

As a program participant who has completed your one year of eligibility with our Third Judicial District Ignition Interlock program, we would like to ask that you complete the following survey. Survey data will be gathered and used to determine what changes should be made to the Program, what problems may exist and make suggestions for process improvements to DVS.

Ignition Interlock Participant Survey

1. Did the court order you to install an ignition interlock device on your vehicle?
 Yes No

2. As best as you can recall, how much time passed between your DWI conviction and installation of ignition interlock?

3. How many months did you have the device installed on your vehicle?

4. Has the interlock device prevented you from driving after drinking?
 Yes No

5. Has the interlock device changed your drinking behavior?
 Yes No
 a. If yes, how?

6. Does the ignition interlock device interfere with your ability to drive safely?
 Yes No

7. Do you think ignition interlocks prevent other drivers who have these devices in their vehicles from driving after drinking?
 Yes No

8. Have you experienced problems with the device?
 Yes No
 a. If yes, what problems?

9. How would you rate your experience with the Third District Ignition Interlock Program staff?
 Very Satisfied Satisfied No Opinion Dissatisfied Very Dissatisfied

10. How would you rate your experience with the Department of Public Safety, Driver and Vehicle Services staff?
 Very Satisfied Satisfied No Opinion Dissatisfied Very Dissatisfied

11. How would you rate the letters you received from the Third District Ignition Interlock Program?

- I understood what was required of me
- No opinion
- Unclear of what was required of me

12. How would you rate the letters you received from the Department of Public Safety, Driver and Vehicle Services?

- I understood what was required of me
- No opinion
- Unclear of what was required of me

13. How would you rate your experience with your ignition interlock vendor's staff?

- Very Satisfied
- Satisfied
- No Opinion
- Dissatisfied
- Very Dissatisfied

14. How would you rate your experience with your ignition interlock installer's staff?

- Very Satisfied
- Satisfied
- No Opinion
- Dissatisfied
- Very Dissatisfied

15. Did you watch a video that explained how to use your device? Yes No

16. What barriers did you experience in getting ignition interlock installed?

17. Was there anything that made it difficult to get ignition interlock installed? Was there anything or anyone that was especially helpful in the process?

18. What improvements could be made to the process of applying to install ignition interlock?

19. Other comments:

Please return this completed survey by mail to:
Brad Nelson

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Or by email to: brad.nelson@courts.state.mn.us

Thank you for taking time to help us improve our program!