey Report

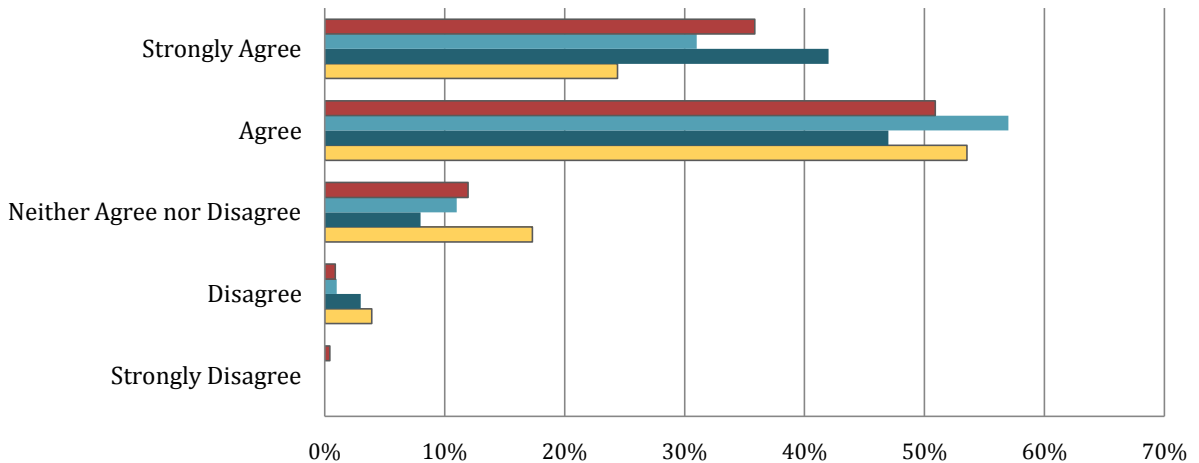
2006 Stakeholder and 2008 - 2010 Team Member Survey Results

Participants' relationships with the judge promotes motivation and accountability.



	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	0%	1%	7%	38%	54%
2009 Team Member Survey Results	1%	1%	6%	39%	53%
2008 Team Member Survey Results	0%	1%	3%	30%	66%
2006 Stakeholder Survey Results	0%	1%	8%	27%	64%

Treatment providers deliver quality services to participants.

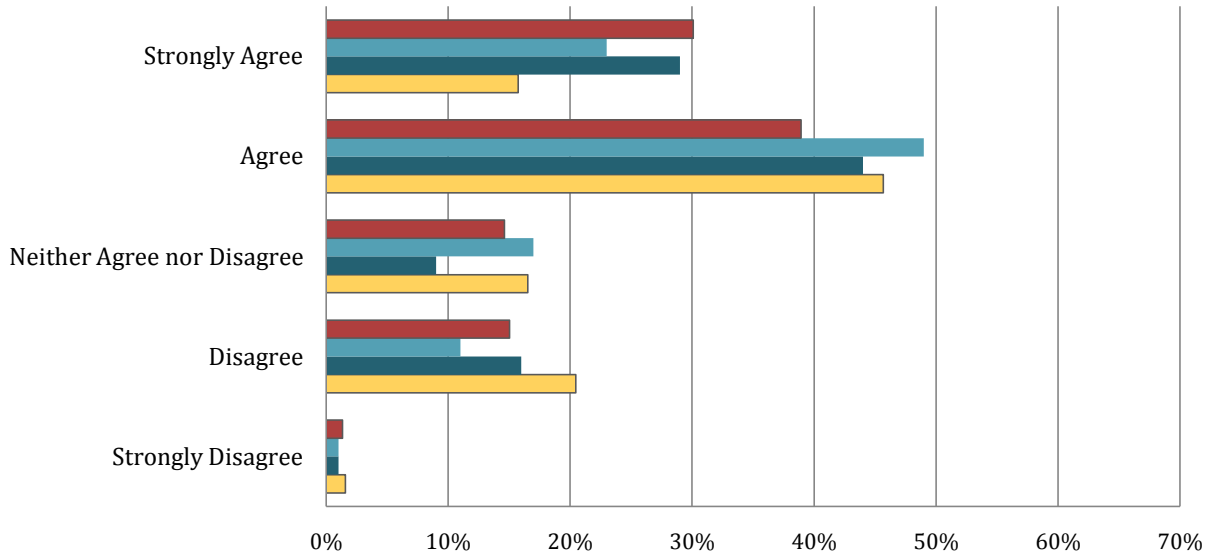


	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	0%	1%	12%	51%	36%
2009 Team Member Survey Results	0%	1%	11%	57%	31%
2008 Team Member Survey Results	0%	3%	8%	47%	42%
2006 Stakeholder Survey Results	0%	4%	17%	54%	24%

2010 Problem-Solving Court Team Member Survey Report

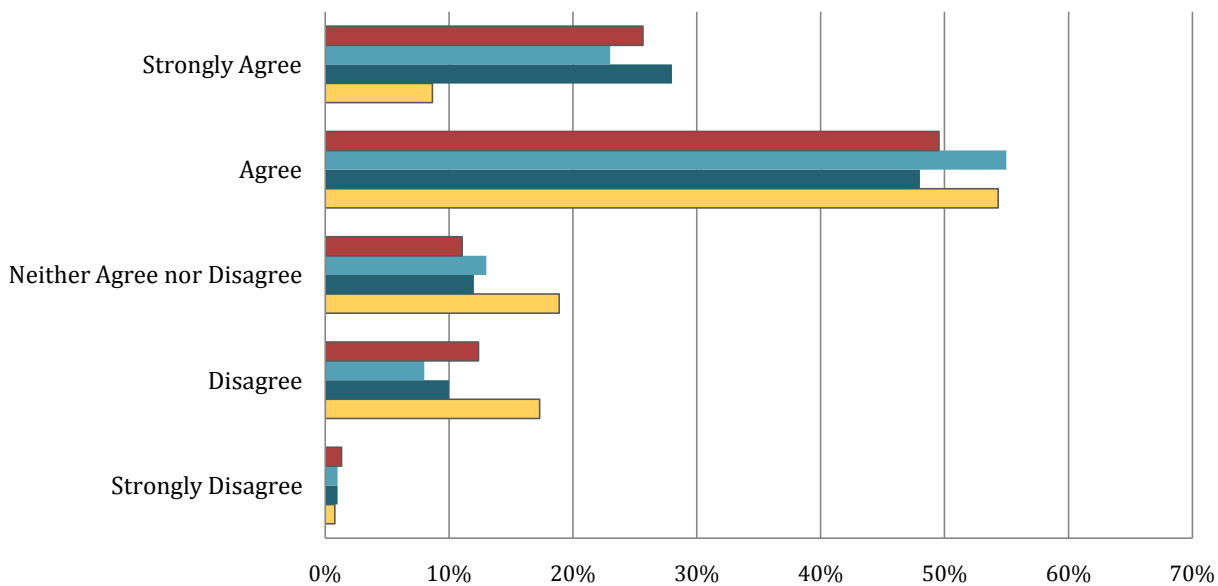
2006 Stakeholder and 2008 - 2010 Team Member Survey Results

A wide range of treatment services are available to meet participants' needs.



	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	1%	15%	15%	39%	30%
2009 Team Member Survey Results	1%	11%	17%	49%	23%
2008 Team Member Survey Results	1%	16%	9%	44%	29%
2006 Stakeholder Survey Results	2%	20%	17%	46%	16%

A wide range of supportive services are available to meet participants' needs.

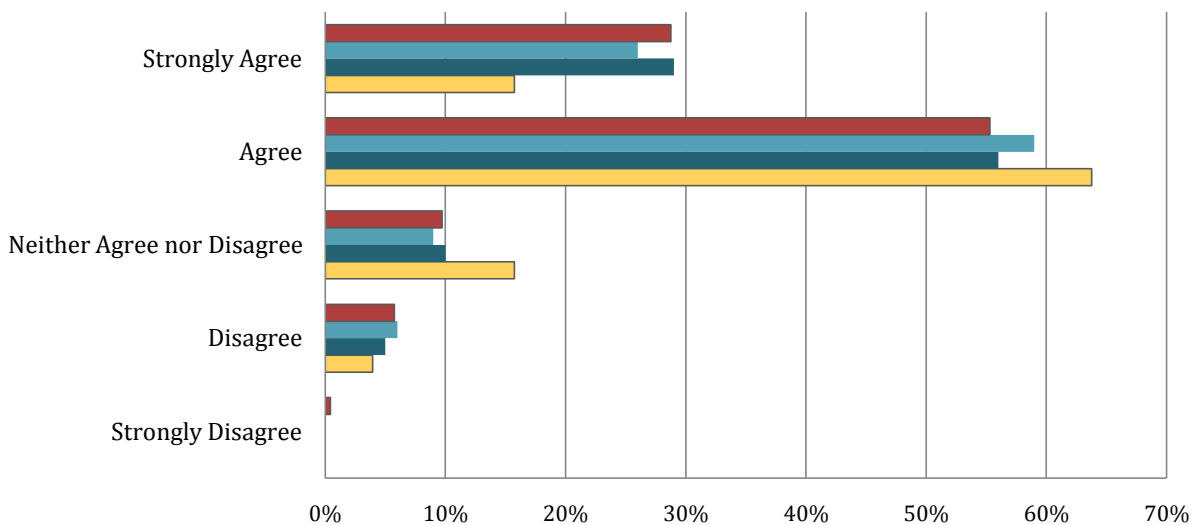


	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	1%	12%	11%	50%	26%
2009 Team Member Survey Results	1%	8%	13%	55%	23%
2008 Team Member Survey Results	1%	10%	12%	48%	28%
2006 Stakeholder Survey Results	1%	17%	19%	54%	9%

2010 Problem-Solving Court Team Member Survey Report

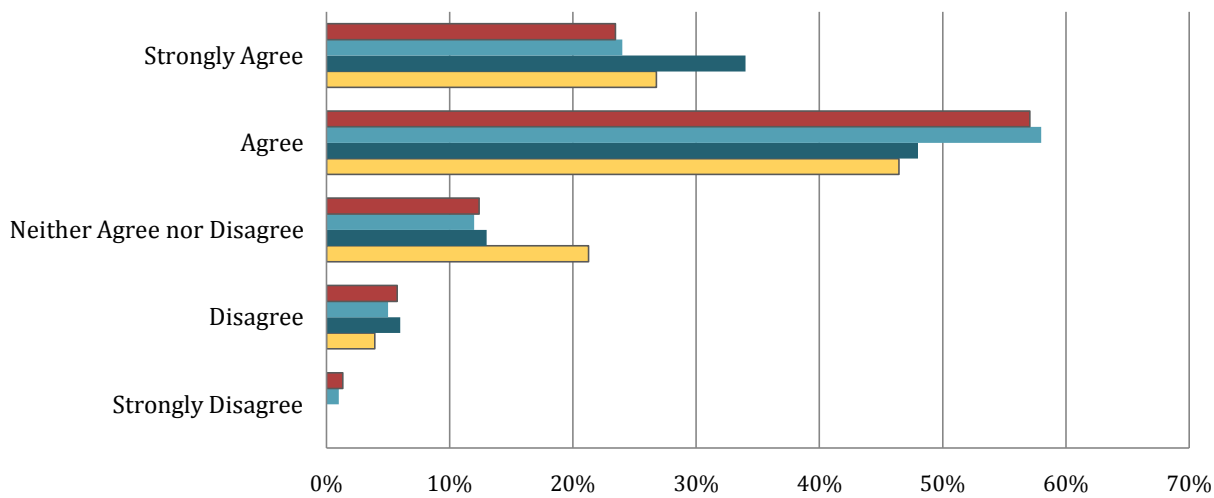
2006 Stakeholder and 2008 - 2010 Team Member Survey Results

Services are provided to participants in a timely manner.



	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	0%	6%	10%	55%	29%
2009 Team Member Survey Results	0%	6%	9%	59%	26%
2008 Team Member Survey Results	0%	5%	10%	56%	29%
2006 Stakeholder Survey Results	0%	4%	16%	64%	16%

Participants are periodically assessed to ensure proper participant/treatment matching.

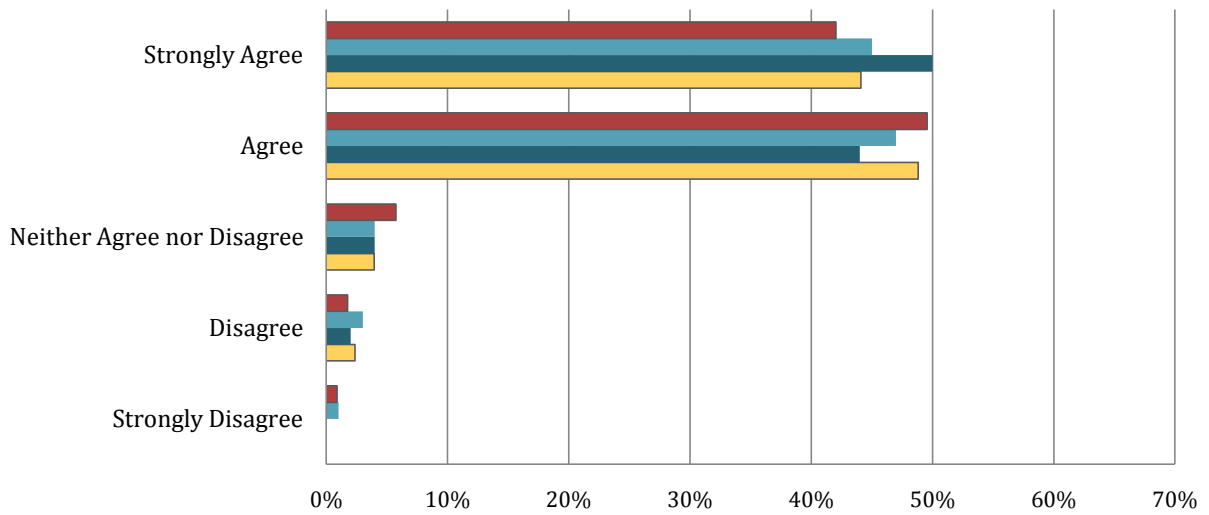


	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	1%	6%	12%	57%	23%
2009 Team Member Survey Results	1%	5%	12%	58%	24%
2008 Team Member Survey Results	0%	6%	13%	48%	34%
2006 Stakeholder Survey Results	0%	4%	21%	46%	27%

2010 Problem-Solving Court Team Member Survey Report

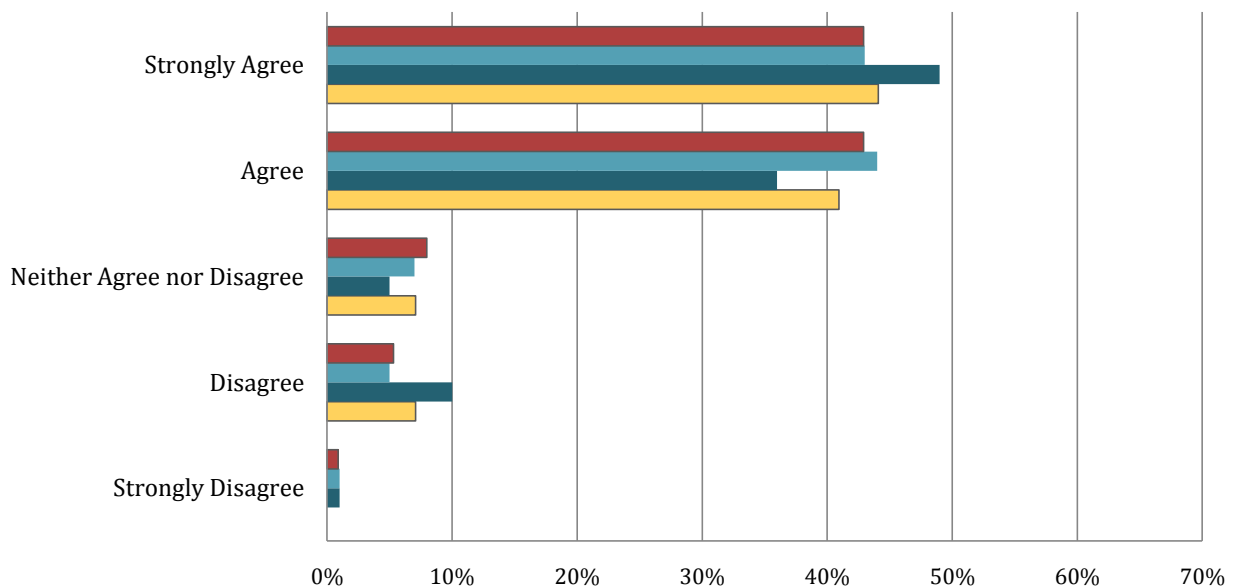
2006 Stakeholder and 2008 - 2010 Team Member Survey Results

Eligible participants are promptly advised about program requirements and the relative merits of participating.



	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	1%	2%	6%	50%	42%
2009 Team Member Survey Results	1%	3%	4%	47%	45%
2008 Team Member Survey Results	0%	2%	4%	44%	50%
2006 Stakeholder Survey Results	0%	2%	4%	49%	44%

The court is immediately notified when a participant has tested positive failed to submit a test or falsified test results.



	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
2010 Team Member Survey Results	1%	5%	8%	43%	43%
2009 Team Member Survey Results	1%	5%	7%	44%	43%
2008 Team Member Survey Results	1%	10%	5%	36%	49%
2006 Stakeholder Survey Results	0%	7%	7%	41%	44%

2010 Problem-Solving Court Team Member Survey Report

Adult Drug Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Accountability		84								
5	Treatment agencies give the court accurate information about a participant's progress.	1%	0%	1%	12%	49%	37%	87%	83	4.2
6	Treatment agencies give the court timely information about a participant's progress.	2%	0%	2%	10%	64%	24%	88%	83	4.1
7	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	1%	0%	1%	12%	41%	46%	87%	83	4.3
9	Participants' relationship with the judge promotes participants' success.	2%	0%	2%	7%	45%	46%	90%	83	4.3
13	Treatment providers deliver quality services to participants.	0%	0%	0%	12%	61%	27%	88%	83	4.1
17	Services are provided to participants in a timely manner.	5%	0%	5%	8%	59%	28%	87%	83	4.1
23	Participants are periodically assessed to ensure proper participant/treatment matching.	6%	1%	5%	19%	54%	20%	75%	83	3.9
26	Alcohol testing policies and procedures are based on best practices.	4%	1%	2%	5%	54%	37%	92%	83	4.2
27	Drug testing policies and procedures are based on best practices.	1%	0%	1%	4%	52%	43%	95%	83	4.4
28	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	1%	0%	1%	6%	49%	43%	93%	83	4.3
30	The court applies appropriate sanctions to match participant treatment progress.	8%	0%	8%	4%	55%	33%	88%	83	4.1
31	The court applies appropriate incentives to match participant treatment progress.	7%	0%	7%	7%	59%	27%	86%	83	4.0

Availability of Services		76								
11	Treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	10%	63%	28%	90%	83	4.2
12	Drug court services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	1%	0%	1%	4%	69%	27%	95%	83	4.2
14	Services are designed to address the particular issues of women.	10%	0%	10%	19%	46%	25%	71%	83	3.9
15	A wide range of treatment services are available to meet participants' needs.	11%	0%	11%	17%	42%	30%	72%	83	3.9
16	A wide range of supportive services are available to meet participants' needs.	10%	0%	10%	12%	57%	22%	78%	83	3.9
19	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	33%	46%	22%	67%	83	3.9
20	Service accommodations are made for those persons not fluent in English.	7%	0%	7%	58%	27%	8%	35%	83	3.4
21	Service accommodations are made for those persons needing child care.	17%	0%	17%	43%	34%	6%	40%	83	3.3
22	Service accommodations are made for those persons with limited literacy.	4%	0%	4%	25%	59%	12%	71%	83	3.8
25	Funding for treatment is adequate.	24%	5%	19%	20%	42%	13%	55%	83	3.4

2010 Problem-Solving Court Team Member Survey Report

Adult Drug Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Collaboration & Communication		81								
1	The Steering Committee meets regularly to provide guidance and direction to the drug court program.	16%	6%	10%	25%	39%	20%	59%	83	3.6
2	Drug court policies and procedures are developed collaboratively.	2%	0%	2%	8%	54%	35%	89%	83	4.2
4	There is frequent communication across drug court team members.	2%	0%	2%	4%	43%	51%	94%	83	4.4
8	Conflicts among drug court team members are resolved.	6%	1%	5%	12%	51%	31%	82%	83	4.1

Policies & Procedures		85								
3	Participants' due process rights are protected in the drug court process.	2%	0%	2%	5%	47%	46%	93%	83	4.4
18	Case management services are used effectively.	4%	0%	4%	13%	55%	28%	83%	83	4.1
24	Eligible participants are promptly advised about program requirements and the relative merits of participating.	4%	1%	2%	6%	52%	39%	90%	83	4.2
29	Consequences for program compliance/ non-compliance are clearly explained to participants.	2%	0%	2%	5%	49%	43%	93%	83	4.3
32	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	4%	0%	4%	2%	49%	45%	94%	83	4.3
33	The drug court team periodically reviews participant data.	2%	0%	2%	8%	43%	46%	89%	83	4.3
34	Our drug court is in compliance with the Drug Court Standards.	0%	0%	0%	10%	55%	35%	90%	83	4.3
35	Our drug court has improved because of the Drug Court Standards.	0%	0%	0%	37%	40%	23%	63%	83	3.9
36	Drug court services are better at promoting positive results for participants than are traditional court services.	2%	1%	1%	6%	37%	54%	92%	83	4.4

Working in Drug Courts		80								
10	All drug court team members receive needed education and training.	19%	0%	19%	17%	48%	16%	64%	83	3.6
37	I am proud that I work in the drug court.	1%	1%	0%	5%	36%	58%	94%	83	4.5
38	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	7%	1%	6%	11%	59%	23%	82%	83	4.0
39	I understand how my job contributes to the overall mission of the drug court.	2%	0%	2%	2%	61%	34%	95%	83	4.3
40	Opportunities exist for me to receive on-going training as needed.	11%	1%	10%	19%	51%	19%	70%	83	3.8

2010 Problem-Solving Court Team Member Survey Report

Juvenile Drug Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Accountability		79								
5	Treatment agencies give the court accurate information about a participant's progress.	8%	0%	8%	0%	67%	25%	92%	12	4.1
6	Treatment agencies give the court timely information about a participant's progress.	8%	8%	0%	0%	75%	17%	92%	12	3.9
7	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	8%	0%	8%	0%	50%	42%	92%	12	4.3
9	Participants' relationship with the judge promotes participants' success.	0%	0%	0%	17%	33%	50%	83%	12	4.3
13	Treatment providers deliver quality services to participants.	8%	0%	8%	33%	42%	17%	58%	12	3.7
17	Services are provided to participants in a timely manner.	25%	0%	25%	8%	67%	0%	67%	12	3.4
23	Participants are periodically assessed to ensure proper participant/treatment matching.	0%	0%	0%	8%	83%	8%	92%	12	4.0
26	Alcohol testing policies and procedures are based on best practices.	0%	0%	0%	17%	58%	25%	83%	12	4.1
27	Drug testing policies and procedures are based on best practices.	0%	0%	0%	8%	67%	25%	92%	12	4.2
28	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	17%	0%	17%	8%	58%	17%	75%	12	3.8
30	The court applies appropriate sanctions to match participant treatment progress.	0%	0%	0%	8%	75%	17%	92%	12	4.1
31	The court applies appropriate incentives to match participant treatment progress.	25%	0%	25%	0%	67%	8%	75%	12	3.6

Availability of Services		64								
11	Treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	17%	0%	17%	25%	50%	8%	58%	12	3.5
12	Drug court services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	33%	58%	8%	67%	12	3.8
14	Services are designed to address the particular issues of women.	42%	0%	42%	42%	17%	0%	17%	12	2.8
15	A wide range of treatment services are available to meet participants' needs.	50%	0%	50%	8%	42%	0%	42%	12	2.9
16	A wide range of supportive services are available to meet participants' needs.	42%	0%	42%	0%	58%	0%	58%	12	3.2
19	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	67%	25%	8%	33%	12	3.4
20	Service accommodations are made for those persons not fluent in English.	8%	8%	0%	17%	50%	25%	75%	12	3.8
21	Service accommodations are made for those persons needing child care.	17%	0%	17%	67%	17%	0%	17%	12	3.0
22	Service accommodations are made for those persons with limited literacy.	8%	0%	8%	42%	50%	0%	50%	12	3.4
25	Funding for treatment is adequate.	50%	17%	33%	42%	8%	0%	8%	12	2.4

2010 Problem-Solving Court Team Member Survey Report

Juvenile Drug Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Collaboration & Communication		85								
1	The Steering Committee meets regularly to provide guidance and direction to the drug court program.	8%	8%	0%	50%	42%	0%	42%	12	3.3
2	Drug court policies and procedures are developed collaboratively.	0%	0%	0%	0%	33%	67%	100%	12	4.7
4	There is frequent communication across drug court team members.	0%	0%	0%	0%	42%	58%	100%	12	4.6
8	Conflicts among drug court team members are resolved.	0%	0%	0%	0%	50%	50%	100%	12	4.5

Policies & Procedures		85								
3	Participants' due process rights are protected in the drug court process.	0%	0%	0%	0%	42%	58%	100%	12	4.6
18	Case management services are used effectively.	17%	0%	17%	0%	58%	25%	83%	12	3.9
24	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	0%	58%	42%	100%	12	4.4
29	Consequences for program compliance/ non-compliance are clearly explained to participants.	0%	0%	0%	25%	58%	17%	75%	12	3.9
32	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	0%	0%	0%	0%	50%	50%	100%	12	4.5
33	The drug court team periodically reviews participant data.	0%	0%	0%	0%	50%	50%	100%	12	4.5
34	Our drug court is in compliance with the Drug Court Standards.	0%	0%	0%	8%	75%	17%	92%	12	4.1
35	Our drug court has improved because of the Drug Court Standards.	8%	0%	8%	17%	58%	17%	75%	12	3.8
36	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	0%	50%	50%	100%	12	4.5

Working in Drug Courts		79								
10	All drug court team members receive needed education and training.	25%	0%	25%	8%	67%	0%	67%	12	3.4
37	I am proud that I work in the drug court.	0%	0%	0%	8%	42%	50%	92%	12	4.4
38	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	17%	0%	17%	0%	75%	8%	83%	12	3.8
39	I understand how my job contributes to the overall mission of the drug court.	0%	0%	0%	0%	50%	50%	100%	12	4.5
40	Opportunities exist for me to receive on-going training as needed.	17%	0%	17%	8%	67%	8%	75%	12	3.7

2010 Problem-Solving Court Team Member Survey Report

DWI Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Accountability		88								
5	Treatment agencies give the court accurate information about a participant's progress.	2%	0%	2%	9%	30%	58%	88%	43	4.4
6	Treatment agencies give the court timely information about a participant's progress.	5%	0%	5%	16%	28%	51%	79%	43	4.3
7	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	5%	0%	5%	5%	28%	63%	91%	43	4.5
9	Participants' relationship with the judge promotes participants' success.	0%	0%	0%	2%	26%	72%	98%	43	4.7
13	Treatment providers deliver quality services to participants.	0%	0%	0%	9%	44%	47%	91%	43	4.4
17	Services are provided to participants in a timely manner.	7%	0%	7%	9%	47%	37%	84%	43	4.1
23	Participants are periodically assessed to ensure proper participant/treatment matching.	2%	0%	2%	5%	58%	35%	93%	43	4.3
26	Alcohol testing policies and procedures are based on best practices.	2%	0%	2%	2%	49%	47%	95%	43	4.4
27	Drug testing policies and procedures are based on best practices.	2%	0%	2%	2%	47%	49%	95%	43	4.4
28	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	2%	0%	2%	0%	37%	60%	98%	43	4.6
30	The court applies appropriate sanctions to match participant treatment progress.	2%	2%	0%	7%	30%	60%	91%	43	4.5
31	The court applies appropriate incentives to match participant treatment progress.	2%	0%	2%	0%	58%	40%	98%	43	4.3

		80								
11	Treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	7%	49%	44%	93%	43	4.4
12	Drug court services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	2%	53%	44%	98%	43	4.4
14	Services are designed to address the particular issues of women.	2%	0%	2%	23%	37%	37%	74%	43	4.1
15	A wide range of treatment services are available to meet participants' needs.	9%	0%	9%	12%	44%	35%	79%	43	4.0
16	A wide range of supportive services are available to meet participants' needs.	7%	0%	7%	16%	42%	35%	77%	43	4.0
19	Service accommodations are made for persons with physical disabilities.	2%	2%	0%	33%	33%	33%	65%	43	3.9
20	Service accommodations are made for those persons not fluent in English.	5%	2%	2%	47%	16%	33%	49%	43	3.7
21	Service accommodations are made for those persons needing child care.	14%	5%	9%	37%	37%	12%	49%	43	3.4
22	Service accommodations are made for those persons with limited literacy.	2%	2%	0%	19%	51%	28%	79%	43	4.0
25	Funding for treatment is adequate.	19%	0%	19%	12%	47%	23%	70%	43	3.7

2010 Problem-Solving Court Team Member Survey Report

DWI Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Collaboration & Communication		86								
1	The Steering Committee meets regularly to provide guidance and direction to the drug court program.	16%	5%	12%	21%	19%	44%	63%	43	3.9
2	Drug court policies and procedures are developed collaboratively.	2%	0%	2%	5%	42%	51%	93%	43	4.4
4	There is frequent communication across drug court team members.	5%	0%	5%	0%	26%	70%	95%	43	4.6
8	Conflicts among drug court team members are resolved.	7%	0%	7%	9%	35%	49%	84%	43	4.3

Policies & Procedures		88								
3	Participants' due process rights are protected in the drug court process.	2%	0%	2%	9%	28%	60%	88%	43	4.5
18	Case management services are used effectively.	7%	0%	7%	12%	51%	30%	81%	43	4.0
24	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	0%	51%	49%	100%	43	4.5
29	Consequences for program compliance/ non-compliance are clearly explained to participants.	2%	0%	2%	7%	33%	58%	91%	43	4.5
32	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	0%	0%	0%	2%	44%	53%	98%	43	4.5
33	The drug court team periodically reviews participant data.	0%	0%	0%	0%	40%	60%	100%	43	4.6
34	Our drug court is in compliance with the Drug Court Standards.	0%	0%	0%	9%	42%	49%	91%	43	4.4
35	Our drug court has improved because of the Drug Court Standards.	5%	2%	2%	33%	30%	33%	63%	43	3.9
36	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	0%	28%	72%	100%	43	4.7

Working in Drug Courts		86								
10	All drug court team members receive needed education and training.	9%	5%	5%	19%	40%	33%	72%	43	3.9
37	I am proud that I work in the drug court.	0%	0%	0%	5%	21%	74%	95%	43	4.7
38	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	5%	0%	5%	7%	53%	35%	88%	43	4.2
39	I understand how my job contributes to the overall mission of the drug court.	2%	0%	2%	2%	30%	65%	95%	43	4.6
40	Opportunities exist for me to receive on-going training as needed.	7%	0%	7%	14%	47%	33%	79%	43	4.0

2010 Problem-Solving Court Team Member Survey Report

Hybrid Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Accountability		85								
5	Treatment agencies give the court accurate information about a participant's progress.	3%	0%	3%	6%	47%	44%	91%	34	4.3
6	Treatment agencies give the court timely information about a participant's progress.	0%	0%	0%	9%	50%	41%	91%	34	4.3
7	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	0%	0%	0%	18%	38%	44%	82%	34	4.3
9	Participants' relationship with the judge promotes participants' success.	0%	0%	0%	3%	38%	59%	97%	34	4.6
13	Treatment providers deliver quality services to participants.	3%	0%	3%	3%	56%	38%	94%	34	4.3
17	Services are provided to participants in a timely manner.	0%	0%	0%	21%	50%	29%	79%	34	4.1
23	Participants are periodically assessed to ensure proper participant/treatment matching.	9%	3%	6%	9%	59%	24%	82%	34	3.9
26	Alcohol testing policies and procedures are based on best practices.	0%	0%	0%	6%	65%	29%	94%	34	4.2
27	Drug testing policies and procedures are based on best practices.	0%	0%	0%	6%	62%	32%	94%	34	4.3
28	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	0%	0%	0%	3%	50%	47%	97%	34	4.4
30	The court applies appropriate sanctions to match participant treatment progress.	3%	0%	3%	6%	56%	35%	91%	34	4.2
31	The court applies appropriate incentives to match participant treatment progress.	0%	0%	0%	9%	62%	29%	91%	34	4.2

		74								
11	Treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	18%	47%	35%	82%	34	4.2
12	Drug court services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	21%	47%	32%	79%	34	4.1
14	Services are designed to address the particular issues of women.	0%	0%	0%	18%	47%	35%	82%	34	4.2
15	A wide range of treatment services are available to meet participants' needs.	29%	3%	26%	12%	32%	26%	59%	34	3.5
16	A wide range of supportive services are available to meet participants' needs.	18%	3%	15%	15%	50%	18%	68%	34	3.6
19	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	29%	47%	24%	71%	34	3.9
20	Service accommodations are made for those persons not fluent in English.	6%	3%	3%	74%	12%	9%	21%	34	3.2
21	Service accommodations are made for those persons needing child care.	15%	3%	12%	32%	44%	9%	53%	34	3.4
22	Service accommodations are made for those persons with limited literacy.	6%	0%	6%	15%	65%	15%	79%	34	3.9
25	Funding for treatment is adequate.	47%	12%	35%	18%	24%	12%	35%	34	2.9

2010 Problem-Solving Court Team Member Survey Report

Hybrid Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Collaboration & Communication		83								
1	The Steering Committee meets regularly to provide guidance and direction to the drug court program.	18%	9%	9%	29%	29%	24%	53%	34	3.5
2	Drug court policies and procedures are developed collaboratively.	0%	0%	0%	3%	56%	41%	97%	34	4.4
4	There is frequent communication across drug court team members.	3%	0%	3%	6%	29%	62%	91%	34	4.5
8	Conflicts among drug court team members are resolved.	6%	3%	3%	15%	26%	53%	79%	34	4.2

Policies & Procedures		86								
3	Participants' due process rights are protected in the drug court process.	0%	0%	0%	6%	50%	44%	94%	34	4.4
18	Case management services are used effectively.	9%	0%	9%	6%	41%	44%	85%	34	4.2
24	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	3%	56%	41%	97%	34	4.4
29	Consequences for program compliance/ non-compliance are clearly explained to participants.	3%	0%	3%	15%	38%	44%	82%	34	4.2
32	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	0%	0%	0%	9%	53%	38%	91%	34	4.3
33	The drug court team periodically reviews participant data.	0%	0%	0%	3%	44%	53%	97%	34	4.5
34	Our drug court is in compliance with the Drug Court Standards.	3%	0%	3%	9%	53%	35%	88%	34	4.2
35	Our drug court has improved because of the Drug Court Standards.	0%	0%	0%	29%	47%	24%	71%	34	3.9
36	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	0%	32%	68%	100%	34	4.7

Working in Drug Courts		82								
10	All drug court team members receive needed education and training.	15%	3%	12%	21%	32%	32%	65%	34	3.8
37	I am proud that I work in the drug court.	0%	0%	0%	6%	26%	68%	94%	34	4.6
38	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	12%	3%	9%	9%	50%	29%	79%	34	3.9
39	I understand how my job contributes to the overall mission of the drug court.	0%	0%	0%	0%	53%	47%	100%	34	4.5
40	Opportunities exist for me to receive on-going training as needed.	21%	3%	18%	12%	53%	15%	68%	34	3.6

2010 Problem-Solving Court Team Member Survey Report

Family Dependency Treatment Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Accountability		78								
5	Treatment agencies give the court accurate information about a participant's progress.	5%	2%	2%	14%	50%	31%	81%	42	4.0
6	Treatment agencies give the court timely information about a participant's progress.	10%	2%	7%	17%	50%	24%	74%	42	3.9
7	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	7%	5%	2%	12%	38%	43%	81%	42	4.1
9	Participants' relationship with the judge promotes participants' success.	5%	2%	2%	5%	40%	50%	90%	42	4.3
13	Treatment providers deliver quality services to participants.	2%	2%	0%	14%	45%	38%	83%	42	4.2
17	Services are provided to participants in a timely manner.	10%	2%	7%	5%	60%	26%	86%	42	4.0
23	Participants are periodically assessed to ensure proper participant/treatment matching.	17%	2%	14%	10%	55%	19%	74%	42	3.7
26	Alcohol testing policies and procedures are based on best practices.	10%	2%	7%	19%	48%	24%	71%	42	3.8
27	Drug testing policies and procedures are based on best practices.	10%	2%	7%	17%	50%	24%	74%	42	3.9
28	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	19%	2%	17%	21%	26%	33%	60%	42	3.7
30	The court applies appropriate sanctions to match participant treatment progress.	29%	7%	21%	14%	38%	19%	57%	42	3.4
31	The court applies appropriate incentives to match participant treatment progress.	7%	2%	5%	12%	57%	24%	81%	42	4.0

		74								
11	Treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	7%	5%	2%	12%	55%	26%	81%	42	4.0
12	Drug court services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	10%	5%	5%	10%	57%	24%	81%	42	3.9
14	Services are designed to address the particular issues of women.	12%	5%	7%	7%	52%	29%	81%	42	3.9
15	A wide range of treatment services are available to meet participants' needs.	17%	5%	12%	21%	33%	29%	62%	42	3.7
16	A wide range of supportive services are available to meet participants' needs.	19%	5%	14%	7%	43%	31%	74%	42	3.8
19	Service accommodations are made for persons with physical disabilities.	2%	0%	2%	48%	31%	19%	50%	42	3.7
20	Service accommodations are made for those persons not fluent in English.	5%	0%	5%	62%	24%	10%	33%	42	3.4
21	Service accommodations are made for those persons needing child care.	19%	5%	14%	14%	52%	14%	67%	42	3.6
22	Service accommodations are made for those persons with limited literacy.	7%	0%	7%	24%	52%	17%	69%	42	3.8
25	Funding for treatment is adequate.	21%	2%	19%	29%	38%	12%	50%	42	3.4

2010 Problem-Solving Court Team Member Survey Report

Family Dependency Treatment Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Collaboration & Communication		74								
1	The Steering Committee meets regularly to provide guidance and direction to the drug court program.	29%	19%	10%	26%	38%	7%	45%	42	3.0
2	Drug court policies and procedures are developed collaboratively.	10%	5%	5%	7%	67%	17%	83%	42	3.9
4	There is frequent communication across drug court team members.	12%	2%	10%	7%	38%	43%	81%	42	4.1
8	Conflicts among drug court team members are resolved.	12%	5%	7%	24%	38%	26%	64%	42	3.7

Policies & Procedures		79								
3	Participants' due process rights are protected in the drug court process.	5%	2%	2%	12%	64%	19%	83%	42	4.0
18	Case management services are used effectively.	5%	2%	2%	12%	60%	24%	83%	42	4.0
24	Eligible participants are promptly advised about program requirements and the relative merits of participating.	7%	2%	5%	12%	43%	38%	81%	42	4.1
29	Consequences for program compliance/ non-compliance are clearly explained to participants.	17%	2%	14%	17%	52%	14%	67%	42	3.6
32	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	5%	2%	2%	5%	62%	29%	90%	42	4.1
33	The drug court team periodically reviews participant data.	12%	2%	10%	10%	45%	33%	79%	42	4.0
34	Our drug court is in compliance with the Drug Court Standards.	0%	0%	0%	36%	48%	17%	64%	42	3.8
35	Our drug court has improved because of the Drug Court Standards.	2%	0%	2%	43%	38%	17%	55%	42	3.7
36	Drug court services are better at promoting positive results for participants than are traditional court services.	2%	0%	2%	24%	38%	36%	74%	42	4.1

Working in Drug Courts		79								
10	All drug court team members receive needed education and training.	24%	2%	21%	24%	36%	17%	52%	42	3.4
37	I am proud that I work in the drug court.	2%	2%	0%	14%	31%	52%	83%	42	4.3
38	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	7%	2%	5%	10%	57%	26%	83%	42	4.0
39	I understand how my job contributes to the overall mission of the drug court.	5%	2%	2%	7%	50%	38%	88%	42	4.2
40	Opportunities exist for me to receive on-going training as needed.	10%	2%	7%	12%	55%	24%	79%	42	3.9

2010 Problem-Solving Court Team Member Survey Report

Mental Health Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Accountability		79								
5	Treatment agencies give the court accurate information about a participant's progress.	14%	0%	14%	29%	29%	29%	57%	7	3.7
6	Treatment agencies give the court timely information about a participant's progress.	14%	0%	14%	29%	29%	29%	57%	7	3.7
7	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	14%	0%	14%	29%	29%	29%	57%	7	3.7
9	Participants' relationship with the judge promotes participants' success.	0%	0%	0%	29%	29%	43%	71%	7	4.1
13	Treatment providers deliver quality services to participants.	0%	0%	0%	29%	14%	57%	71%	7	4.3
17	Services are provided to participants in a timely manner.	0%	0%	0%	14%	57%	29%	86%	7	4.1
23	Participants are periodically assessed to ensure proper participant/treatment matching.	0%	0%	0%	29%	29%	43%	71%	7	4.1
26	Alcohol testing policies and procedures are based on best practices.	0%	0%	0%	29%	29%	43%	71%	7	4.1
27	Drug testing policies and procedures are based on best practices.	14%	0%	14%	14%	29%	43%	71%	7	4.0
28	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	14%	14%	0%	14%	43%	29%	71%	7	3.7
30	The court applies appropriate sanctions to match participant treatment progress.	14%	0%	14%	14%	14%	57%	71%	7	4.1
31	The court applies appropriate incentives to match participant treatment progress.	29%	0%	29%	14%	14%	43%	57%	7	3.7

		75								
11	Treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	43%	0%	57%	57%	7	4.1
12	Drug court services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	43%	0%	57%	57%	7	4.1
14	Services are designed to address the particular issues of women.	14%	0%	14%	43%	0%	43%	43%	7	3.7
15	A wide range of treatment services are available to meet participants' needs.	14%	0%	14%	0%	43%	43%	86%	7	4.1
16	A wide range of supportive services are available to meet participants' needs.	14%	0%	14%	0%	43%	43%	86%	7	4.1
19	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	29%	29%	43%	71%	7	4.1
20	Service accommodations are made for those persons not fluent in English.	0%	0%	0%	43%	14%	43%	57%	7	4.0
21	Service accommodations are made for those persons needing child care.	29%	0%	29%	57%	14%	0%	14%	7	2.9
22	Service accommodations are made for those persons with limited literacy.	0%	0%	0%	57%	14%	29%	43%	7	3.7
25	Funding for treatment is adequate.	57%	14%	43%	43%	0%	0%	0%	7	2.3

2010 Problem-Solving Court Team Member Survey Report

Mental Health Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Collaboration & Communication		79								
1	The Steering Committee meets regularly to provide guidance and direction to the drug court program.	14%	14%	0%	43%	0%	43%	43%	7	3.6
2	Drug court policies and procedures are developed collaboratively.	14%	0%	14%	14%	29%	43%	71%	7	4.0
4	There is frequent communication across drug court team members.	14%	0%	14%	14%	0%	71%	71%	7	4.3
8	Conflicts among drug court team members are resolved.	0%	0%	0%	43%	14%	43%	57%	7	4.0

Policies & Procedures		85								
3	Participants' due process rights are protected in the drug court process.	14%	0%	14%	14%	0%	71%	71%	7	4.3
18	Case management services are used effectively.	0%	0%	0%	14%	43%	43%	86%	7	4.3
24	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	29%	14%	57%	71%	7	4.3
29	Consequences for program compliance/ non-compliance are clearly explained to participants.	0%	0%	0%	29%	43%	29%	71%	7	4.0
32	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	0%	0%	0%	29%	0%	71%	71%	7	4.4
33	The drug court team periodically reviews participant data.	0%	0%	0%	43%	0%	57%	57%	7	4.1
34	Our drug court is in compliance with the Drug Court Standards.	N/A	-	-	-	-	-	N/A	-	N/A
35	Our drug court has improved because of the Drug Court Standards.	N/A	-	-	-	-	-	N/A	-	N/A
36	Drug court services are better at promoting positive results for participants than are traditional court services.	14%	14%	0%	0%	0%	86%	86%	7	4.4

Working in Drug Courts		78								
10	All drug court team members receive needed education and training.	14%	14%	0%	14%	57%	14%	71%	7	3.6
37	I am proud that I work in the drug court.	14%	14%	0%	0%	29%	57%	86%	7	4.1
38	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	14%	14%	0%	14%	43%	29%	71%	7	3.7
39	I understand how my job contributes to the overall mission of the drug court.	14%	14%	0%	0%	43%	43%	86%	7	4.0
40	Opportunities exist for me to receive on-going training as needed.	14%	14%	0%	0%	43%	43%	86%	7	4.0

2010 Problem-Solving Court Team Member Survey Report

Veterans Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Accountability		85								
5	Treatment agencies give the court accurate information about a participant's progress.	0%	0%	0%	20%	0%	80%	80%	5	4.6
6	Treatment agencies give the court timely information about a participant's progress.	0%	0%	0%	0%	20%	80%	100%	5	4.8
7	The judge plays an active role in the treatment process, including frequently reviewing treatment progress.	0%	0%	0%	0%	0%	100%	100%	5	5.0
9	Participants' relationship with the judge promotes participants' success.	0%	0%	0%	20%	40%	40%	80%	5	4.2
13	Treatment providers deliver quality services to participants.	0%	0%	0%	0%	20%	80%	100%	5	4.8
17	Services are provided to participants in a timely manner.	0%	0%	0%	0%	40%	60%	100%	5	4.6
23	Participants are periodically assessed to ensure proper participant/treatment matching.	0%	0%	0%	0%	80%	20%	100%	5	4.2
26	Alcohol testing policies and procedures are based on best practices.	0%	0%	0%	40%	40%	20%	60%	5	3.8
27	Drug testing policies and procedures are based on best practices.	0%	0%	0%	40%	40%	20%	60%	5	3.8
28	The court is immediately notified when a participant has tested positive, failed to submit a test, or falsified test results.	20%	0%	20%	20%	40%	20%	60%	5	3.6
30	The court applies appropriate sanctions to match participant treatment progress.	0%	0%	0%	0%	80%	20%	100%	5	4.2
31	The court applies appropriate incentives to match participant treatment progress.	40%	0%	40%	0%	40%	20%	60%	5	3.4

Availability of Services		84								
11	Treatment services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	0%	60%	40%	100%	5	4.4
12	Drug court services are sensitive to issues of race, culture, religion, gender, age, ethnicity, and sexual orientation.	0%	0%	0%	20%	40%	40%	80%	5	4.2
14	Services are designed to address the particular issues of women.	0%	0%	0%	20%	40%	40%	80%	5	4.2
15	A wide range of treatment services are available to meet participants' needs.	0%	0%	0%	0%	20%	80%	100%	5	4.8
16	A wide range of supportive services are available to meet participants' needs.	0%	0%	0%	0%	40%	60%	100%	5	4.6
19	Service accommodations are made for persons with physical disabilities.	0%	0%	0%	20%	0%	80%	80%	5	4.6
20	Service accommodations are made for those persons not fluent in English.	0%	0%	0%	40%	20%	40%	60%	5	4.0
21	Service accommodations are made for those persons needing child care.	20%	0%	20%	60%	0%	20%	20%	5	3.2
22	Service accommodations are made for those persons with limited literacy.	0%	0%	0%	20%	80%	0%	80%	5	3.8
25	Funding for treatment is adequate.	0%	0%	0%	40%	20%	40%	60%	5	4.0

2010 Problem-Solving Court Team Member Survey Report

Veterans Courts Combined Results

		Disagree or Strongly Disagree	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	Agree or Strongly Agree	Total Respondents (N)	Mean Score
Collaboration & Communication		89								
1	The Steering Committee meets regularly to provide guidance and direction to the drug court program.	0%	0%	0%	20%	20%	60%	80%	5	4.4
2	Drug court policies and procedures are developed collaboratively.	0%	0%	0%	20%	20%	60%	80%	5	4.4
4	There is frequent communication across drug court team members.	0%	0%	0%	20%	0%	80%	80%	5	4.6
8	Conflicts among drug court team members are resolved.	0%	0%	0%	20%	20%	60%	80%	5	4.4

Policies & Procedures		86								
3	Participants' due process rights are protected in the drug court process.	0%	0%	0%	20%	40%	40%	80%	5	4.2
18	Case management services are used effectively.	0%	0%	0%	0%	40%	60%	100%	5	4.6
24	Eligible participants are promptly advised about program requirements and the relative merits of participating.	0%	0%	0%	0%	40%	60%	100%	5	4.6
29	Consequences for program compliance/ non-compliance are clearly explained to participants.	0%	0%	0%	0%	80%	20%	100%	5	4.2
32	Procedures are used to protect confidentiality and prevent unauthorized disclosure of personal information.	0%	0%	0%	40%	0%	60%	60%	5	4.2
33	The drug court team periodically reviews participant data.	0%	0%	0%	40%	40%	20%	60%	5	3.8
34	Our drug court is in compliance with the Drug Court Standards.	N/A	-	-	-	-	-	N/A	-	N/A
35	Our drug court has improved because of the Drug Court Standards.	N/A	-	-	-	-	-	N/A	-	N/A
36	Drug court services are better at promoting positive results for participants than are traditional court services.	0%	0%	0%	20%	20%	60%	80%	5	4.4

Working in Drug Courts		83								
10	All drug court team members receive needed education and training.	0%	0%	0%	40%	40%	20%	60%	5	3.8
37	I am proud that I work in the drug court.	0%	0%	0%	20%	40%	40%	80%	5	4.2
38	I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	0%	0%	0%	0%	60%	40%	100%	5	4.4
39	I understand how my job contributes to the overall mission of the drug court.	0%	0%	0%	20%	40%	40%	80%	5	4.2
40	Opportunities exist for me to receive on-going training as needed.	0%	0%	0%	20%	40%	40%	80%	5	4.2